## VISION, MISSION AND QUALITY POLICY OF THE COLLEGE

## **VISION**

Kovai Kalaimagal College of Arts & Science shall inspire and guide students to acquire knowledge, develop skill and a positive attitude that will enhance their personality, providing self confidence to face the competitive world.

#### **MISSION**

- 1. To Strive for excellence in academics.
- 2. To inculcate a positive attitude and to develop skill in students,to meet the challenges of the competitive world.
  - 3. To develop self -confidence through adequate interaction and relevant exposure.
  - 4. To Promote ethical and social values in the students.
  - 5. To identify and encourage talents in academics and sports by rewarding them with scholarships.

## **QUALITY POLICY**

"KKCAS shall provide value -based education to its students for continual improvement in their academic performance, enhancing their competency for higher education and employment".

#### GRADUATE ATTRIBUTES OF THE COLLEGE

- ✓ Communication skills
- ✓ In-depth domain knowledge
- ✓ Technical skills
- ✓ Knowledge Inter-disciplinary in nature
- ✓ Positive attitude
- ✓ Critical thinking and problem solving skills
- ✓ Dynamism and team building skills
- ✓ Professional ethics and social values
- ✓ Self-awareness and emotional intelligence
- ✓ Entrepreneurship qualities
- ✓ Responsibility towards society and environment
- ✓ Thirst for knowledge through life long learning

# PROGRAMME EDUCATIONAL OBJECTIVES AND PROGRAMME OUTCOMES PROGRAMME EDUCATIONAL OBJECTIVES

The Graduates of Commerce with computer application would be

- Occupying a decent position in Banking, Finance and Outsourcing industries.
- Become successful entrepreneurs.
- Contribute to the community development and environmental protection.

#### PROGRAMME OUTCOMES

## After completion of three years of study, our M.Com (IB) Graduates will be able to:

- exhibit proficiency in oral and written communication.
- prove their knowledge of accounting, business, taxation and financial management.
- exhibit their Technical Skills (such as Word processing, Spread sheet, Visualbasic, gambas 3, Accounting Package) in Auditing and Business Process Services by updating their knowledge with the upcoming new techniques.
- work on multidisciplinary tasks and will be aware of the new and emerging disciplines.
- prepare to take up any challenging task.
- apply technical skills in Analyzing, synthesizing and evaluating information to reachan answer or conclusion for complex business problems.
- work individually or as a team with responsibility to Function effectively in a multi disciplinary atmosphere
- carry out the task assigned by the industries with professional ethics and at the same time with the concern for well being of the society.
- be aware of one's own weaknesses and strengths, emotions and the way to control emotions to maintain good interpersonal relationships.
  - undertake entrepreneurship as a desirable and feasible career option.
  - extend the services of the department for the betterment of the society and environmental protection.
  - learn continuously for updating new knowledge and technologies in the field of commerce and computer applications.

# MAPPING OF GRADUATE ATTRIBUTES WITH PROGRAMME OUTCOMES

PO No.	Graduate Attribute	Programme Outcome		
1	Communication skills	Exhibit proficiency in oral and written communication.		
	In-depth domain knowledge	Prove the knowledge of accounting, business, taxation and financial management.		
3	Technical skills	Exhibit the Technical Skills(such as Word processing, Spread sheet, Visual basic,gambas3,Tally) in Auditing and Business Process Services by updating their knowledge with the upcoming new techniques.		
	Knowledge Inter- disciplinary in nature	Work on multidisciplinary tasks and will be aware of the new and emerging disciplines.		
5	Positive attitude	Prepared to take up any challenging task.		
6	Critical thinking and problem solving skills	Apply technical skills in Analyzing, synthesizing and evaluating information to reach an answer or conclusion for complex business problems.		
. ,	Dynamism and team building skills	Work individually or as a team with responsibility to Function in a multidisciplinary atmosphere.		
8	Professional ethics and social values	Carrying out the task assigned by the industries with professional ethics and at the same time with the concern for well being of the society.		
9	Self-awareness and emotional intelligence	Aware of one's own weaknesses and strengths, emotions and the way to control emotions to maintain good interpersonal relationships.		
1 1()	Entrepreneurship qualities	Undertake entrepreneurship as a desirable and feasible career option.		
	Responsibility towards society and environment	Extend the services of the department for the betterment of the society and environmental protection.		
1 17	Thirst for knowledge through lifelong learning	Learn continuously for updating new knowledge and technologies in the field of commerce and computer applications.		

#### KOVAI KALAIMAGAL COLLEGE OF ARTS AND SCIENCE

(An Autonomous Institute Affiliated to Bharathiar University)

Re - accredited with "A+" grade by NAAC

**Regulations for Undergraduate Programmes** 

(Under Choice Based Credit System)

**(Effective for 2024 – 2026 Batch)** 

#### 1. **REGULATIONS**

This regulation is effective for the batch 2024 -2026

## 1.1. Eligibility for Admission

Course	Eligibility Condition	
MSc Computer Science MSc Information Technology	BSc Computer Science / Computer Technology / Information Technology / Software Systems / BCA / BSc Applied Science (IT / CT) / Software / Computer Science and Application / BSc Triple Major (BSc Triple Major (Mathematics, Statistics, Computer Science)	
M Com Computer Application	BCom or BCom with any specialization (Branch)	
M Com International Business	A Pass in any Degree	

## 1.2. Duration and Course of Study

Two Academic years with four semesters, the duration of the first and third Semesters from June to November and the second and fourth Semesters from December to April. The duration of each semester is 90 working days.

## 1.3. The Medium of Instruction and Examinations

The medium of instruction and examinations shall be English.

## **1.4.** Requirements for Attendance

A candidate will be permitted to take the examination for any semester, if he/she secures not less than 75% of attendance out of the 90 working days during the semester.

A candidate who has secured attendance less than 75% but 65% and above shall apply with the prescribed fee for the condonation of lack of attendance. On the recommendation of the Principal, he/she will be permitted to take up the examination.

A candidate who has secured attendance less than 65% but 55% and above in any semester, will be permitted to continue the course but will not be permitted to appear for the examination in the current papers. However he/she will be permitted to appear for the examination in the papers in which he/she has arrears. He/she will have to compensate the shortage of attendance in the subsequent semester and take the examination in the papers of both the semester together.

A candidate who has secured less than 55% of attendance in any semester will not be permitted to take the regular examinations and to continue the study in the subsequent semester. He/she has to re-do the course by rejoining in the semester in which the attendance is less than 55%.

A candidate who has secured less than 65% of attendance in the final semester has to compensate his / her attendance shortage in a manner to be decided by the Head of the Department concerned after rejoining the course.

#### 1.5 Restriction to take the Examinations

- Any candidate having arrear paper(s) shall have the option to take the examinations in any arrear paper(s) along with the subsequent regular semester papers.
- Candidates who fail in any of the papers shall pass the paper(s) concerned within five years from the date of admission to the said course. If they fail to do so, they shall take the examination in the revised text / syllabus, if any, prescribed for the immediate next batch of candidates. If there is no change in the text / syllabus they shall take the examination in that paper with the syllabus in vogue, until there is a change in the text or syllabus.

In the event of removal of that paper consequent to the change of regulations and / or curriculum after a five year period, the candidates shall have to take up an equivalent paper in the revised syllabus as suggested by the chairman and fulfill the requirements as per regulations/curriculum for the award of the degree.

## **1.6** The Evaluation System

The major objective of the institution's evaluation system is to motivate all students to excel in their performance. The students' performance is continually assessed through Continuous Internal Assessment (CIA) and End Assessment Examinations (EAE). The CIA, EAE break up for theory papers is 25:75 and practical is 40:60.

# 1.6.1. Break Up of Continuous Internal Assessment (CIA) Marks

# **Theory (Core and Elective)**

Content	Marks Awarded
Best out of Continuous Internal Assessment Test –I / Continuous Internal Assessment Test -II	5
Model Examination	10
Assignment (2 Numbers)	5
Seminar	5
Total	25

# **Practical**

Content	Marks Awarded (Max Marks:100)
Minimum ten Experiments / Practical Paper / Semester	20
Continuous Internal Assessment Test	5
Model Exam	10
Record Note Book	5
Total	40

# Project

Content	Marks Awarded
Review and content Presentation (3 Reviews)	120
Project Report	40
Total	160

#### 1.6.2. End Assessment Examinations (EAE)

- **a**) Semester examination will be conducted at the end of each semester after completing a minimum of 90 working days.
- **b**) End Assessment Examination for the odd semester will generally be held during November and even semester during April.
- c) The question papers for Part III courses will be set by the external examiners and Career Development Courses may be set by the internal or external examiners.
- **d**) The exams for Core and Elective will be conducted for a maximum of 75 marks for three hours. The passing minimum for CIA and EAE is 50% (38 out of 75 Marks) and overall passing minimum putting the CIA and EAE marks together will be 50% (50 out of 100).
- e) Question Paper Pattern: (Core and Elective)

Part A	10*1 = 10Marks	10 Questions – 1 Marks each – MCQ
Part B	5*5 = 25 Marks	5 Questions - 5 Marks each – either or type.
Part C	5*8 = 40Marks	5 Questions - 8 Marks each - either or type
Total	75 Marks	

f) Question paper pattern: (Extra Credit Courses)

Part A	5*8=40 Marks	5 Questions- 8 Marks each – either or type
Part B	5*12=60 Marks	5 Questions- 12 Marks each – either or type
Total	100 Marks	

- **g**) The marks secured in the extra credit course will get reflected in the mark sheet only if the candidate has secured 50% marks and above.
- **h**) The students will be allowed to choose only two papers per semester under the extra credit courses from third semester onwards.

#### 1) Online Course

Students have to register online courses in NPTEL /SWAYAM /MOOC / COURSERA /EDX / Spoken Tutorial /others can appear for the exam in same web portal and submit the certificate during the sixth semester.

## J) Practical

Content	Marks Awarded (Max Marks: 50 )
Program - 1	20
Program - 2	20
Viva voce	10
Record	10
Total	60

## **K**)Evaluation:

Content	Marks Awarded
Attendance	10
Work diary	15
Report	50
Viva Voce	25
TOTAL	100

# L) Project

The evaluation for the End semester examination should be as per the norms given below:

Content	Marks Awarded
Viva Voce	40
Total	40

- M) There will be one independent valuation for all theory papers of UG courses by external examiner, except for self study subjects, value based subjects, Non-major Electives, Skill Based subject and Extra Credit Courses.
- N) A candidate may request for re-totalling / revaluation of his/her answer script by submitting an application addressing to the Controller of Examination through the Principal, paying the prescribed fee. This provision is available for all theory papers taken in the EAE. However there is no provision for revaluation of Practical papers.

- O) Candidates desirous of improving the marks awarded in a passed subject in their first attempt shall reappear once within a period of subsequent two semesters. The improved marks shall be considered for classification but not for ranking. When there is no improvement, there shall not be any change in the original marks already awarded.
- **P**) Supplementary examination will be conducted for the benefit of final year students after 15 days of the declaration of the final semester results. Candidate who has arrears in any semester subject to a maximum of one paper can appear for the supplementary exam conducted after the final semester.

## 1.7 Grading

The following table gives the marks grade points, letter grades and classification to indicate the performance of the candidate.

Conversion of Marks to Grade Points and Letter Grade

Range of Marks	Grade Points	Letter Grade	Description
90-100	9.0-10.0	О	Outstanding
80-89	8.0-8.9	D+	Excellent
75-79	7.5-7.9	D	Distinction
70-74	7.0-7.4	A+	Very Good
60-69	6.0-6.9	A	Good
50-59	5.0-5.9	В	Average
00-49	0.0	U	Re – Appear
ABSENT	0.0	AB	Absent

 $C_i$  = Credits earned for course i in any semester

 $G_i$  = Grade Point obtained for course i in any semester

n = refers to the semester in which such course were credited



GRADE POINT AVERAGE [GPA] =  $\sum_i C_i G_i / \sum_i C_i$ 

## For the Entire Programme:

CUMULATIVE GRADE POINT AVERAGE [CGPA] =  $\sum_{n}\sum_{i} C_{ni} G_{ni} / \sum_{n}\sum_{i} C_{ni}$ 

## **Classification of Successful Candidates**

A candidate who passes all the examinations in Part I to Part V securing following CGPA and Grades shall be declared as follows for each part:

CGPA	Grade	Classification of Final Result	
9.5 and above up to 10.0	O+		
9.0 and above but below 9.5	О	First Class – Exemplary*	
8.5 and above but below 9.0	D++		
8.0 and above but below 8.5	D+	First Class with Distinction*	
7.5 and above but below 8.0	D		
7.0 and above but below 7.5	A++		
6.5 and above but below 7.0	A+	First Class	
6.0 and above but below 6.5	A		
5.5 and above but below 6.0	B+	Second Class	
5.0 and above but below 5.5	В	Second Class	
0.0 and above but below 5.0	U	Re - Appearance	

<sup>\*</sup> The candidates who have passed in the first appearance and within the prescribed semester of the Programme (Major and Elective Course alone) are eligible.

## **1.8 Course Completion**

Students shall complete the programme within a period not exceeding two years for PG courses from the date of admission.

# SCHEME OF EXAMINATION AND PROGRAMME STRUCTURE Under CBCS pattern & Outcome based Education M.Com. (International Business) 2024-2025

Part	Course Code	Study Components	Ins. hours per week	CIA	Exam	Total	Credits
		SEMESTER – I					
	24P1IBCT01	Core 1: Global Business Environment	5	25	75	100	5
	24P1IBCT02	Core 2: International Marketing Management	5	25	75	100	5
III	24P1IBCT03	Core 3: Cargo Management	5	25	75	100	4
	24P1IBCT04	Core 4: Foreign Exchange Management	5	25	75	100	5
	24P1IBCT05	Core 5: Air Transport Management	5	25	75	100	4
		Elective :1	5	25	75	100	3
	-	Library	6	-	_	-	_
		Total	36			600	26
		SEMESTER – II					
	24P2IBCT06	Core 6: Foreign Trade Procedures And Documentations	5	25	75	100	4
III	24P2IBCT07	Core 7: Logistics and Supply Chain Management	5	25	75	100	4
	24P2IBCT08	Core 8: Financial & Management Accounting	5	25	75	100	4
	24P2IBCT09	Core 9: EXIM Documentation	4	25	75	100	3
	24P2IBCP10	Core 10 : EXIM Practical	3	40	60	100	3
	24P2IBCT11	Core 11 :Business Communication	5	25	75	100	3
		Elective: 2	5	25	75	100	3
		Library Work	4	-	-	-	-
		Total	36			700	24

		SEMESTER – III					
	24P3IBCT12	Core 12:Research Methods For International Business	6	25	75	100	4
	24P3IBCT13	Core 13: Global Strategic Management	6	25	75	100	4
	24P3IBCP14	Core 14: Advertisement- Practical	6	40	60	100	4
III	24P3IBCT15	Core 15: International Human Resource Management	6	25	75	100	4
1111		Elective: 3	6	25	75	100	3
	24P3OLCT01	Online Course (NPTL, SWAYAM, Spoken Tutorial, Udemy, Course Era and etc.)	-	-	-	-	-
	-	Library	6	-	_	_	-
		Total	36			500	19
		SEMESTER – IV					
	24P4IBCT16	Core 16: Supply Chain Management	6	25	75	100	4
	24P4IBCT17	Core 17: Strategic Management	6	25	75	100	4
Ш							
1111	24P4IBCT18	Core 18: Global Financial Management	6	25	75	100	5
111	24P4IBCT18 24P4IBCV19		6	25 160	75 40	100	5
111		Management  Core 19: Project Work and Viva-					
111		Management  Core 19: Project Work and Viva- Voce	6	160	40	200	5
111		Management  Core 19: Project Work and Viva- Voce  Elective:4	6	160	40	200	5

Semest	Semester – I (Elective I)				
List of Elective Courses					
S.No	Course Code	Name of the Course			
1	24P1IBET1A	Management of Multinational Corporation			
2	24P1IBET1B	Financial Markets and Institutions			
3	24P1IBET1C	Principles of Service Marketing			
4	24P1IBET1D	Information Technology in Business			

Semest	Semester – II (Elective II)					
List of	List of Elective Courses					
S.No	Course Code	Name of the Course				
1	24P1IBET2A	Port Operations and Management				
2	24P1IBET2B	Indian Stock Market				
3	24P1IBET2C	Marketing of Financial Services				
4	24P1IBET2D	Airline Marketing and Strategic airline alliance				

Semest	er – III (Elective III)	
List of Elective Courses		
S.No	Course Code	Name of the Course
1	24P1IBET3A	International Logistics Management
2	24P1IBET3B	Futures and Options
3	24P1IBET3C	Marketing of Health Services
4	24P1IBET3D	Innovation and Entrepreneurship

Semest	Semester – IV (Elective IV)				
List of Elective Courses					
S.No	Course Code	Name of the Course			
1	24P1IBET4A	Travel and Tourism Management			
2	24P1IBET4B	Industrial Psychology			
3	24P1IBET4C	Travel and Hospitality Services			
4	24P1IBET4D	Multi Model Transportation Management			

# **Curriculum Structure**

S.No.	Courses	No. of Papers	Credits
1	Core Courses	19	78
2	Electives	4	12
3.	Online Course	1	-
	Total	90	

Programme code:	M.Com IB	Programme Title Master of C		Commerce (IB)
Course code:	<b>24P1IBCT01</b>	<b>Core I : Global Business</b>	Batch	2024-2026
		Environment	Semester	I
Hrs/week:	5 Hrs		Credits	5

## **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Needs for environmental adjustment and analysing the international marketing environment.
- Physical environment of the nation like topography, climate, infrastructure, foreign investment etc...,
- Cultural environment like language, aesthetics, religious, altitudes and values.
- Legal environment like legal system, international legal disputes, commercial law and objectives and functions of WTO.
- Environmental problems, environmental policy and protection of environment..

# COURSE OUTCOMES (CO)

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the environmental adjustment and analysing the international marketing environment.
CO2	Explain the Physical environment of the nation like topography, climate, infrastructure, foreign investment etc,
CO3	Elucidate Cultural environment like language, aesthetics, religious, altitudes and values.
CO4	Elucidate Legal environment like legal system, international legal disputes, commercial law and objectives and functions of WTO.
CO5	Explain the Environmental problems, environmental policy and protection of environment.

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

UNIT-I (10 Hrs)

Environmental adjustment needs – Analysing the international marketing Environment – Vital importance of continuous monitoring, adopting to the changing Environment.

UNIT-II (10 Hrs)

The national physical environment – Topography – Climate – The nature of Economic activity – Rostow's view. Infrastructure – Transportation. Energy conservation – Urbanization – Tax structure, Inflation foreign investment.

UNIT-III (10 Hrs)

Cultural environment: Material culture – language – Aesthetics – design, colour, music, brand names – educational – religious – Attitudes and values – Eastern Vs Western Culture.

UNIT-IV (10 Hrs)

Legal environment – Bases for legal system – Jurisdiction International Legal Disputes – International dispute resolution crime, Corruption and law – Commercial Law within countries – Impact of International law on Business of human Rights. WTO – Objectives, Functions and It's Recent Trends.

UNIT-V (10 Hrs)

Fundamentals of environmental protection – Environmental problems, air, water pollution – forests – land use – Environmental policy : Basic approach – Regulation – Distributive effects – International policy – India's policy and the relevant constitutional provisions – law of environment – protection in India.

## **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year / Edition
1	Francis Cherunilam	International	Prentice Hall India	2010
		Business: Text and		5 <sup>th</sup> Edition
		Cases		

## **REFERENCE BOOKS**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year / Edition
1	K. Aswathappa	International Business	Mc Graw Hill	2017
				6 <sup>th</sup> Edition
2	V.K. Bhalla &	International Business	Anmol	2004
	Shivarma,	Environment &	Publications	4 <sup>th</sup> Edition
		Management		
3	Janet Morrison	The Global Business	Palgrave	2011
		Environment: Meeting	Macmillan	3 <sup>rd</sup> Edition
		the Challenges		
4	Mr Ian Brooks & Mr	The International	Financial Times	2010
	Jamie Weathers ton	<b>Business Environment</b>		2 <sup>nd</sup> Edition
		challenges & changes		

## WEBSITE REFERENCE

- 1. https://www.studocu.com/en/document/international-business-environment/
- 2. https://www.civilserviceindia.com/.../notes/international-business-environment.html

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom.

<b>Programme code:</b>	M.Com IB	Programme Title Master of Commerce		
<b>Course code:</b>	<b>24P1IBCT02</b>	Core 2: International	Batch	2024-2026
		Marketing Management	Semester	I
Hrs/week:	5 Hrs		Credits	5

#### **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Definition features, benefits, difficulties, barriers in international marketing and future of global marketing.
- Customer value and satisfaction and delivering the same, implementing total quality marketing.
- International market selection process and market segmentation.
- Taking proper international marketing discussion
- Managing direct and online marketing and challenges of online marketing.

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain Definition features, benefits, difficulties, barriers in international marketing
	and future of global marketing.
CO2	Discuss about Customer value and satisfaction and delivering the same,
	implementing total quality marketing.
CO3	Demonstrate International market selection process and market segmentation.
CO4	Explain proper international marketing discussion
CO5	Elucidate Managing direct and online marketing and challenges of online marketing

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

UNIT-I (12 Hrs)

International Marketing – Definition, National & International Marketing-Special features of International Marketing - Benefits of international marketing – Difficulties & Barriers in International Marketing – Future of Global Marketing.

UNIT-II (12 Hrs)

Managing Marketing- Defining Customer Value & Satisfaction – retaining customers – delivering Customer value & satisfaction – Implementing total quality marketing – Competitive marketing Strategies – Balancing customer and Customer Orientation.

UNIT-III (12 Hrs)

International market selection and segmentation – market selection process – research – planning and control.

UNIT-IV (12 Hrs)

International Marketing decisions-Product strategies and product planning - Branding and Packaging decision-Pricing strategies, Promotion Strategies.

UNIT-V (12 Hrs)

Managing direct and On-line marketing – the growth and benefits of direct marketing – indirect marketing – major channel for direct marketing –on-line marketing –conducting online marketing – Challenges of online marketing.

## **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1.	Philip R. Cateora	International	McGraw Hill	2017
	Marry c Gilly John L	Marketing		15 <sup>th</sup> Edition
	Graham			

## **REFERENCE BOOKS**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1	Philip Kotler, Kevin	Marketing Management	Pearson	2015
	Ane Keller		Education India	15 <sup>th</sup> Edition
2	On k vist & Shaw	International Marketing	Routledge	2012
		Analysis & Strategy	Publishers	1August
3	Rakesh Mohan Joshi	International Marketing	Oxford university	2014
			press India	2 <sup>nd</sup> Edition
4	Russ Winer and	Marketing Management	Darling	2015
	Ravi Dhar	_	kinderleyPearson	4 <sup>th</sup> Edition
			Education	

## WEBSITE REFERENCE

1.https://www.enotesmba.com/2015/08/international-marketing- management-notes

2.https://www.scribd.com/.../Mba-IV- International-Marketing- Management

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment.

Programme	M.Com IB	Programme Title	Master of C	Master of Commerce (IB)		
code:						
Course code:	<b>24P1IBCT03</b>	Core 3: Cargo	Batch	2024-2026		
		Management	Semester	I		
Hrs/week:	5 Hrs		Credits	4		

#### **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Concepts origin, nature and classification of cargo, types of transportation, cargo marketing and marine insurance.
- Cargo handling, operations, systems, classification and services and also custom clearance process.
- Air cargo, its types, duties and responsibilities of cargo agents.
- Aircrafts loading procedures, cargo booking rating and charges and preparation of airway bills.
- Dry cargo, containers, types and chartering, liquid cargo and its transportation.

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

	CO Statement			
CO Number				
CO1	Explain the Concepts origin ,nature and classification of cargo, types of			
	transportation, cargo marketing and marine insurance.			
CO2	Explain Cargo handling, operations, systems, classification and services and			
	also custom clearance process.			
CO3	Elucidate Air cargo, its types, duties and responsibilities of cargo agents.			
CO4	Elucidate Aircrafts loading procedures, cargo booking rating and charges and preparation of airway bills.			
CO5	Discuss about Dry cargo, containers, types and chartering, liquid cargo and its transportation			

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
C05	S	S	M	M	S	S	S	M	M	S	S	S

UNIT-I (15 Hrs)

Cargo Management – Concept, Origin, Nature – classification of cargo – Transportation types – overview of cargo industry – cargo marketing – cargo trends – concept of marine insurance of cargo.

UNIT-II (15Hrs)

Cargo Handling – concept – cargo handling operations, systems, classification – cargo handling services.

National association of cargo transportation, Customs clearance process.

UNIT-III (15 Hrs)

Air cargo – air cargo industry- overview air cargo in India – types of air cargo – cargo and freight agent – role of cargo agents- duties & responsibilities – International air cargo association.

UNIT-IV (15 Hrs)

OAG Air cargo guide – Aircraft loading Procedures- Devices (ULDs)- Air cargo acceptance – cargo booking – cargo automation – air cargo rating & charges – preparation of airway bills.

UNIT-V (15 Hrs)

Dry cargo – dry cargo containers – International Association of Dry cargo – types of dry cargo Dry cargo Chartering. Liquid cargo – Transportation of liquid bulk cargos.

#### **TEXT BOOK**

S.No	. Author Name	Title of the Book	Publisher	Year /Edition
1.	Manoj Dixit, Surabhi	Cargo Management:	New Royal book co	2007
	<u>Srivastava</u>	An International		
		Perspective		

## REFERENCE BOOKS

S.No.	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1	P. N. Dhar	Global Cargo	Kanishka Publishers	2008
		Management		1 <sup>st</sup> Edition
2	Michael Sales	Air Cargo Management	Routledge	2016
				2 <sup>nd</sup> Edition
3	Rico Mercer_Jackie	Air cargo and Logistics	Academic Press	2016
	Walters	Management		2 <sup>nd</sup> Edition
4	Mark Row Botham	Introduction to Marine	Informa law from	2014
		Cargo Management	Routledge	2 <sup>nd</sup> Edition

## WEBSITE REFERENCE

1.https://www.scribd.com/document/68346043/Cargo-Management

2.https://www.slideshare.net/krishnateja94695/air-cargo- management

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment

<b>Programme code:</b>	M.Com IB	Programme Title	Master of Commerce (IB)		
Course code:	<b>24P1IBCT04</b>	Core 4: Foreign	Batch	2024-2026	
		<b>Exchange Management</b>	Semester	I	
Hrs/week:	5 Hrs		Credits	5	

#### **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- ❖ Administration of foreign exchange, FEMA regulations, authorized dealers and multinational banking.
- Functions of foreign exchange markets.
- ❖ External and internal techniques of foreign exchange exposure management.
- ❖ Interbank deals, managing foreign exchange reserves and devaluation .
- Currency future and options market.

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the Administration of foreign exchange, FEMA regulations, authorized dealers and multinational banking.
CO2	Elaborate Functions of foreign exchange markets.
CO3	Differentiate External and internal techniques of foreign exchange exposure management.
CO4	Explain the Interbank deals, managing foreign exchange reserves and devaluation.
CO5	Elaborate Currency future and options market.

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO <sub>2</sub>	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

UNIT - I (15 Hrs)

Foreign exchange – Administration of Foreign Exchange – FEMA Regulations– Foreign Exchange transactions–purchases and sales transactions – Authorized dealers – Foreign currency accounts – Multinational Banking

UNIT – II (15 Hrs)

Foreign exchange market – Functions – Exchange rates – Exchange quotations – spot and forward transactions –Merchant rates – TT Selling rate- TT Buying rate-Forward exchange contract-Features of Forward exchange contract.

UNIT – III (15 Hrs)

Foreign exchange risk and exposure – External techniques of exposure management – Internal techniques of exposure management.

UNIT – IV (15 Hrs)

Inter Bank Deals- cover deals trading, SWAP Deals – Arbitrage operations-Managing foreign exchange reserves- Devaluation –pros and cons.

UNIT - V (15 Hrs)

Currency futures and option market- future contract Vs forward contract- link between future and forward contract- Currency option- exchange traded option- OTC option.

**Note:** Question paper shall cover 80% Theory and 20% Problems (only from Unit-II).

## **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year and Edition
1.	Bharat	Foreign Exchange	Bharath law House	2001
			Pvt Ltd	8 <sup>th</sup> Edition

## **REFERENCE BOOKS**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year and Edition
1	C. Jeevanandham	Foreign Exchange	Sultan Chand &	1 <sup>st</sup> Jan 2016
		Practice,concepts&control	sons	
2	C. Jeevanandham	Foreign Exchange Arithmetic	Sultan Chand &	2013
		& Risk management	sons	4 <sup>th</sup> Edition
3	Shasi K.Gupta and	Foreign Exchange	Kalyani Publishers	2015
	Praneet Rangi	Management		2 <sup>nd</sup> Edition
4	Esha Sharma	Foreign Exchange	Lakshmi	2015
		Management	Publication Pvt	
			Ltd	

## WEBSITE REFERENCE

- 1. https://www.slideshare.net/aditya30990/foreign-exchange-management-notes
- 2. https://www.lawctopus.com/academike/foreign-exchange-management-act-1999/

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

Programme code	M.Com IB	Programme Title	Master of Commerce (IB)	
:				
Course code:	<b>24P1IBCT05</b>	Core 5: Air Transport	Batch	2024-2026
		Management	Semester	I
Hrs/week:	5 Hrs		Credits	4

## **PREAMBLE**

This course has been designed for students to learn and understand

- The practical knowledge of Air Cargo and Air travel industry
- The Air Freight operation
- The operation in Air Transport Industry

## **COURSE OUTCOMES**

On the successful completion of the course, students will be able to

CO	CO Statement	Knowledge
Number		Level
CO1	Understand Airline Industry, Air cargo industry, Air transportation industry.	K2
CO2	Identify air transport infrastructure and its benefits	К3
CO3	Ability to classify types of air cargo and air cargo tariffs	K4
CO4	Learn airport and air craft classification	K2
CO5	Understand international regulations in aviation	K2

Cos/Pos	PO1	PO2	PO3	PO4	PO5
CO1	S	S	M	M	S
CO2	M	M	S	M	S
CO3	S	M	M	M	S
CO4	M	M	M	M	S
CO5	S	S	M	M	S

## **Unit I Airline Industry**

(15hrs)

Airline Industry-Introduction – Challenges and strategies-Aviation-Aero space industry- Air transportation industry –Air cargo industry-Air cargo industry – air cargo chain Traffic/operating rights –customs procedures – Environmental issues.

## **Unit II Air Transport Services**

(10hrs)

International trends – Emerging Indian scenario – PPP – Public private participation in Indian airports – participation in International development environmental regulations.

Unit III Air Cargo

(12hrs)

Transport of goods through air – types of air cargo- air cargo tariff – Transportation infrastructure – International air transport – benefits of air freight.

## **Unit IV Airport Classification**

(11hrs)

Airport classification - International airports in India – Privatization. Airport charges . International country codes, Airport Codes, Cargo booking procedures, Air Cargo Clearance, Types of Aircrafts and dimension.

## **Unit V International Regulations**

(12hrs)

International Regulations – Open Skies Agreement. Role of TIACA. Federal Aviation Administration (FAA), IMMTA, UNCTAD, DGCA. International Federation of Freight Forwarders Associations (FIATA).

#### **Text Books**

- 1. Sudalaimuthu S and Antony Raj,2009, "Logistics Management and International Business",1stEd,PHI, New Delhi.
- 2. John G. Wensveen, 2016," Air Transportation: A Management Perspective ", 8thed, Routledge, United Kingdom.

#### Reference

- 1. Senguttuvan . P S,2012," Fundamentals of Air Transportation Management" 1st ED,Excelbooks, New Delhi.
- 2. https://tiaca.org/
- 3. https://fiata.com/home.htlm
- 4. https://www.iata.org/pages/default .asp

Programme code:	M.Com IB	Programme Title	Master of	Commerce (IB)
Course code:	<b>24P1IBET1A</b>	<b>Elective 1: Management of</b>	Batch	2024-2026
		Multinational Corporation	Semester	I
Hrs/week:	5 Hrs		Credits	3

#### **COURSE OBJECTIVES**

On successful completion of this course, the students should

- Trends challenges and opportunities in international management.
- Growth and development of MNC's.
- Importance, scope and various methods of comparative management. Management styles practices in other countries
- Creating strategy for international business ethics and social responsibility of business.
- Internationalization of Indian business firm and their operation abroad. Acquisitions and mergers, joint ventures and other international strategic alliances

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain about Trends challenges and opportunities in international management.
CO2	Growth and development of MNC's.
CO3	Explain the Importance, scope and various methods of comparative management.
	Management styles practices in other countries
CO4	Explain to Creating strategy for international business ethics and social responsibility of
	business.
CO5	Discuss about Internationalization of Indian business firm and their operation abroad.
	Acquisitions and mergers, joint ventures and other international strategic alliances

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT-I (12Hrs)

International Management: Trends, challenges and opportunities; different schools of thought of international management.

UNIT-II (12Hrs)

Growth and Development of MNCs: Role and Significance of MNCs —Pattern of Growth CountryofOrigin—DifferentManagementStyles—StrategicIssuesinvolved

UNIT-III (12 Hrs)

Comparative Management: Importance and scope; Methods of comparative management; management styles and practices in US, Japan, China, Korea, India; Organizational design and structure of international corporations; Locus of decision making; Headquarter and subsidiary relations in international firms.

UNIT-IV (12Hrs)

International Business Strategy: Creating strategy for international business; Management of production, and operations; Marketing financial, legal and political dimensions; Ethics and social responsibility of business.

UNIT-V (12Hrs)

Indian Perspectives and Policy: Internationalization of Indian business firms and their operations abroad; Strategic Alliances: Acquisitions and mergers; Management of joint ventures and other international strategical liances-Changing government policy on entry of FIs and FIIs.

## **TEXT BOOK**

S.No	Author Name	Title of the Book	Publisher	Year and Edition
1.	Helen deresly	International Management	Pearson publications	8 <sup>th</sup> Edition

## REFERENCE BOOKS

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year and Edition
1.	Anant R Negandhi	International Management	Alyn and Bacon	1 <sup>st</sup> Edition
2	Manab,Gene E.Burton,andB.N.Srivastava,	International Management: Concepts	Thakur Publications,	1 <sup>st</sup> Edition
3	Christopher Abartletts, Paul W. Beamish	Transnational Management	Cambridge university press	8 <sup>th</sup> Edition
4	Koonts and Wheatrick,	Management: The Global Perspective	McGraw-Hill Education	11 <sup>th</sup> Edition

## WEBSITE REFERENCE

- 1. https://www.cliffsnotes.com/study-guides/principles-of-management
- 2. <a href="https://notes.tyrocity.com/concept-of-multinational-companies">https://notes.tyrocity.com/concept-of-multinational-companies</a>

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment.

Programme code:	M.Com IB	Programme Title	Master of Con	nmerce (IB)
<b>Course code:</b>	<b>24P1IBET1B</b>	<b>Elective 1: Financial Markets</b>	Batch	2024-2026
		and Institutions	Semester	I
Hrs/week:	5 Hrs		Credits	3

## **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Various financial markets and capital markets
- Various financial services institutions such as CCIL, CRISIL, and Financial services.
- Functions of various agencies such as ICRA, OTCEI, NSDL, and STCI.
- Functions and working of financial institutions, EXIM bank and NABARD.

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes.

CO	CO Statement
Number	
CO1	Explain the Various financial markets and capital markets
CO2	Describe the various financial services institutions such as CCIL, CRISIL, and
	Financial services.
CO3	Explain the Functions of various agencies such as ICRA, OTCEI, NSDL, and STCI.
CO4	Explain the Functions and working structure of financial institutions, EXIM bank and
	NABARD.

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO <sub>2</sub>	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
Co5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT I (12Hrs)

Financial Markets – An Overview – Money Market – Call Money Market – Commercial Paper Market – Commercial Bill Market – Certificate of Deposit (CD) Market – Treasury Bill Market – Government or Gilt-edged Securities Market.

UNIT II (12Hrs)

Capital Market—An Overview — Capital Market Instruments — Capital Market Reforms —New Issue Market(NIM) — Dept Market — Foreign Exchange Market — Derivatives Market.

UNIT III (12Hrs)

Financial Services Institutions – Clearing corporation of India Limited (CCIL) – Credit Rating and Information Services of India Limited (CRISIL) – Discount and Finance House of India Limited (DFHIL).

UNIT IV (12Hrs)

Investment Information and Credit Rating Agency of India Limited (ICRA) – Over the Counter Exchange of India (OTCEI) – National Securities Depository Limited (NSDL) – Securities Trading Corporation of India Limited (STCI).

UNIT V (12 Hrs)

Financial Institutions – Money Market Institutions – Capital Market Institutions – National Housing Bank–Functions and working – Export-Import(EXIM) Bank of India – NABARD.

## **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1.	S.Gurusamy	Financial Markets and Institutions	McGraw- Hill Education	3 <sup>rd</sup> Edition 2009.

## REFERENCE BOOKS

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1.	E.Gurudon	Financial Markets and	Himalaya Publishing	1 <sup>st</sup> Edition
		Services	house	
2	V. K. Gupta	Financial Markets and	Texmann	2017
		Institutions		
3	L.M Bole, Jitendra	Financial Markets and	Mc Graw Hill	5 <sup>th</sup> Edition
	Mahakrt	Institutions		
4	Frank. J. Fabozzi	Foundations of Financial	Pearson Education	4 <sup>th</sup> Edition-2014
		Markets and Institutions		
5.	Dr. Vinod kumar,	Financial Markets and	Texmann	1 Jan 2017
	Atulgupta	Institutions & financial		
	Atuigupta	services		
	manmeet kaur			

## WEBSITE REFERENCE

- https://www.slideshare.net/venkykk/fifm-2013-final-financial-institutions
- https://www.coursehero.com/file/10256030/FI-301-Financial-Markets

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

<b>Programme code:</b>	M.Com IB	Programme Title	Master of	Master of Commerce (IB)		
<b>Course code:</b>	<b>24P1IBET1C</b>	Elective 1: Principles of	Batch	2024-2026		
		Services Marketing	Semester	I		
Hrs/week:	5 Hrs		Credits	3		

## **COURSE OBJECTIVES**

On successful completion of this course, the students should

- Meaning, Importance, classification, characteristics and features of services.
- Concept, and significance of services marketing and ma nagging demand and supply in services business.
- Marketing mix of selected services such as, personal care, entertainment, education, and communication.
- Key services of marketing such as, banking, insurance, transport, tourism hotel, hospital etc...,
- Measuring service quality, causes for problems in service quality and steps to be taken in improving service quality

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the Meaning, Importance, classification, characteristics and features of services.
CO2	Explain the Concept, and significance of services marketing and ma nagging demand and supply in services business.
CO3	Explain the Marketing mix of selected services such as, personal care, entertainment, education, and communication.
CO4	Explain the Key services of marketing such as, banking, insurance, transport, tourism hotel, hospital etc,
CO5	Explain the Measuring service quality, causes for problems in service quality and steps to be taken in improving service quality.

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT-I (12 Hrs)

Services: Meaning, Importance of services in Indian Environment- Classification of Services-

Characteristics and Features of services- Growth of Service sector- Economic policy on services- Difference between goods and services.

UNIT-II (12Hrs)

Service Marketing: Concept, significance-Customer's expectation in services marketing- Managing demand and supply in service business.

UNIT-III (12 Hrs)

Marketing Mix for services- Marketing mix of selected services-Personal care marketing- Entertainment marketing- Education marketing- Communication Marketing- Electricity Marketing.

UNIT-IV (12Hrs)

Key Service Marketing- Banking Services- Insurance services- Transport Services- Tourism Services- Hotel Services- Consultancy services- Hospital Services- Market segmentation.

UNIT V (12 Hrs)

Service Quality- Introduction- Measurement of service quality- scope of service quality-tools for achieving service quality- causes of service quality-problems- Principles guiding improving of service quality.

# **TEXT BOOK**

S.No	Author Name	Title of the Book	Publisher	Year /Edition
1	S.M.Jha	Service Marketing	Himalaya Publishing	2015
			House	

## REFERENCE BOOKS

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1	P.N.Reddy	Service Marketing	Himalaya Publishing House	2011
2	Prof.Kishloy	Marketing of services	Everest Publishing House	1 <sup>st</sup> Edition
3	Garima Gupta	Marketing of Services	New century Publication	2011 1 <sup>st</sup> Edition
4	Jaspreet Kaur	Marketing of Services	Global Vision Publishing House	2013 1 <sup>st</sup> Edition

## WEBSITE REFERENCE

- http://open.lib.umn.edu/ services marketing /
- https://www.cliffsnotes.com/study-guides/marketing of services/

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom.

<b>Programme Code</b>	M.COM IB	Programme Title	Master of Cor	nmerce (IB)
<b>Course Code</b>	<b>24P1IBET1D</b>	Elective 1: Information	Batch	2024-2026
		Technology in Business	Semester	I
Hrs/week	5 Hrs		Credits	3

## **COURSE OBJECTIVES**

- Graduates also understand the basic principles of information management
- Focus in ICT understand the key processes and functions of business, and they understand the importance of IT as a part of the organisation's functioning.
- Creative concept design and utilising various innovation methods.
- The students can develop information systems, produce, write scripts for and program games and create graphics or other digital content

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Understand and evaluate the application of IT in Business
CO2	Identify the skill sets required for IT Industry
CO3	Examine the various functions of IT Manager
CO4	Determine the role of IT Managers to attain the common goal of the organization in an innovative way

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT – I (12 Hrs)

Fundamentals of Computing – Introduction to Information Technology (IT) – Scope of IT in Business – Basics of Hardware and Software – Types of Computers – Types of Software.

UNIT – II (12 Hrs)

Networks and Telecommunication – Introduction to Networking – Network Uses – Intra and Inter Organizational Communication – Network Types – Network Topologies – Network Devices.

UNIT – III (12 Hrs)

Internet and World Wide Web – Introduction to Internet and its Applications – World Wide Web (WWW) – E-Commerce – Network and Internet Security Issues.

UNIT - IV (12Hrs)

Applications of IT in Functional Areas IT and Marketing, IT and Finance, IT and OM, IT and HRM, Enterprise Systems, Knowledge Management.

UNIT - V (12Hrs)

Emerging Trends in IT Mobile Communication, Bluetooth, Infrared Communication, Global Positioning System (GPS), Smart Cards, Other Imminent Technologies.

#### **TEXT BOOK:**

S.No	Author Name	Title of the Book	Publisher	Year / Edition
1.	Norton, Peter	Introduction to Computers	Tata McGraw- Hill.R	Ed. Vi, 2005,

## **REFERENCE BOOK:**

S.No	Author	Title of the Book	Publisher	Year /
	Name			Edition
1.	ITL Education	Introduction to Information Technology	Pearson	Edition, v,
	Solutions		Education.	2008,
2	BY Awad,	Electronic Commerce	Pearson	3 <sup>rd</sup> Editions
	E.M.		Education.	2007

## **Website Reference:**

- $1. \underline{https://fcit.usf.edu/internet/chap1/chap1.htm}$
- 2.https://www.tutorialspoint.com/internet\_technologies/internet\_overview.htm
- 3.e-PG Pathshala: http://epgp.inflibnet.ac.in/ahl.php?csrno=438
- 4.https://www.w3schools.com/html/html\_intro.asp
- 5.https://www.geeksforgeeks.org/html-introduction/

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case **studies,Google Classroom** 

Programme code :	M.Com IB	Programme Title	Master of Commerce (IB)
Course code:	24P2IBCT06	Core 6: Foreign Trade Procedures and Documentations	Foreign Trade 2024-2026 Procedure
			Semester II
Hrs/week:	5 Hrs		Credits 4

# **PREAMBLE**

This course has been designed for students to learn and understand

- The Legal framework for India's International trade.
- The legal documents used in international trade transactions
- The incentives given to exports and import

# **COURSE OUTCOMES**

On the successful completion of the course, students will be able to

CO	CO Statement	Knowledge
Number		Level
CO 1	Learn foreign trade policy and acts governing India's International trade.	К3
CO 2	Learn Exports Licensing formalities.	<b>K</b> 4
CO 3	Include the procedures for impacts.	<b>K</b> 4
CO 4	Understand the functions of exports promotions organizations	k4
CO 5	Acquire Knowledge on export and import documentation procedures	k5

Cos / Pos	PO1	PO2	PO3	PO4	PO5
CO1	L	M	M	S	S
CO 2	L	S	S	S	S
CO 3	L	S	S	S	S
CO 4	L	S	M	S	S
CO 5	L	S	S	S	S

# **Unit 1 Legal Framework**

9hrs

Foreign trade development and regulation act1992- Foreign trade regulation rules 1993- Foreign trade policy – Hand book of procedures- Appendices Indian trade classification (HS) –Recent changes in policies and provisions.

# **Unit II Export Licensing**

10 hrs

Export licensing procedures and formalities- Import export code (IEC) number- Procedures for obtaining IE Code- RCMC (Registration Cum Membership Certificate Categories of exporters- Deemed exports- BOU-SEZ-SEIS –Status holders – Free trade and warehousing zones (FTWZ)–Remission of duties or taxes on export products scheme (RODTEP) – Exports under GST.

# **Unit III Import Licensing**

10 hrs

Import licensing procedures and formalities- Categories of importers Import of capital goods under EPCG-Types of import duties Canalization of imports and various canalizing agencies—Clearance of import cargo-Import under GST.

## **Unit IV Export Promotion Organizations**

9hrs

Export promotion councils in India AEPC (Apparel export promotion council)- EEPC (Engineering export promotion council) –APEDA (Agricultural and processed food products export development authority) – MPEDA (Marine Products export development authority)-Commodity boards Manufacturing and Other Operations in Warehouse Regulations, 2019 (MOOWR).

## **Unit V Documentation Procedures**

10 hrs

Export import documentation Documents related to goods Payment Transportation-Inspection-Customs procedures for exports and imports – Ice Gate Services- Single window Interface for facilitating Trade(SWIFT)-Customs Trade partners – Participating Government Agencies (PGA'S).

# **Text Books 1**

- Mahajam. M.. Export Do It Yourself. [19<sup>th</sup> ed].
- Snow white publications.
- 2 Jain. R.K.2020-21.
- Customs Law Manual [63<sup>rd</sup> ed]. Centax's Publications

## References

- 1 Mahajan.M.L. 2015. Export Policy, Procedures and Documentation. [26thed].Snow white publications. 2 Nabhi board of editors. 2013. How to Export. [20<sup>th</sup> ed]. Nabhi publications.
- 3 Balagopal.T.A.S.2014. Export Management. Himalaya publishing house, New Delhi.
- 4 Mahajan. Documentation. (3rded). RBSA publishers, Jaipur

Programme code :	M.Com IB	Programme Title	Master of Co	ommerce (IB)
Course code:	24P2IBCT07	Core 7: Logistics and Supply	Batch	2024-2026
			Semester	II
Hrs/week:	5 Hrs		Credits	4

#### **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Definition of logistics management, types of logistics automation and outsourcing, concept in logistics and physical distribution
- Warehousing and storage management, transportation management and distribution channel management
- Nature, concepts, components, need and participants in supply chain
- Supply chain performance drivers, systems and values of supply chain
- Supply chain and business strategy, supply chain relationship and certification

## COURSE OUTCOMES (CO)

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the Definition of logistics management, types of logistics automation and outsourcing, concept in logistics and physical distribution
CO2	Discuss about Warehousing and storage management, transportation management and distribution channel management
CO3	Explain the Nature, concepts, components, need and participants in supply chain
CO4	Explain the Supply chain performance drivers, systems and values of supply chain
CO5	Elaborate Supply chain and business strategy, supply chain relationship and Certification

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT – I (10Hrs)

LogisticsManagement:OriginandDefinition—TypesofLogistics—LogisticsManagement—Warehouse

Management — Automation and Outsourcing - Customer Service and Logistics Management — A

Perspective — Concepts in Logistics and Physical Distribution —Distribution and Inventory.

UNIT-II (10 Hrs)

Specific types of Inventory Control – Demand Forecasting – Warehousing and Stores Management – cold storage – Routing – Transportation Management – Some Commercial Aspects in Distribution Management – Codification – Distribution Channel Management – Distribution Resource Planning (DRP) – Logistics in 22st Century.

UNIT-III (10 Hrs)

Supply Chain Management: Introduction and Development- Nature and Concept – Importance of Supply Chain – Value Chain – Components of Supply Chain – The Need for Supply Chain – Understanding the Supply Chain Management – Participants in Supply Chain – Global Applications.

UNIT-IV (10 Hrs)

Role of a Manager in Supply Chain – Supply Chain Performance Drivers – Key Enablers in Supply Chain Improvement – Inter-relation between Enablers and Levels of Supply Chain Improvement- Systems and Values of Supply Chain

UNIT-V (10Hrs)

Aligning the Supply Chain with Business Strategy – SCOR Model –Outsourcing and 3PLs – Fourth Party Logistics – Bull Whip Effect and Supply Chain – Supply Chain Relationships – Conflict Resolution Strategies –Certifications.

#### TEXT BOOK

S.No	Author Name	Title of th	ne Book		Publisher	Year /Edition
1.	C	Logistics ChainManage	and ement	Supply	MacMillan	2015 Edition 1

## REFERENCE BOOKS

S.No	Author Name	Title of the Book	Publisher	Year /Edition
1	G Raghuram& N Rangaraj	Logistics and Supply ChainManagement (cases &concepts)	Laxmi publications	2015
2	Martin Christopher		FT Publishing international	Edition 5, 2016
3	Janat Shah,		Pearson. Publications (P)	Edition 1,2016
4	Donald J.Bowersox	Supply Chain logistics Management	McGraw Hill	2009 3 <sup>rd</sup> Edition

## WEBSITE REFERENCE

- 1. <a href="https://courses.edx.org/asset-v1...SC1x.../w111\_IntroSCM\_ANNOTATED\_v4.pdf">https://courses.edx.org/asset-v1...SC1x.../w111\_IntroSCM\_ANNOTATED\_v4.pdf</a>
- 2. <a href="https://ocw.mit.edu/courses/...logistics-and-supply-chain-management.../lecture-notes">https://ocw.mit.edu/courses/...logistics-and-supply-chain-management.../lecture-notes</a>

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Google Classroom.

Programme code :M.Com IB		Programme Title	Master of Commerce (IB)			
Course code:	24P2IBCT08	Core 8: Financial &	Batch	2024-2026		
		<b>Management Accounting</b>	Semester	II		
Hrs/week:	5 Hrs		Credits	4		

# **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- International accounting standards capital and revenue, expenditure and receipts, depreciation and its methods of calculation.
- Ratio analysis and its use and limitations, fund flow and cash flow analysis and their uses and limitations
- Marginal costing, cost volume profit and break even analysis and determination of sales mix
- Objectives of cost accounting, preparation of cost sheet, methods and techniques of costing
- Budgeting and budgetary control, preparation of different budgets and steps in budgetary control

## COURSE OUTCOMES (CO)

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the International accounting standards capital and revenue, expenditure and receipts, depreciation and its methods of calculation.
CO2	Discuss the Ratio analysis and its use and limitations, fund flow and cash flow analysis and their uses and limitations
CO3	Elucidate Marginal costing, cost volume profit and break even analysis and determination of sales mix
CO4	Explain the Objectives of cost accounting, preparation of cost sheet, methods and techniques of costing
CO5	Differentiate Budgeting and budgetary control, preparation of different budgets and steps in budgetary control

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	H	H	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT – 1 (12 Hrs)

Financial Accounting – Definition-Accounting principles – Concepts and Conventions – Journal – ledger – Trial Balance – Final Accounts with simple adjustment(Problems), Depreciation – Concept – objectives – Methods - Straight line method, down value method (problems) – Computerization of accounts.

UNIT-II (12 Hrs)

Financial statement Analysis – Objectives – Techniques of Financial statement Analysis : Comparative – Common Size – Trend Analysis – Ratio Analysis – Calculation of ratio – construction of balance Sheet using ratio (problems).

UNIT-III (12 Hrs)

Fund Flow Statement of changes in Working Capital – Preparation of Fund Flow statement (problems), Cash flow statement – preparation of Cash Flow Statement (problems) – Distinction between Fund Flow and Cash Flow Statement.

UNIT-IV (12 Hrs)

Cost Accounting – Meaning – Distinction between Financial Accounting and Cost Accounting – Cost terminology: cost, Cost Centre Unit – Elements of Cost – Preparation of Cost sheet (problems), Budgets and Budgeting Control – Meaning Types of budgets – preparation of Function and Flexible budgets (problems) and Zero Base Budgeting

UNIT-V (12Hrs)

Marginal Costing – Definition – distinction between marginal costing and absorption cost – Break – even point Analysis – Contribution, P/V Ratio, margin of safety – application of Marginal of costing in managerial decision (problems)

# **TEXT BOOK**

S.No	Author Name	Title of the Book	Publisher	Year
				/Edition
1	S.N.Maheswari	Introduction to Accountancy	Vikas Publishing	2009 10 <sup>th</sup>
			House, New Delhi	Edition

# **REFERENCE BOOKS**

S.No	Author Name	Title of the Book	Publisher	Year
				/Edition
1	T.S.Reddy	Financial Accounting	Margham	2012 1 <sup>st</sup>
			Publication	Edition
2	S.P.Jain,	Cost Accounting	Kalyani	2014
	K.L.Narang	Principle & practices	Publications,	1 <sup>st</sup>
				Edition
3	C.Paramasivan	Financial Management	New Age	2018
	T.Subramanian		International P.Ltd.,	$2^{\rm nd}$
				Edition
4	M.Y.Khan, P.K.Jain	Management Accounting Text,	Tata Mcgraw Hill	2010
		problems and cases	publishing company	5 <sup>th</sup>
			ltd., New Delhi	Edition

# WEBSITE REFERENCE

- 1. <a href="https://www.studocu.com">https://www.studocu.com</a> > ... > Accounting and Financial Management 1A/
- 2. <a href="https://ocw.mit.edu/courses/sloan-school-of...financial-accounting.../lecture-notes">https://ocw.mit.edu/courses/sloan-school-of...financial-accounting.../lecture-notes</a>

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Google Classroom.

Programme code :	M.Com IB	Programme Title	Master of	Commerce (IB)
Course code:	<b>24P2IBCT09</b>	Core 9 : EXIM Documentation	Batch	2024-2026
			Semester	II
Hrs/week:	4 Hrs		Credits	3

# **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Types of export and import, export licensing procedure and formalities and deemed export and its benefits.
- Export house and trading house salient features and benefits of free trade zones. And the norms governing their establishment.
- Various methods by which import trade can be controlled.
- Warehousing in connection with imports, special specialties for NRI'S export and import documentation, customs procedures and customs duty.

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain Types of export and import, export licensing procedure and formalities and deemed export and its benefits.
CO2	Differentiate Export house and trading house salient features and benefits of free
	trade zones. And the norms governing their establishment.
CO3	Explain the various methods by which import trade can be controlled.
CO4	Elaborate Warehousing in connection with imports, special specialties for NRI'S export and import documentation, customs procedures and customs duty.

Cos	PO	PO1	PO1	PO1								
	1	2	3	4	5	6	7	8	9	0	1	2
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
Co4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT – 1 (10 Hrs)

Export and Import-Meaning, types of exports and Imports, Project exports and consultancy exports. Export Trade Control: Different categories of Exporters- Export licensing procedures and formalities-Role of ECGC in export promotion—Deemed exports and its benefits

UNIT-II (10 Hrs)

Registered Exporters: Definition of export House and Trading House – Incentives given to Free trade Zones,100% EOU's and SEZs – salient features and benefits – Norms governing the establishment and governing of the units. Agriculture and Process Products

UNIT-III (10 Hrs)

Import Trade Control: License-Duty Entitlement Passbook Scheme –Import of capital goods under EPCG scheme –Import of raw materials and components under OGL actual user condition – Import for stock and sale-Restricted and Banned items for imports–Canalization of Imports and various canalizing agencies–SCOMET

UNIT-IV (10 Hrs)

Warehousing in connection with imports- Bonded warehousing-special facilities for NRI's and the norms for import of various items by them- Import of Capital goods and raw materials for Free TradeZonesand100%EOU's

UNIT-V (10Hrs)

Export and Import Documentation, Customs Procedures for Exports and Imports-Customs duty and Indians Customs tariff, Documents for pre -shipment inspect

# **TEXT BOOK**

S.No	Author Name	Title of the Book		Year /Edition
1.	M.L.Mahajan	A Guide on Export Policy	Delhi Dhanpat Rai and	2000
		Procedure	Sons	Edition 11
		andDocumentation		

# **REFERENCE BOOKS**

S.No	Author Name	Title of the Book	Publisher	Year
				/Edition
1	Nabhi Board of Editors	How to Import	Nabhi Publication	20 <sup>th</sup> Edition
2	Nabhi Board of Editors	How to Export	Nabhi Publication	25 <sup>th</sup> Edition
3	Rathor	Export marketing	Jain Book House	3 <sup>rd</sup> Edition
4	T.A.S.Balagopal	Export Marketing	Himalaya Publishing	4 <sup>th</sup> Edition
			House	
5.	B.S.Rathor	Export Marketing	Himalaya Publishing House	1 Jan 2014
	J.S.Rathor	_	_	

## WEBSITE REFERENCE

- 1.https://www.slideshare.net/WelingkarDLP/22-15062840
- 2. https://www.slideshare.net/.../international-trade- procedures-and-documentation

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies,

Google Classroom.

Programme	M.Com IB	Programme Title	Master of Commerce (IB)		
code:					
Course code:	24P2IBCP10	Core 10: EXIM	Batch	2024-2026	
		Practical	Semester	II	
Hrs/week:	3 Hrs		Credits	3	

# **COURSE OBJECTIVES**

On successful completion of this course, the students should know

- Preparation of a letter of credit, bill of exchange, certificate of origin and bill of entry.
- Preparation of a packing list, bill of lading, commercial invoice and export declaration form.
- Finding the details of minor and major ports in India, route map of panama canal details of canal oriented sea routes and famous three air routes.

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the letter of credit, bill of exchange, certificate of origin and bill of entry.
CO2	Explain the packing list, bill of lading, commercial invoice and export declaration form.
CO3	Discuss the details of minor and major ports in India, route map of panama canal details of canal oriented sea routes and famous three air routes

Cos	PO1	PO2	PO	PO4	PO5	PO	PO7	PO	PO9	PO10	PO11	PO12
			3			6		8				
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
Co3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
Co4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

# Preparation of Documents using MS Word

- 1. Prepare a Letter of Credit
- 2. Prepare a Bill of Exchange
- 3. Collect and Prepare the Certificate of Origin
- 4. Collect and Prepare Bill of Entry
- 5. Collect and Prepare a Packing List.
- 6. Collect and Prepare a Bill of Lading.
- 7. Prepare the Commercial Invoice
- 8. Prepare Export Declaration Form

# **Map Finding Using Internet**

- 1. Browse and collect Various Major and Minor ports in India.
- 2. Collect the details of Panama Canal and download its route map
- $3. \ Collect the details of Canal Oriented Sea Routes-India to London, Australia to South Africa.\\$
- 4. Air route collect the details famous air routes (any three).

#### WEBSITE REFERENCE

- 1. https://www.slideshare.net/WelingkarDLP/22-15062840
- 2. https://www.slideshare.net/.../international-trade- procedures-and-documentation

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

Programme code :	M.Com IB	Programme Title	Master o	f Commerce (IB)
Course code:	24P2IBCT11	Core 11: Business	Batch	2024-2026
		Communications	Semester	· II
Hrs/week:	5 Hrs		Credits	3

# **PREAMBLE**

This course has been designed for students to learn and understand

- To know the concept, process and importance of communication
- To gain knowledge of writing business letters.
- To understand the major devices for internal communication.

# **COURSE OUTCOMES**

On the successful completion of the course, students will be able to

CO	CO Statement	Knowledge
Number		Level
CO1	Describe the media, types of business communication and its	K2
	barriers.	
CO2	Draft the various business letters.	К3
CO3	Carry out Bank correspondence and business correspondence.	К3
CO4	Develop the various reports.	К3
CO5	Illustrate the internal communication and various major devices.	К3

Cos/Pos	PO1	PO2	PO3	PO4	P5
CO1	S	S	M	S	S
CO2	S	S	S	S	S
CO3	S	S	S	S	S
CO4	S	S	S	S	S
CO5	S	S	S	S	S

#### Unit I

## **Introduction to communication**

12hrs

Meaning and Definition – Communication Cycle – Importance of Effective Communication in Business – Media of Communication: Verbal – Non – Verbal- Merits and Limitations – Types of Communication: Informal – Barriers of Communication.

#### Unit II

Business Letters 12hrs

Business letters: Introduction – Need – Function – Kinds – Layout – Enquiries and Replies – Offers and Quotations – Orders and Execution – Cancellation of Orders – Complaint Letter – Collection Letters.

#### **Unit III**

# Correspondence-Bank, Editor, Company Secretary

12hrs

Bank Correspondence: Opening a Current Account – Stopping the Payment of a Cheque – Request for an Overdraft – Loan – Letter of Credit – Letter to Editor – Correspondence of Company Secretary with Directors and Share holders – Notification – Agenda – Minutes.

#### **Unit IV**

Report Writing 12hrs

Reports: Characteristics of a Good Report – Importance of report writing – Contents of Reports – Classification of Reports – Steps in Report writing – Reports by Individuals – Reports by Committee – Annual Reports.

#### Unit V

#### **Internal Communication**

12hrs

Internal communication: Short speech – Memos – Circulars – Notices- Explanations to Superior – Major Devices for Internal Communication: Intercom – Telephone –Fax – Internet – Email – Video Conferencing – Merits and Demerits of all the Devices for Internal Communication

#### **Text Books**

- **1.** Rajendra Pal and Korlahalli, J.S(2017). Essentials of Business Communication. (13<sup>th</sup> Edn.) New Delhi: Chand & Sons.
- **2.** Ramesh M.S, Pattanshetti C.C, Madhumati M.Kulkarni, (2011). Business Communition. (28 th Edn.) New Delhi: R.Chand and Co.

#### References

- **1.** Pooja Khanna ,(2016). Effective Business Communication Concept.(2 Edn.) Location: Vikas Publihsing Company.
- **2.** Nirmal Singh (2008). Business Communication (Priciples, Methods and Techniques).(6 th Edn.)New Delhi: Deep & Deep Publications Pvt.Ltd.
- **3.** Dr. Kadvekar and Prof. Ravindra Kothavade, S.V(2009).Business Communication.(5 Edn.) Pune:Diamond Publications.
- **4.** Sharma, Krishna Mohan, R.C(2017). Business Correspondence and Report Writing.(10 Edn.) New Delhi: Tata McGraw, Hill Publishing Company Limited.

Programme code :	M.Com IB	Programme Title	Master of	f Commerce (IB)
Course code:	24P2IBET2A	<b>Elective 2 : Port Operations</b>	Batch	2024-2026
		and Management	Semester	II
Hrs/week:	5 Hrs		Credits	3

## **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Concept, functions, authorities and their role and types of ports, management of dryports.
- Important consideration for planning and designing a port.
- The intermodal connection and port warehouses.
- Managing and operating a port.
- Methods of measuring performance of a port and its productivity.

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the Concept, functions, authorities and their role and types of ports,
	management of dry ports.
CO2	Discuss the important considerations for planning and designing a port.
CO3	Explain the intermodal connection and port warehouses structures
CO4	Elaborate the management and operations of a port.
CO5	Explain the methods of measuring performance of a port and its productivity

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT-I (12 Hrs)

Basic concept of port, Functions, facilities, Port authorities, Role of port authorities, brief history of ports, types of ports- based on cargo and based on location, Management and operations of Dry ports – ICD, cargo clearance at ICD.

UNIT-II (12 Hrs)

Role of port in national and regional development, domestic and international port, Port planning and design, Port Location, Site selection, competition, Current and Future port issues to consider, How to plan for present and future needs, Design and layout, Operating System.

UNIT-III (12Hrs)

The intermodal connection- Interfacing between water, land and air transportation in the receipt, transport, and delivery of goods, Port warehouse and its procedures.

UNIT-IV (12Hrs)

Managing and operating a port- Services to be provided Marketing, Port/ client accountabilities, Management structure, Employees and relations, Management systems, Budgeting, Control, Tariffs and Operating Agreements.

UNIT-V (12 Hrs)

Measuring Port performance and productivity – duration of ships in port- performance measures for cargo handling on board and on shore- Models and methods for Operations in Port container terminals.

# **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1	Evrim Ursavas	Port Operations and	VDM.VerlagDr.Muller	August 2011
	Guldogan	Container Terminal		
		Management		

## REFERENCE BOOKS

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1	Maria G Burns	Port Management and Operation	CRC Press	Edition 2014
2	Alderton, Patrick	Port Management and Operation	Lloyd's List	2008 3 <sup>rd</sup> Edition
3	Khalid bichou	Risk Management in Port Operations	Routledge	1 <sup>st</sup> Edition, 2013
4	Adolf K.Ng & Jhon Lie	Port Focal Logistics and Global Supply Chains	Pagrave Macmillan	Edition 2014

## WEBSITEREFERENCE

- 1. <a href="http://open.lib.umn.edu/">http://open.lib.umn.edu/</a> portoperation/
- 2. <a href="https://www.cliffsnotes.com/study-guides/port management andoperation./">https://www.cliffsnotes.com/study-guides/port management andoperation./</a>

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

<b>Programme code:</b>	M.Com IB	Programme Title	Master of Commerce (IB)		
Course code:	24P2IBET2B	Elective 2:Indian stock	Batch	2024-2026	
		Market	Semester	II	
Hrs/week:	5 Hrs		Credits	3	

## **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Meaning and functions of stock exchange, origin and growth of stock exchange in India.
- Various acts relating to Indian stock exchanges, profile of stock exchanges such as, BSE, NSE.
- Details about listing, Delisting, trading and speculations.
- Process of listing in primary market and secondary markets.

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the Meaning and functions of stock exchange, origin and growth of stock exchange in
	India.
CO2	Discuss about Various acts relating to Indian stock exchanges
CO3	Describe the procedure for listing, Delisting, trading and speculations of the stock Market
CO4	Explain the process of listing in primary market and secondary markets.

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
Co5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT-I (12 Hrs)

Stock Exchange-Meaning and Functions – World's Stock Exchanges – Indian Stock Exchanges- Origin and Growth-Organization Structure-Mode of Organization-Membership-Stock Exchange Traders – Stock Exchange Trading Jobbers Vs .Brokers-Stock Exchange Dealings-Trading of Securities

UNIT-II (12 Hrs)

Stock Exchange Regulatory Framework-Under the SEBI Act, BSCC Act, Defense of India Rule, Capital Issues Control Act 1947, Securities Contract Act 1956, Securities Contracts Rules 1957 – Profile of Indian Stock Exchanges-BSE,NSE, etc., - Restructuring Indian Stock Exchanges- Demutualization.

UNIT-III (12 Hrs)

Listing-Meaning, Characteristics, Steps, Legal provisions, Benefits, Consequences of Non-Listing

- Delisting – Insider Trading – Speculation- Speculation Vs. Gambling-Investors Vs Speculators – Investor Protection.

UNIT-IV (12 Hrs)

The Securities Contracts (Regulation) Act, 1956-Important provisions – SEBI –Functions and working.

UNIT-V (12 Hrs)

Internet Stock Trading-Meaning and features-Current Scenario-Regulating Internet Stock Trading- IPOs on the Internet-e-IPO – E-commerce Act and Internet Stock Trading – Stock Index Futures.

# **TEXT BOOK**

S.No	Author Name	Title of the Book	Publisher	Year and Edition
1.	S.Gurusamy	Capital market	Tata McGraw- Hill	3 <sup>rd</sup>
				Edition 2009.

## **REFERENCE BOOKS**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year and
				Edition
1	Dr.D.JosephAnbarasu	Financial Services	Sultan Chand &	1 <sup>st</sup> Edition
			Sons	
2	L.M.Bhole	Financial Institutions	McGraw hill	5 <sup>th</sup>
		and Markets	education	Edition,2009
3	S.Kevin	Security analysis &	Printice Hall (P) Ltd	2006
		Portfolio Management		Edition 2
4	P.Pandian	Security analysis &	Vikar publishing	2012
		Portfolio Management	house	Edition 2

# WEBSITE REFERENCE

- 1. <a href="http://open.lib.umn.edu/financial services/">http://open.lib.umn.edu/financial services/</a>
- 2. https://www.cliffsnotes.com/study-guides/ financialservices/

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

Programme Code	M.COM IB	Programme Title	Master of Commerce (IB)		
<b>Course Code</b>	24P2IBET2C	Elective 2: Marketing	Batch	2024-2026	
		of Financial Services	Semester	II	
Hrs/week	5 Hrs		Credits	3	

## **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Various financial markets in India and their functions,
- Types advantages and disadvantages of plasticcards.
- Types of insurance companies, policies and the need of insurance.
- Real estate markets in India, mechanism and advantages of securitisation inIndia

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO
Number	Statement
CO1	Explain the Various financial markets in India and their functions,
CO2	Describe the advantages and disadvantages of plastic cards.
CO3	Describe the various insurance policies and the need of insurance in India
CO4	Elaborate about the Real markets in India, mechanism and advantages of securitisation in India.

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO1	PO1	PO1
										0	1	2
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO <sub>2</sub>	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
Co4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
Co5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT-I (12Hrs)

Financial market in India- Financial Sector reforms- Money market- Capital market-Bond Market-Types of Bonds.

UNIT-II (12Hrs)

Features of OTCEI – promoters – participants – Trading in OTCEI Exchange – Listing on OTC Exchange – Advantages and Disadvantages

UNIT-III (12Hrs)

Plastic cards- Types of card- Current trends in credit card Industry- Benefits of Plastic cards-Disadvantages-ofPlasticcards.Bankassurance-Benefits,Distributionchannels-SuccessofBankassurance

UNIT-IV (12Hrs)

Insurance services- Insurance sector reforms- Types of Insurance companies- Need of Insurance Types of Insurance Policy- Role of Life Insurance.

UNITV (12Hrs)

RealEstateIndustry-Concept-classification-Benefitofrealestateinvestment-Developmentinthe Indian Real Estate Markets. Securitization- Mechanism of Securitization- Advantages-Securitization in India.

# **TEXT BOOK**

S.No	Author Name	Title of the Book	Publisher	Year and Edition
1	EstelamiHooman	Marketing Financial services	Dogear publishing	Edition-2

# REFERENCE BOOKS

S.No	Author Name	Title of the Book	Publisher	Year and Edition
1	Duke Fanelli and Evelyn	Financial Service Marketing	TerfPublication	Edition-2-2012
2	MdFaizanuddian, Binay Kumar	Marketing of Financial Services	Aph Publishing Corporation	Edition-2012
3	Dr.DhananjayBapal	Marketing of Financial Services	Dreamtech press	1 Jan 2013
4	Christine	Financial Service Marketing	TerfPublication	Edition-2-2013

# WEBSITE REFERENCE

- 1. <a href="http://open.lib.umn.edu/services">http://open.lib.umn.edu/services</a> marketing/
- 2. https://www.cliffsnotes.com/study-guides/marketing ofservices/

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment

KKCAS (Autonomous) Page 67

<b>Programme Code</b>	M.COM IB	Programme Title	<b>Master of Commerce (IB)</b>		
<b>Course Code</b>	24P2IBET2D	<b>Elective 2: Airline</b>	Batch	2024-2026	
		Marketing and	Semester	II	
Hrs/week	5 Hrs	Strategic airline	Credits	3	
		alliance			

#### **COURSE OBJECTIVES**

- Latest airline marketing practices and commercial trends whilst applying classic marketing principles, academic models and practical tools.
- The current airline business environment and its impact on airline marketing
- Demonstrate, within a team environment, initiatives in formulating a marketing plan and organising marketing campaigns and activities as appropriate to the target audience.
- The Marketing Mix (Product, Price, Promotion, Place) and how to satisfy the needs of your target audiences
- Airline alliances and marketing: benefits & drawbacks

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Able to classify different types of marketing segments in air cargo management
CO2	Interpret different types of airline products and services
CO3	Apply the promotional techniques in airline marketing
CO4	determine the airline planning decisions in airline marketing
CO5	Implement the results of case studies in airline marketing

## MAPPING WITH PROGRAMME OUTCOMES

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

KKCAS (Autonomous) Page 68

UNIT - I (15 Hrs)

Introduction of Airline Business and Marketing Strategies, Marketing Strategy: PESTE analysis: political factors – economic factors – social factors – technological factors – environmental factors. Market segmentation of airline industry, glossary of aviation and airline marketing.

UNIT – II (15 Hrs)

Product Analysis- product in airline industry – product analysis and its application to the Airline. Industry – fleet and schedules –related product features – customer service – related product features – controlling product quality –-Distribution of Product And Brand Relationship-Distribution channel strategies.

UNIT – III (15 Hrs)

Promotion Marketing in Airline industry: Effective promotional strategies in airline industry – Marketing communication techniques – Selling in the air freight market. Airline Alliances: Need, Types of Alliances between Airlines, Major Airline Alliances.

UNIT - IV (15 Hrs)

Airline Planning Decisions: Fleet Planning, Route Planning, Schedule Development, Pricing Decisions, Revenue Management. Online marketing in airline industry – web based marketing programmes in airline – emerging trends and challenges to marketers in airlines.

UNIT - V (15 Hrs)

Case studies: Trends in airline industry, success and failure of airline companies, Alliance malfunction in airline industry, Online marketing.

# **TEXT BOOK:**

S.No	Author	Title of the Book	Publisher	Year /
	Name			Edition
1.	Philip Kotler	Marketing Management	Pearson	Reprint
	_		Education.	2009
2.	Stephen	Airline Marketing and Management	Ashgateshgate	6 <sup>th</sup> Edition
	Shaw		Publication	2007

## **REFERENCE BOOK:**

S.No	Author Name	Title of the Book	Publisher	Year / Edition
1		A: (3.6.1)	A 1 .	
1.	David Jarach	Airport Marketing	Ashgate	Edition 3 <sup>rd</sup>
			Publishing	2008,
			Limited	
2	Wells.A	Airport Planning and Management	McGraw-	4 <sup>th</sup> Edition
			Hill	

# **Website Reference:**

 $\textbf{1.}\ 70 ttps://www.icao.int/MID/Documents/2017/A viation \% 20 Data \% 20 Analysis \% 20 Seminar/PPT 4\% 20-\% 20 Fleet \% 20 Planning.pdf$ 

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

KKCAS (Autonomous) Page 70

<b>Programme code:</b>	M.Com IB	Programme Title	Master of Commerce (IB)		
Course code:	<b>24P3IBCT12</b>	Core 12:Research Methods	Batch	2024-2026	
		For International	Semester	III	
Hrs/week:	6 Hrs	Business	Credits	4	

# **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Various types of research, defining a problem setting objectives and hypothesis of the research on the preparation of research design.
- Various methods of data collection, reliability and validity of the data collection and classification, tabulation of data.
- Understand about the measurement and scaling technique, determination of sample size and various sampling methods and their applications.

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO Number	CO Statement
CO1	Explain the various types of research, selection and formulation of the research problem setting objectives and formulating hypothesis.
CO2	Explain various methods of data collection and explain how to test the reliability validity and collect the data.
CO3	Explain about the various measuring and scaling techniques, sampling methods and the types of population for which they can be applied.
CO4	Apply various test of significance to draw inferences about the various hypothesis formulated and draft a final research report.

#### MAPPING WITH PROGRAMME OUTCOMES

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
C05	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

KKCAS (Autonomous) Page 71

UNIT-I (15Hrs)

Over view of Research methodology: Meaning and purpose – types of research: Exploratory, Analytical, Descriptive, Experimental and Case study.

UNIT-II (15Hrs)

Research Focus: Problem definition, Selection and formulation – Review of Literature – Delimitation of the scope of the study – Setting Objectives – Definition of the concepts – Formulation of hypothesis – Preparation of Research design – Field work and Data collection.

UNIT-III (15Hrs)

Data Collection: Primary and Secondary Data: Observation, Interview, Telephonic Interview, Questionnaire – Internal and External source of Secondary data – Construction of Interview schedule and Questionnaire – Pre testing and Pilot Study – Reliability and Validity tests – Processing and data analysis: Checking, Coding, transcription and tabulation of data

UNIT-IV (15Hrs)

Meaning of Hypothesis – Types of Hypothesis – Sources of hypothesis – Testing of Hypothesis – Errors in Testing – Measurements – Scaling techniques and Scale Construction – Sample size – Sampling error – Sampling Methods and Applications.

UNIT-V (15Hrs)

Use of Computers in Data Analysis: Test of significance based on normal, t, f and chi-square distributions, analysis of variance – one way and two way classification. Report writing: Types of report, Contents of report, Styles and Conventions in report writing – Steps in drafting areport: Cover page, Introduction, Text, Bibliography and Appendix.

**Note:** Question Papers shall cover 80% theory and 20 % problem (only form unit IV and V)

# **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year / Edition
1.	Kothari, C.R	Research Methodology	New Age	2019,
	GaurauGarg	Methods and Techniques	International	4 <sup>th</sup> Edition
			Publishers	

# REFERENCE BOOKS

S.No	Author Name	Title of the Book	Publisher	Year / Edition
1.	R.Panerselvam	Research Methodology	Prentice Hill	2004
			of India Pvt	
			Ltd,	
			New Delhi	
2	Donald R. Cooper,	Business Research	Hill	9 <sup>th</sup> Edition,
		Methods, Tata	Publication	2006
		Mcgraw	company Ltd	
3	K.N.Kishnaswamy,	Management Research	Pearsons	2008
	AppaiyerSivakumar,	Methodology,	Education, , New	
	M.Mathiajan	Integration of	Delhi	
		Principles, methods and		
		techniques		
4	Donald R.Cooper	BusinessResearch	Hill Education	12 <sup>th</sup> Edition
		Methods,McGraw		(March 5, 2013)

# WEBSITE REFERENCE

- <a href="https://www.studocu.com/en/document/international-business-environment/">https://www.studocu.com/en/document/international-business-environment/</a>
- https://www.civilserviceindia.com/.../notes/international-business-environment.html

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar, Assignment.

KKCAS (Autonomous) Page 73

### **SEMESTER III**

Programme code : M.Com IB		Programme Title	Master of Commerce(IB)		
Course code:	<b>24P3IBCT13</b>	Core 13: Global	Batch	2024-2026	
		Strategic Management	Semester	III	
Hrs/week:	6 Hrs		Credits	4	

## **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- To understand the concept and role of strategy, various approaches to a strategic decision making ,role of board of directors and global s strategy management.
- Understand how to analyze global environment operating environment internal environment and constructing analysis of strategy view.
- Know about growth stability and retrenchment strategies. Also know about how to evaluate strategy alternatives.
- Know about various strategy issues and alternatives and about outsourcing strategy.

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the process of strategy management and concept of strategy fit
	leverage and stretch.
CO2	Explain how to analyse global operating and internal environment
CO3	Describe about growth stability and retrenchment strategy and how
	to evaluate strategic alternatives
CO4	Explain the multi country and global strategy and also about the various
	outsourcing strategies

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO <sub>2</sub>	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO <sub>3</sub>	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT-I (12Hrs)

Introduction: Concept and Role of Strategy; The Strategic Management Process; Approaches to Strategic Decision Making; Strategic Role of Board of Directors and Top Management; Strategic Intent; Concept of Strategic Fit, Leverage and Stretch; Global Strategy and Global Strategic Management; Strategic flexibility and learning organization.

UNIT-II (12Hrs)

Environmental Analysis: Analysis of Global Environment – Environmental Profile; Constructing Scenarios; Environmental scanning techniques – ETOP, PEST and SWOT (TOWS) Matrix; Michael Porter's Diamond Framework; Analysis of Operating Environment – Michael Porters Model of Industry Analysis; Strategic Group Analysis, Analysis of Internal Environment.

UNIT-III (12Hrs)

Strategic Choice: Strategic options at Corporate Level – Growth, Stability and Retrenchment Strategies; Corporate Restructuring Strategic options at Business Level – Michael Porters' Competitive Strategies and Cooperative Strategies; Evaluation of Strategic Alternatives – Product Portfolio Models (BCG matrix, GE Matrix, etc.)

UNIT-IV (12Hrs)

Strategic Issues and Alternatives in Globally Competitive Markets: Reasons and process of firms internationalization; International entry options; Multi-country and global strategies; Outsourcing strategies- KPO, LPO & BPO.

UNIT-V (12Hrs)

Case study (Based on the above units)

## **TEXT BOOK**

S.	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
No				
1.	Ghosh, P.K	Strategic	Sultan Chand	1 <sup>st</sup> Edition
		Management- Text	and Sons	
		and Cases		

## REFERENCE BOOKS

S.	Author Name	Title of the Book	Publisher	Year /Edition
No				
1	Dirt Morschett& Joachim	Global Strategic	Wiesbaden	3 <sup>rd</sup> Edition,
	Zentes	Management	Publications	2015
2	Kamel Mellahi,Jedrej	Global Strategic	Oxford University	3 <sup>rd</sup> Edition,
	George	Management		2015
3	Davidson, W.H	Global Strategic	John Wiley	Edition-2013,
		Management		
4	John Apearce, Richard B	Strategic	McGraw Hill,	12 <sup>th</sup> Edition
	Robinson Amita Mital	Management,	New York	
5.	Philippe lasserre	Global Strategic	Palgrare	1Jan 2015
		Management		

## WEBSITE REFERENCE

**O5**https://www.macmillanihe.cominternational-marketing-management-notes

• https://www.scribd.com/.../Mba-IV- International-Marketing-Management

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

### **SEMESTER III**

<b>Programme code:</b>	M.Com IB	Programme Title	Master of Co	ommerce (IB)
<b>Course code:</b>	<b>24P3IBCP14</b>	Core 14:	Batch	2024-2026
		Advertisement-	Semester	III
Hrs/week:	6 Hrs	Practical	Credits	4
		1 i acticai		

# **COURSE OBJECTIVES**

On successful completion of this course, the students should know about how to promote the product through advertisement:

- Understand how to create Adds.
- Understand how to prepare the adds to attract the customers.
- Understand how to promote the adds.
- Understand how to approach the society by giving the adds.

## **COURSE OUTCOMES**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Create adds
CO2	Prepare the adds to attract the customers
CO3	Promote the adds
CO4	Approach the society by giving the adds

Cos	PO 1	P O 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8	PO 9	PO1 0	PO1 1	PO1 2
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

- Procter & Gamble India Ltd
- Colgate Palmolive India
- ITC Ltd
- Life Insurance Corporation India
- Sterling Holiday Resorts
- Big Bazaar Shops
- Cad-bury Chocolate
- Amul Industries Private Ltd
- Air-tel
- Galxo Smith Kline India Limited

### **SEMESTER III**

Programme code :	M.Com IB	Programme Title Master of Com (IB)		Commerce
Course code:	<b>24P3IBCT15</b>	Core 15:	Batch	2024-2026
		International	Semester	III
Hrs/week:	6 Hrs	Human Resource	Credits	4
		Management		

## **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- To know clearly about domestic and international HRM activities, issues and practices
- To know about global staffing practices and selection techniques
- To know about global training international performance management and performance appraised system
- To understand global compensation practices and structure of the international compensation packages
- To know about international industrial relation functions and role of trade unions in MNC's

## **COURSE OUTCOMES (CO)**

On the successful completion of the course the students will be able to

CO	CO Statement
Number	
CO1	Explain about international human resource management and the practices followed in various ASIAN countries
CO2	Describe about various types of international human resource management, global staffing practices and the selection techniques
CO3	Elaborate about the performance management and the performance appraisal system
CO4	Explain about compensation practices followed in various countries and about the structure of the compensation package
CO5	Tell about international industrial relation, functions and role of trade union, concerns of trade unions in MNC's

Cos	PO	PO2	PO	PO	PO 5	PO	PO 7	PO 8	PO 9	PO1	PO1	PO1
	ı		3	4	3	6	<b>'</b>	o	9	0	1	4
CO1	Н	Н	Н	M	Н	Н	Н	Н	M	Н	L	L
CO2	Н	Н	Н	Н	Н	Н	Н	Н	Н	Н	M	L
CO3	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO4	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M
CO5	Н	M	M	Н	Н	Н	M	M	Н	Н	L	M

UNIT-I (12Hrs)

HRM- Introduction, Roles and Responsibilities of Manager, Introduction to IHRM – Meaning – Significant IHRM activities & issues – Domestic vs. IHRM. HRM Practices in Asian Countries like India and China – Japan – U.S.A., U.K and France

UNIT-II (12Hrs)

Global human resource planning – Issues in supply of International human resources – Types of International human resources-Steps for strategic planning of an MNC – Recruitment of Overseas Assignments –Sources at macro & micro level – Global Staffing Practices – Selection – Career cycle of expatriates – Expatriates failure situations & rates – Selection techniques.

UNIT-III (12Hrs)

Training and Development: Global training – Areas of global training – Process of cross – cultural training – International team training. Performance Management – Challenges of International Performance Management – Areas to be appraised—Methods – Criteria for Performance Appraisal of Expatriates – System of Performance appraisal – Problems – Effectiveness of Performance Appraisal.

UNIT-IV (12Hrs)

Global Compensation Practices – Complexities in International Compensation – Factors affecting International Compensation – Compensation in International Perspective and Practices in Countries – Compensation for Expatriates – Structure of International Compensation Package.

UNIT-V (12Hrs)

International Industrial Relations- Three actors of IR- Trade Unions- Functions & role of trade union- Trade union structure- Concerns of trade unions in MNC's- Collective negotiations- Disputes/ Conflicts.

### **TEXT BOOK**

S.No	Author Name	Title of the Book	Publisher	Year /Edition
1.	Aswathappa.K	International Human	Tata McGraw	8 <sup>th</sup> Edition,2017.
		Resource	Hill	
		Management		

# REFERENCE BOOKS

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1	P. SubbaRao	International Human	Himalaya Publishing	3 <sup>rd</sup> Edition,2011
1		Resource	House	
		Management		
	Aswathappa.K	Human Resource	Pearson India	8 <sup>th</sup>
		Management,		Edition,
2		(text &cases)		2017
3	Gary Dessler	Human Resource	Pearson India education	15 <sup>th</sup> Edition
3	BijuVarkkey	Management		
4	SarahGilmore,	Human resource	Oxford university	Jan7,2014
4	SteveWilliams	management	Ţ	

# WEBSITE REFERENCE

• https://study.sagepub.com 2.https://www.ed.ac.uk

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

### **SEMESTER III**

Programme code :	M.Com IB	<b>Programme Title</b>	Master of (IB)	Commerce
<b>Course code:</b>	24P3IBET3A	Elective 3:	Batch	2024-2026
		<b>International Logistics</b>	Semester	III
Hrs/week:	6 Hrs	Management	Credits	3

### **COURSE OBJECTIVES**

On successful completion of this course, the students should

- Know about meaning, concept and objectives of logistics
- Know about multi-modal transportation and the freight structure
- Understand about warehousing
- Understand about inventory management, packaging and packing and preparation of various documents
- Know about role of intermediaries general structure role of contract shipping industries

# **COURSE OUTCOMES (CO)**

On the successful completion of the course the students will be able to

CO	CO Statement					
Number						
CO1	Explain the meaning concepts, and objectives of logistics					
CO2	Explain about multi-modal transportation and practices followed in fixing the freight Structure					
CO3	Explain about warehousing and handling of material					
CO4	Differentiate between packaging and list the documents to be prepared in logistics					
CO5	Explain the role of intermediaries and also the structure of shipping industry and its board of content					

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

UNIT-I (12Hrs)

Concepts, objectives and elements of logistics- Logistics subsystem-Integrated logistics – customer focused marketing – International Marketing – International marketing Channel.

UNIT-II (12Hrs)

Transportation- Multi modal Transportation – International air transport- Freight – freight structure and Practice

UNIT-III (12Hrs)

Warehousing – Materials handling – automated materials handling- Containerisation – Inland container Depot-Chartering

UNIT-IV (12Hrs)

Inventory Management- Packaging and packing- packing for transportation – terms of sales-Documentation in Logistics.

UNIT-V (12Hrs)

Role of intermediaries – General structure of shipping industry – World seaborne trade and World shipping- U.N. convention on liner code of conduct.

## **TEXT BOOK**

S.No.	Author Name	Title of the Book	Publisher	Year /Edition
1.	Rajput Ruchika	A text on	Lap Lambert	Edition 2012.
		International	Publishing	
		Logistics		
		Management		

# REFERENCE BOOKS

S.No.	Author Name	Title of the Book	Publisher	Year /Edition
1	Mariottiilaria	Transport and Logistics		Edition ,2014
		in a Globalizing World		
2	Pierre A David	The Management of	Cicero Books	Edition-4 2013
		International		
		Trade Operations		
3	D.KAgrawal,	Logistics and Supply	MacMillan	1 Jan-2015
		chain Management		

# WEBSITE REFERENCE

- 1.https://www.emeraldinsight.com
- 2.https://www.slideshare.net/Internation

allogistics/

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar,

Assignment, Case studies, Google Classroom.

## **SEMESTER III**

<b>Programme code:</b>	M.Com IB	Programme Title	Master of	Commerce (IB)
Course code:	<b>24P3IBET3B</b>	Elective: 3	Batch	2024-2026
		<b>Futures And Options</b>	Semester	III
Hrs/week:	6 Hrs	_	Credits	3

# **COURSE OBJECTIVES**

On successful completion of this course, the students should

- Understand the concept of derivatives and the derivative markets
- Know about the different types of derivatives and its forms
- · Know about forward markets, future and forward contract, call and put options
- Understand about payoff for buyer of futures, payoff profit for buyer as well as writer of call options
- Know about commodity the markets in India

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain the concept of derivatives, derivatives product and derivatives markets
CO2	Explain about the different types of derivatives and its forms
CO3	Describe the forward markets, future and forward contract, call and put options
CO4	Elaborate about the payoff for buyer of futures, payoff profit for buyer as well as writer of call options
CO5	Describe about commodity markets in India

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

UNIT-I (12 Hrs)

Introduction to Derivatives – Definition of Derivatives products – participants in derivatives market Economic forever of derivatives market.

UNIT-II (12Hrs)

Index Derivatives- Index number- economic significance of index movements-types of Indices - desirable attributes of an index- Derivatives in Nifty and Sen-sex.

UNIT-III (12Hrs)

Forward contract – Limitations of forward contracts – futures – Distinction between future and forward contracts- Futures and options- call options and put options.

UNIT-IV (12Hrs)

Payoff for buyer(long and short futures) of futures—Hedging, speculation and arbitrage-Optionspay off- pay off profit for buyer of call options- pay off profit for writer of call options. Hedging and speculation in options.

UNIT-V (12Hrs)

Evolution of Commodity markets- Commodity markets in India- Network Mercantile Exchange.

### **TEXT BOOK**

S.No	Author Name	Title of the Book	Publisher	Year and Edition
1.	Dr.S.Gurusamy	Financial Services	Vijay Nicole	Edition 2012
		and Markets	Imprints (P)	
			Ltd.,	

### **REFERENCE BOOKS**

S.No	Author Name	Title of the	Publisher	Year and
		Book		Edition
1	Todd E.Petzel	Financial	Quorum Books	Edition-1989
		Futures and		
		Options,		
2	Gomez Clifford	Financial	Phi Learning	31 Jan 2010
		Markets,		
		Institution and		
		Financial		
		Services		
3	Benson	Fiancial	New	Edition 2012
	Kunjukunju&S.Mohanan	markets and	century	
		services	Publication	

# WEBSITE REFERENCE

•

https://www.theice.
com/

•

https://www.theice. com>products/

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Google classroom.

## **SEMESTER III**

<b>Programme code:</b>	M.Com IB	Programme Title	<b>Master of Commerce (IB</b>	
Course code:	<b>23P3IBET3C</b>	Elective: 3	Batch	2024-2026
		Marketing of	Semester	IV
Hrs/week:	6 Hrs	Health Services	Credits	3

## **COURSE OBJECTIVES**

On successful completion of this course, the students should

- Know about how to plan marketing of services
- Know about emerging trends in Medicare and its marketing
- Understand about marketing mix and strategic marketing for hospitals.
- Know about online marketing of health services
- Know about various legal remedies provided to consumers of medical services

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain about how to plan marketing of services
CO2	Elucidate emerging trends in Medicare and its marketing
CO3	Discuss about marketing mix and strategic marketing for hospitals.
CO4	Explain the online marketing of health services
CO5	Tell about various legal remedies provided to consumers of medical
	services

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

UNIT-I (12Hrs)

Marketing plans for services: process, strategy formulation, resource allocation and monitoring services communications- customer focused services- service quality- SERVQUAL model

UNIT-II (12Hrs)

Hospital services - Selecting Health Care Professionals - Emerging trends in Medicare-Marketing Medicare - Thrust areas for Medicare services.

UNIT-III (12Hrs)

Marketing Mix for Hospitals- Product Mix- Promotion Mix- Price Mix- Place Mix- Strategic Marketing for Hospitals.

UNIT-IV (12Hrs)

Online Health Services- Organization of Online Health Care Business - On-line Marketing and On-line financial & clinical transaction.

UNIT-V (12Hrs)

Legal system: Consumer Rights & Protection, medicine safety rules- Food & Nutrition Security in India - Health Promotion Agencies

Note: Question paper shall cover 100% Theory

## **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year and Edition
1.	Richard K. Thomas	Marketing Health	Mcgraw Hill	3 <sup>rd</sup> Edition-2014
		Services, Health	Education	
		Administration Pr,		

# **REFERENCE BOOKS**

S.No	Author Name	Title of the Book	Publisher	Year and Edition
1	Richard K. Thomas	Health Services	Mcgraw Hill	19,2007
		Marketing, A	Education	
		Practitioner's Guide		
2	ZeithamlValariezeithaml	Services Marketing	Mcgraw Hill	16 May,2012.
			Education	
3	Lovelock	Services Marketing	Pearson India	7 <sup>th</sup> Edition,2011
4	Er.I.C. N.Berkowitz	Essentials of Health	Jones & Bartlett	3 <sup>rd</sup> Edition, 2010
		care Marketing	Learning	

# WEBSITE REFERENCE

- https://en.m.wikipedia.org>wiki>health service/
- https://www.ncbi.nlm.nih.gov>articles/

### **SEMESTER III**

<b>Programme Code</b>	M.COM IB	Programme Title	<b>Master of Commerce (II</b>	
<b>Course Code</b>	<b>24P3IBET3D</b>	<b>Elective 3: Innovation</b>	Batch	2024-2026
		and Entrepreneurship	Semester	III
Hrs/week	6 Hrs		Credits	3

### **COURSE OBJECTIVES**

- Programme combines theoretical and empirical perspectives with the development of practical skills and opportunities.
- Topics introduced in this course are relevant to students pursuing a career in entrepreneurship or any "innovation-based" industry.
- Describe the ways in which entrepreneurs perceive opportunity, manage risk, organise resources and add value.
- Develop a plan for implementing entrepreneurial activities in a globalised and competitive environment being responsible for the social, ethical and culture issues.

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Understand and evaluate the concept of entrepreneurship
CO2	Identify the skill sets required for new entrepreneurs
CO3	Examine the various opportunities and financial assistance available for entrepreneurs
CO4	Determine the role of government and financial agencies facilitating young
	entrepreneurs

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

 $UNIT - I ag{15 Hrs}$ 

Evolving conceptual Perspectives of Entrepreneurship: Narrow definitions of entrepreneurship, self-managed or employed, knowledge and learning personality drivers, size of business, creating jobs and turnover, the types of organizations, the myths of entrepreneurship, and individual propensity to entrepreneurship. Self-study: Developing an enterprise culture

UNIT – II (15 Hrs)

Innovation and its Management: The nature and role of market based innovation- Innovation and creativity, the alternative categories of innovation, continuous innovations, dynamically continuous

Innovations, Technology push, market pull, developing an appropriate innovation stance, the key innovation process steps. Self- study: Technology and step changes.

UNIT – III (15 Hrs)

Personal Enterprise Environment: Female entrepreneurship – typologies, hidden entrepreneurial Activity, facts and figures, perceived barriers, policy issues, young entrepreneurship, Grey entrepreneurs, readiness for self-employment, self-perceived effective capacity. Supporting enterprising people- public sector support, Employer support. Self-study: Ethnic minorityentrepreneurship.

UNIT – IV (15 Hrs)

The social, public and not-for-profit – Multicultural entrepreneurship: Corporate Social Responsibility (CSR), drivers of CSR, CSR as an innovative response, the prevalence of entrepreneurship in different countries, culture and attitudes to entrepreneurship, risk and failure, Aid or business support, political change and infrastructure development, low-and-high displacement companies. Self- study: export markets and cash crops.

UNIT - V (15 Hrs)

Institutional support to entrepreneurs: Need for institutional support, Institutional support to small entrepreneurs, NSIC, SIDO, SSIB, SSID, SSIS, NSIC, DIC, MSME Development Institute, SSIC, SIDCO, ITCOT, IIC, KVIC and commercial bank. Institutional finance to entrepreneurs: SFC, TIIC, SIDCS, SIPCOT, SIDBI, venture capital, NBFC. Self-study SIDBI.

# **TEXT BOOK:**

S.No	Author	Title of the Book	Publisher	Year /
	Name			Edition
1.	Robin Lowe and Sue Marriott,	Enterprise: Entrepreneurship and Innovation	Elsevier Ltd., New Delhi.	Edition 2011
2.	C.B. Gupta and N.P. Srinivasan,	Entrepreneurial Development	Sultan & Chand Sons	6th edition, 2006

# **REFERENCE BOOK:**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year / Edition
1.	RenuArora	Fundamentals of Entrepreneurship and Small Business	Kalyani publishers.	1st edition, 2007
2	S.S.Khanka	Entrepreneurial Development Business	Sultan & Chand Sons.	1st edition, 2008
3.	Ramachandran	Entrepreneurship Development	Tata McGraw- Hill.	1st Edition

# **Website Reference:**

1. NPTEL

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

#### **SEMESTER IV**

<b>Programme code:</b>	M.Com IB	Programme Title	Master of	Commerce (IB)
<b>Course code:</b>	<b>24P4IBCT16</b>	Core 16: Supply	Batch	2024-2026
		<b>Chain Management</b>	Semester	IV
Hrs/week:6	6 Hrs		Credits	4

## **COURSE OBJECTIVES**

On successful completion of this course, the students should know about

- Introduce students to the core concepts of Supply Chain Management (SCM), including its evolution, objectives, and importance in business operations.
- To provide a framework for understanding the various drivers in a supply chain, such as logistical and cross-functional drivers, and how these elements influence decision-making.
- To develop an understanding of how organizations can align their supply chain strategies with competitive strategies and achieve strategic fit for enhanced performance.
- To emphasize the role of IT in modern supply chains, focusing on technologies that improve SCM functions, enhance customer and supplier relationships, and manage transaction flows.

# **COURSE OUTCOMES (CO)**

On the successful completion of the course the students will be able to

CO	CO Statement							
Number								
CO1	Define and explain key concepts in supply chain management, such as its evolution, decision phases, demand forecasting, and process view.							
CO2	Analyze and describe various logistical drivers (facilities, inventory, and transportation) and cross-functional drivers (information, sourcing, and pricing).							
CO3	Apply frameworks and tools to design supply chain networks that consider factors like cost, efficiency, and flexibility.							
CO4	Demonstrate how to achieve a strategic fit between supply chain and competitive strategies.							
CO5	Discuss the future of IT in supply chains and the risks associated with technology integration.							

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

# Unit I Supply Chain Management

12hrs

Evolution – Objectives – Importance-Decision Phase in a Supply Chain – Demand forecasting in supply Chain-Process view of Supply Chain-Scope – Role- Components-Approaches-Methods

# **Unit –II Supply Chain Drivers**

12hrs

Framework for structuring drivers-Logistical Drivers: Facilities-Inventory-Transportation. Cross functional drivers: Information –Sourcing –Pricing.

# **Unit III Supply Chain Network Design**

12hrs

Factor influencing network design decision – framework for network design decision – Role of network design-Evaluating network design. Network design in an uncertain environment- impact on globalization –the offshore decision-Risk management in supply chains.

# Unit IV Supply Chain Performance: Achieving strategic fit

12hrs

Competitive and supply chain strategies- Achieving strategic fit –Expanding strategic scope-challenges to achieving and maintaining strategic fit.

# Unit V Information technology in a supply chain

12hrs

The role of IT Supply chain- The supply chain in IT framework-Customer relationship in management - Internal supply chain management - Supplier relationship management - The transaction management foundation-the future of IT in supply chain-Risk management in IT - supply chain IT in practice.

#### **Text Books**

- 1. Sunil Chopra and Peter Meindl, 2018. Supply chain Management: Strategy ,Planning and operation ,[7<sup>th</sup> edition] pearson Education. Inc
- 2. Mohanty R.P and Deshmukh S.G.2010 Essential of Supply Chain Management, [6<sup>th</sup> Edition ],Jaico Publishing House.

## **References Book**

- 1. Daniel Stanton,2020.supply chain Management for Dummies,[2<sup>nd</sup> ed] John Wiley & Sons,Inc
- 2. Robert. B.Handfeild & Ernest.L.Nicholsjr, 2012.Introduction to Supply Chain Management,[2<sup>nd</sup> Revised ed] PHI Learning Pvt., Ltd.
- 3. Rahul .V.Altekar, 2005.Supply chain Management, Concepts and Cases, [Eastern Economy Edition], PHI Learning Pvt., Ltd.
- 4. Stephen pryke, 2020 Successful Construction Supply Chain Management,[2<sup>nd</sup> Ed],University college of London.

### SEMESTER IV

<b>Programme code:</b>	M.Com IB	Programme Title	<b>Master of Commerce (IB)</b>	
<b>Course code:</b>	<b>24P4IBCT17</b>	Core 17: strategic	Batch	2024-2026
		management	Semester	IV
Hrs/week:	6 Hrs		Credits	4

## **PREAMBLE**

This course has been designed for students to learn and understand:

- To apply an understanding of key international trends in the development of a global strategy and international business plan.
- Focuses on strategies and international competition.
- To analyze the management process for global strategic decision making.

# **COURSE OUTCOMES (CO)**

On the successful completion of the course the students will be able to

CO	CO Statement
Number	
CO1	Understanding the futures and Limitations of Strategy and Strategic
	Management.
CO2	Learn Strategic Planning, Organizational structure and Strategy
CO3	Identifying the Competitive Cost Dynamic Techniques.
CO4	Ability to Demonstrate Knowledge on Implementation and evaluation of
	Strategy
C05	Analyze the Strategic Decision in business environment.

Cos/POs	PO1	PO2	PO3	PO4	PO5
CO1	S	M	M	M	S
CO2	M	M	S	M	S
CO3	S	M	M	M	S
CO4	M	M	M	M	M
CO5	S	S	S	S	S

# UNIT I Basics of strategic management

(9 hrs)

Meaning - Definition of strategy and strategic management - Features - Limitations - Environmental analysis: Scanning - Techniques.

# **UNIT-II Strategic planning**

(10Hrs)

Corporate strategic plans - Mission & Vision of the firm, hierarchical levels of planning - Strategic planning and process - Merits and limitations - Comprehensive strategic planning model - Organizational structure and strategy.

# **UNIT-III Strategic theories**

(10 hrs)

Competitive cost dynamics - Experience curve - BCG approach - Porters approach - SWOC analysis - Strategy and technology - Technology management - In-house development of technology - Acquisition and absorption of technology.

# **UNIT-IV Strategies for globalization**

(10Hrs)

Diversification - Mergers and acquisition - Turnaround management - Implementation of strategy - Evaluation and control of strategy - Strategies for globalization - Compulsion for Indian companies to go global.

# **UNIT-V Recent developments**

(10Hrs)

Managing technology and innovation - Strategic issues for non-profit organizations. New business models and strategies for internet economy - Other strategic issues.

#### **TEXT BOOK**

- 1. Sontakki, C.N., Neeti Gupta, Anuj Gupta, 2014, Strategic Management, [3rd revised ed.], Kalyani Publishers, New Delhi.
- 2. Thomas L. Wheelen, J. David Hunger and Krish Rangarajan, 2007, Strategic Management and Business Policy, [11th ed.], Pearson Education, Mumbai.

#### REFERENCE BOOKS

- 1. Srivastava, R.M., 2018, International Strategic Management, [11th ed.], Himalaya Publishing House, Bombay.
- 2. Azar Kazmi, 2008, Strategic Management & Business Policy, Tata McGraw Hill Education Private Limited, United States.
- 3. Jacob Thomas, 2015, Strategic Management, Pearson Education, New York.
- 4. Fred R. David, 2010, Strategic Management and Cases, [4th ed.], PHI Learning, New Delhi..

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom.

## **SEMESTER IV**

<b>Programme code:</b>	M.Com IB	<b>Programme Title</b>	Master of C	Commerce (IB)
Course code:	<b>24P4IBCT18</b>	Core 18: Global	Batch	2024-2026
		Financial	Semester	IV
Hrs/week:	6Hrs	Management	Credits	5

## **COURSE OBJECTIVES**

On successful completion of this course, the students should

- Understand about meaning and objectives of financial management ,international money, capital and bond markets
- Know about international monetary and financial environment
- Know about capital budgeting, derivatives, international banking on the role of international institutional and global finance
- Know about international financing demonetisations and its impact and digitalization of financial services.

# **COURSE OUTCOMES (CO)**

On the successful completion of the course the students will be able to

CO Number	CO Statement
CO1	Explain meaning and objectives of financial management, international
	money, capital, bond, and currency markets
CO2	Describe about international monetary and financial environment
CO3	Explain about capital budgeting, derivatives and international banking
CO4	Discuss about international financing, demonetisations and digitalization of
	financial services

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

UNIT-I (12Hrs)

Financial Management - Meaning, Objectives, Sources of Finance, International Money Markets— Money Market Instruments — International Capital Markets — Comparison of New York, Indian Money Market — International Bond Market — Bond Issue Drill — Bench Mark Drill — Euro Currency Market — Euro Dollar — Euro Deposit and Loans.

UNIT-II (12Hrs)

International Monetary and Financial Environment – International Monetary Investments – Balance of Payments.

UNIT-III (12Hrs)

Capital Budgeting, Exchange Rate Theories – Types, Derivatives – International Banking – Role of IMF in International Liquidity – International Institutions – World Bank.

UNIT-IV (12Hrs)

International Development Associations – International Finance Corporation – The International Debt and Country Analysis – Recent Changes in International Financing. Financial Inclusion - Current Scenario - Indian Context – Demonetisation – Impact - Digitalization of Financial Services.

UNIT-V (12Hrs)

Case Studies (Based on the above units)

### **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	<b>Year and Edition</b>
1.	Joseph	Global Financial	Ane books pvt.ltd	2010
	Anbarasu(ph.D)	Management,		

## **REFERENCE BOOKS**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year and Edition
1	Finnish, Raman K	Financial	Vibrant publisher	2017
	Dave	Management		
2	AnkitRajpul	International Financial	Global Publication	Edition-2013
		Management		
3	Arora, Amrit	Financial	Global vision	Edition-1,2015
	Kumar	Management	Publishing House	
4	V.K.Bhalla	International Financial	Anmol Publication	Edition-11,2012
		Management		

# WEBSITE REFERENCE

1. https://www.slideshare.net/globalfinanci

al management

2.https://www.rug.nl>masters>internationl

finance/

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

#### **SEMESTER IV**

Programme code :	M.Com IB	Programme Title	<b>Master of Commerce (IB)</b>	
Course code:	24D4IDCX/10		Batch	2024-2026
	24P4IBCV19	Core 19: Project	Semester	IV
Hrs/week:	6 Hours	Work and Viva- Voce	Credits	5

## **COURSE OBJECTIVES**

- To apply conceptual knowledge in practical situations.
- To resolve the specific business problems from different angles.
- To give meaningful suggestions for improving either the quality or the business or the performance.

## **GUIDELINES FOR PROJECT WORK**

- 1. Project work carries 200 marks with 6credits.
- Internal Assessment: 160 marks (Review & Content Presentation (3 Reviews 3\*40=120), Record 40 marks and External Assessment: 40 Marks. (Report 10 ,Power Point Presentation 10 and Viva-Voce 20)
- 3. For awarding a pass, a candidate should have obtained 50 % of the total 200 marks. The evaluation would be done jointly by both the examiners (Internal and External). Students who fail in the project work and viva-voce examination or who are absent for the project viva voce or who fail to submit the project report before the due date will have to re-submit the project work and appear for the Viva-Voce examination during the subsequent year.

### **SEMESTER IV**

<b>Programme code:</b>	M.Com IB	Programme Title	Master of Commerce (I	
Course code:	24P4IBET4A	Elective: 4 Travel and	Batch	2024-2026
		<b>Tourism Management</b>	Semester	IV
Hrs/week:	6 Hrs		Credits	3

#### **COURSE OBJECTIVES**

On successful completion of this course, the students should

- To fully understand concepts, definitions, types and forms and components of Tourism
- Know about domestic and international Tourism
- Know about demand and supply of Tourism, means to improve demand, method of measuring demand and emerging trends of Indian Tourism
- Know about the impacts of tourism and status of Tourism in India
- Know about various international Tourism institutions and organisations and their role in promoting international movement

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	To Discuss about concepts, definitions, types and forms and components of
	Tourism
CO2	Differentiate about domestic and international Tourism
CO3	Explain about demand and supply of Tourism, means to improve demand,
	method of
	measuring demand and emerging trends of Indian Tourism
CO4	Elucidate the impacts of tourism and status of Tourism in India
CO5	Discuss about various international Tourism institutions and organisations and
	their
	role in promoting international movement

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

UNIT-I (12Hrs)

Tourism: Concepts: Definitions and Historical development of tourism. Distinction between Tourist –Traveler –Visitor -Excursionists. Types and Forms of Tourism; Tourism system: Nature, characteristic. Components of tourism and its characteristics.

UNIT-II (12Hrs)

Domestic and International tourism: Domestic tourism: features, pattern of growth, profile.International tourism: Generating and Destination regions. Patterns of growth and Profile.

UNIT-III (12Hrs)

Tourism Demand and Supply: Introduction to Tourism Demand; Determinants of tourism demands; Motivation and tourism demand; Measuring the tourism demand. Tourism Statistics (National and International). Emerging Trends and new thrust areas of Indian tourism.

UNIT-IV (12Hrs)

Tourism Impacts: Positive and Negative Impacts of Tourism; Socio Cultural, Economic, Environmental and Political Environment. Status of Tourism in India. The Tourism Industry: Nature and characteristics, components of Tourism Industry. Attractions, Transport, Accommodation, Shopping, Entertainment, Hospitality, Airlines, Travel agencies.

UNIT-V (12Hrs)

Tourism Industry- consequences. International Tourism Institutions and organizations, and their role in promoting international movement-UN,WTO , WTTC, TAAI, IATO, IATA, ITC.

### **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year and Edition
1.	Md.AbuBarkat Ali	Travel and	Prentice Hall	1 <sup>st</sup> Edition,2015
		Tourism	India	
		Management	Learning Private	
		_	Limited	

# REFERENCE BOOKS

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year and Edition
1	SunetraRoday,	Tourism:	Oxford	1 <sup>st</sup> Edition,2009
	ArchanaBiwal&Vandana	Operations and	University	
	Joshi	Management,	Press	
2	A.K.Bhatia	Business of Travel	Sterling	Edition-2012
		Agency & Tour	Publishers	
		Operations	Pvt.Ltd	
3	Manjulachaudhary,	Tourism	Oxford	Edition-2010
		marketing	University	
			Press	

# WEBSITE REFERENCE

- <a href="https://www.similarweb.com/">https://www.similarweb.com/</a>
- <a href="https://www.li">https://www.li</a>
  <a href="bguides.tru.ca">bguides.tru.ca</a>

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Google classroom.

## **SEMESTER IV**

Programme code :	M.Com IB	Programme Title	Master of Commerce(II		
Course code:	<b>24P4IBET4B</b>	Elective 4:Industrial	Batch	2024-2026	
		Psychology	Semester	IV	
Hrs/week:	6Hrs		Credits	3	

## **PREAMBLE**

This course has been designed for students to learn and understand:

- The basic concept of industrial psychology.
- The importance of individual and group behavior.
- The need of learning the concept of organizational culture.

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Educate the concept of Industrial Psychology and Individual behavior in Industries.
CO2	Emphasis the Importance of Group Behavior and Motivations In industries.
CO3	Understand the process of decision making in the industries by the by both the individuals and groups.
CO4	Familiarize the concept of organizational culture.
CO5	Showcase the ways to manage the changes and recent trends in industrial psychology

Cos/POs	PO1	PO2	PO3	PO4	PO5					
CO1	M	L	S	L	S					
CO2	M	L	S	L	S					
CO3	M	M	S	L	S					
CO4	M	L	S	L	S					
CO5	M	L	S	L	S					

### **UNIT-I**

### **Introduction to industrial psychology**

9h

Industrial psychology: Meaning and definition – Nature of industrial psychology – Roles of industrial psychology. Personality: Meaning – Types – Factors influencing personality – Theories – Determinants of personality. Attitudes: Features – Components – Types – Function of attitude.

#### **UNIT-II**

Work motivation 10h

Perception: Meaning – Elements – Significance – Process – Determinants of Perception. Motivation: Meaning – Benefits – Types – Process – Theories of motivation: Theory X and Y – McClelland's need theory – Herzberg's two factor theory – Cultural differences in motivation.

### **UNIT-III**

## Decision making by individuals and groups

10h

Decision making: Definition – Nature – Characteristics – Need – Benefits – Functions – Types – Group dynamics – Group decision making – Advantages and disadvantages – Process – Effectiveness – Team building – Characteristics of a team – Steps – Group Vs Team.

#### **UNIT-IV**

## Organizational design and culture

9h

Culture: Definitions – Features – Components – Types – Determinants – Functions. Organizational climate: Definition – Features – Elements – Characteristics of good and bad climate – Benefits of a good climate – Organizational culture Vs Organizational climate.

### **UNIT-V**

# Conflict management and organizational change

10 h

Conflict management: Meaning of organizational conflict – Characteristics – Merits and demerits of conflicts – Levels of conflicts – Reasons for conflicts – Techniques or strategies for managing organizational conflict. Organizational change: Nature – Factors – Resistance to change – Change agents – Organizational growth and change.

#### **TEXT BOOKS**

1.Prasad, L. M., 2015, Organizational Behavior, (5th Edn.), Sultan Chand & Son, New Delhi. 2. Ronald. E. Riggio, 2013, Introduction to Industrial/Organizational Psychology, (6th Edn.), Pearson Publication, New York

## REFERENCE BOOKS

- 1. Nelson, Quick and Khandelwal, 2012, An innovative approach to learning and teaching Organizational Behavior. A South Asian Perspective, Cengage Learnin.
- 2. Udai Pareek, 2016, Understanding Organizational Behavior, (4th Ed.), Oxford University Press, England.
- 3. 3.Robbins, Stephen, 2010, Organizational Behavior, (10th Edn.), India Prentice Hall,
   New Delhi., 2016, Understanding Organizational Behavior, (4th Ed.), Oxford
   University Press, England.
- 4. Fred Luthans, 2013, Organizational behavior, (12th Edn.), McGraw Hill, United States.

## WEBSITE REFERENCE

- <a href="https://w">https://w</a>
  <a href="https://w">ww.forbe</a>
  <a href="mailto:s.com">s.com</a>
- https://<u>w</u> ww.quora .com

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

## **SEMESTER IV**

Programme code :	M.Com IB	Programme Title	Master of Commerce (IB)		
Course code:	<b>24P41BET4C</b>	<b>Elective 4 Travel and</b>	Batch	2024-2026	
		<b>Hospitality Services</b>	Semester	IV	
Hrs/week:	6 Hrs		Credits	3	

## **COURSE OBJECTIVES**

On successful completion of this course, the students should

- Know about concept, nature, significance, classifications and elements of Tourism
- Understand how Tourism is being marketed in India and what about market segmentation for tourism.
- Know about marketing mix for tourism and hotels
- Know about how to classify hotels on the basis of various characteristics.

## **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	Explain about concept, nature, significance, classifications and elements of Tourism
CO2	Elucidate how Tourism is being marketed in India and about market segmentation for tourism.
CO3	Describe the different marketing mix for tourism and hotels
CO4	Discuss about how to classify hotels on the basis of various characteristics

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

## **SYLLABUS**

UNIT-I (12Hrs)

Tourism: Concept- Nature of Tourism: Significance of Tourism - Classification-

Tourism in India – Future of Tourism – Basic and Geographical Components of Tourism – Definitions of Tourist and Foreign Tourist – Elements of Tourism.

UNIT-II (12Hrs)

India – A Tourist Destination- Tourism Marketing: the concept – users of Tourism Services – Product Planning and Development – Market Segmentation for Tourism – Marketing Information System for Tourism

UNIT-III (12Hrs)

Marketing Mix for Tourism – the Product Mix – Promotion Mix – Price Mix – the Place Mix – the people – Tourism Marketing in Indian Perspective.

UNIT-IV (12Hrs)

Hospitality Services: Hotels – classification of Hotels by physical characteristics – classification of hotels by price level.

UNIT-V (12Hrs)

Behavioural profile of users – Market Information System for Hotels – Product Planning and Development – Marketing Mix for Hotels – Hotel Marketing in Indian Perspective.

# **TEXT BOOK**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1.	Ghosh B,	Tourism and Travel	PHI,.	4 Jan,2000
		Management		

# **REFERENCE BOOKS**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /Edition
1	Md. Abu Barkat Ali	Marketing Health Services	Health administration press	2 <sup>nd</sup> Edition, 2009

2	.S. P. Singh	Travel and tourism	A B D Publishers	1 <sup>st</sup> Edition,
		management		2006.
3	Richard K. Thomas	Health Services	Springer	4 <sup>th</sup> Edition,
		Marketing,		2008
4	Johny	Hospitality Services	Goodheart- Willcox	3 <sup>rd</sup>
	Sue			Edition,
	Reynolds			2013
5.	Johny sue Reynolds	Hospitality Services	Goodheart- Willcox	Sep 28,2009
				_

# WEBSITE REFERENCE

- ✓ https://opentextbc.ca>introtourism/
- ✓ https://www.emeraldinsight.com

Means of Curriculum Delivery: Lecture, Group Discussion, Seminar,

Assignment, Case studies, Google Classroom

#### SEMESTER IV

<b>Programme Code</b>	M.COM IB	Programme Title	<b>Master of Commerce (IB)</b>		
Course Code	24P4IBET4D	<b>Elective 4: Multi model</b>	Batch	2024-2026	
		Transportation	Semester	IV	
Hrs/week	6Hrs	Management	Credits	3	

## **COURSE OBJECTIVES**

- To make the students understand the importance of transportation in domestic and international business.
- To make the student understand the role of logistics infrastructure in transportation and the present logistics infrastructure status in the railways, roadways, waterways and port development in India.
- Efficiently apply Transportation and Distribution Network principles of inventory, warehouse, and transportation and distribution management.
- To understand the role of all the parties involved in managing international trade including
- business partners such as CHA, NVOCC, MTO and other 3 PL and 4 PL companies.

# **COURSE OUTCOMES (CO)**

On successful completion of the course students will be able to achieve the following outcomes

CO	CO Statement
Number	
CO1	To understand the basic concepts of transportations
CO2	To compile the various transport management inmultimodal transportation
CO3	Develop successful programs for achieving the optimum cost in international transport management
CO4	Analyze the interdisciplinary approaches in International Transportation Management

# MAPPING WITH PROGRAMME OUTCOMES

Cos	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	S	S	M	M	S	S	S	M	M	S	S	S
CO2	M	M	S	M	S	M	M	S	M	S	M	M
CO3	S	M	M	M	S	S	M	M	M	S	S	M
CO4	M	M	M	M	S	M	M	M	M	S	M	M
CO5	S	S	M	M	S	S	S	M	M	S	S	S

#### **SYLLABUS**

UNIT – I (12 Hrs)

International Air Transportation – Meaning, Importance, Scope and major services- Modes of Transportation- Transportation Management system. Self-study: Scope of International Air Transportation.

UNIT – II (12 Hrs)

Types of aircrafts-Aircraft dimensions-Airport Charges-Air cargo Clearance-Air way bill-Airline Industry, Transportation of Goods through Air, Transportation Infrastructure, International Air Transport, World Air Cargo Growth, Benefits of Air freight, International Airports of India, Air cargo chain, Airport Charges, Role of TIACA. Self-study: Airway bill.

UNIT – III (12 Hrs)

Airport Classification –Basic Methods of Air freight — IATA –consolidation Air cargo& its benefits. Self-study: Basic Methods of Airfreight

UNIT – IV (12 Hrs)

Ocean Transportation – Meaning, Importance, size of vessels, Ocean Freight calculation Ministry of Shipping-, -Its Functions and Initiatives. Shipping Corporation of India. International Maritime organization-Its Functions and Initiatives.

UNIT – V (12 Hrs)

Multimodal transportation: Types, Insurance in multimodal transportation, operations, Maritime frauds and crimes .Marine Insurance Self-study: Maritime frauds and crimes.

# **TEXT BOOK:**

S.No	<b>Author Name</b>	Title of the Book	Publisher	Year /
				Edition
1.	Dr.	Logistics Management & World Sea	Himalaya	
	Krishnaveni	borne Trade	Publishing	1st edition
	Muthaih		House	
2.	S.Sudalaimuthu	Logistics management for	PHI learning	1st edition
	and S.Anthony	international business	private	2009
	Raj		limited	2009

# **REFERENCE BOOK:**

S.No	Author	Title of the Book	Publisher	Year /
	Name			Edition
1.	Donald waters	Logistics – An Introduction to SCM	Mac Milan	2008
			publishers	edition
2	G.Raguram	Logistics and Supply Chain Management	Macmilan	3rd
	and	- Cases and Concept	publishers	Edition,
	N.Rangaraj			2005)
3.	David J closs,	Logistics Management -the integrated	Pearson	18th
	Donald J	supply chain management	Prentice	edition
	bowers		Hall	2008
			Publishers	

# **Website Reference:**

# 1. NPTEL

**Means of Curriculum Delivery:** Lecture, Group Discussion, Seminar, Assignment, Case studies, Google Classroom

## **EXTRA CREDIT COURSES**

#### சுந்நுலா வளர்ச்சி

Subject Code: 2024ECC001 No. of Credits: 2

#### அலகு ஐ

- 1. சுற்றுலா ஒரு விளக்கம்
- 2. உலக நாடுகளில் சுற்றுலா வளர்ச்சி
- 3. பாரதத்தில் சுற்றுலா வளர்ச்சி

#### அலகு ஐஐ

- 1. தமிழ்நாட்டில் சுற்றுலா வளர்ச்சி
- 2. பன்னாட்டு பலவகைப் பயணிகள்
- 3. சுற்றுலாவின் சமுக பொருளாதார விளைவுகள்

#### அலகு ஐஐஐ

- 1. சுற்றுலாப் பயணிகள் பற்றிய புள்ளி விவரங்கள்
- 2. சுற்றுலாவைத் திட்டமிடுதலும் மேம்படுத்தலும்
- 3. சுற்றுலா விடுதிகள்

# அலகு ஐஏ

- 1. சுற்றுலாப் பயணிகளின் பல்வேறு போக்குவரத்துகள்
- 2. சுற்றுலாக் கழகங்கள்
- 3. சுற்றுலாப் பயண முகவர்கள்

## அலகு ஏ

- 1. சுற்றுலாவின் வணிகச் சந்தைகள்
- 2. சுற்றுலாவின் வழிகாட்டிகள்
- 3. தமிழ் இலக்கியத்தில் பயணநூல்கள்

பாடநூல் : சுற்றுலா வளர்ச்சி

**ஆசிரியர்** - வெ. கிருட்டிணசாமி

மணிவாசகர் பதிப்பகம்

சென்னை,

ஆகஸ்டு - 2009

# இதழியல் கலை

No. of Credits: 2 Subject Code: 2024ECC002

# அலகு ஐ இதழியல் - இயல்பும் பரப்பும்

- 1. இதழியல் விளக்கம்.
- 2. இதழ்களின் பணிகள், கடமைகள், பொறுப்புகள்.
- 3. இதழ்கள் வகைகளும் இயல்புகளும்.
- 4. மக்களாட்சியில் இதழியல்.

5. இதழ்களின் சுதந்திரம்.

- 6. இதழியல் நடத்தையறக் கட்டளைகள்.
- 7. இதழியல் தொழில் வாய்ப்புகள்.

# அலகு ஐஐ இதழியல் தோற்றமும் வளர்ச்சியும்

- 1. இதழியல் வளர்ச்சி
- 2. தமிழகத்தில் இதழியல் வளர்ச்சி
- 3. பத்திரிக்கைச் சட்டங்கள்
- 4. பத்திரிக்கை மன்றம்

# அலகு ஐஐஐ இதழ்களின் அமைப்பு முறை

- 1. இதழ்கள் தொடங்குவதற்கான வழிமுறைகள்
- 2. செய்தித்தாள் நிர்வாக அமைப்பு

#### செய்திகள், சேகரித்தல், எழுதுதல் அலகு ஐஏ

1. செய்தியாளர்

- 2. செய்தி
- 3. செய்தியின் உள்ளடக்கங்கள்
- 4. செய்தி திரட்டுதல்

5. செய்தி நிறுவனங்கள்

6. பேட்டி

7. குற்றச் செய்திள்

- 8. பல்வேறு வகையான செய்திகள்
- 9. செய்திகளும் சிறப்புத்தனி இயல்புகளும் 10. படங்களும் இதழ்களும்

## அலகு ஏ செப்பனிடுதல் (பதிப்பித்தல்)

- 1. செய்திகளைச் செப்பனிடுதல் நுட்பங்கள் 2. ஆசிரியர்
- 3. செய்தி ஆசிரியர்

4. துணை ஆசிரியர்

5. செய்தியின் கட்டமைப்பு

6. பக்க வடிவமைப்பு

7. அச்சுப்படி திருத்துதல்

8. இதழியல் கலைச் சொற்கள்

பாடநூல் : இதழியல் கலை

**ஆசிரியா்** : டாக்டா் மா.பா. குருசாமி

ஸ்ரீ சக்தி ∴பைன் ஆர்ட்ஸ்

சிவகாசி

[dthp - 2009]

# நாட்டுப்புறவியல்

Subject Code: 2024ECC003 No. of Credits: 2

அலகு ஐ

நாட்டுப்புற இயல் என்றால் என்ன?

நாட்டுப்புற இயலின் வரலாறு

நாட்டுப்புற அயல் கல்வி – ஒரு விளக்கம்

அலகு ஐஐ

நாட்டுப்புற ஆடல்கள்

நாட்டுப்புற கூத்துகள்

நாட்டுப்புற கைவினைக் கலைகள்

அலகு ஐஐஐ

நாட்டுப்புற விளையாடல்கள்

நாட்டுப்புற மருத்துவம்

நாட்டுப்புற நம்பிக்கைள்

அலகு ஐஏ

நாட்டுப்புற வழிபாடுகள்

நாட்டுப்புறக் கதைகள்

நாட்டுப்புறப் பாடல்கள்

கதைப்பாடல்கள்

அலகு ஏ

விடுகதைகள்

பழமொழிகள்

புராணங்கள்

பாடநூல் : நாட்டுப்புறவியல்

ஆசிரியர் : சு. கண்முக சுந்தரம்

காவ்யா பதிப்பகம்,

ஏப்ரல் - 2017.

# கணிப்பொறியில் தமிழ்

Subject Code: 2024ECC004 No. of Credits: 2

அலகு ஐ

கணிப்பொறியில் தமிழ் விசைப்பலகை அமைப்பு முறைகள் எழுத்துருவின் வகைகள்

அலகு ജജ

தமிழ் எழுத்துருக்கள்

எழுத்துரு : விசைப்பலகை இயக்கியை நிறுவுதல்

அலகு ஐஐஐ

தமிழில் தட்டச்சு செய்யும் முறை சிக்கல்களும் தீர்வுகளும்

அலகு ஐஏ

இணையத்தில் தமிழ் தமிழ் இணையப் பல்கலைக்கழகம் மின்னஞ்சல்

அலகு ஏ

யூனிக்கோடு வின்டோஸ் எக்ஸ்பீயில் தமிழ் தமிழ் இணையதளங்கள்

**ஆசிரியர்** : த. பிரகர்'

பெரிகாம் நூல் வெளியீடு மற்றும் விற்பனை

ஆகஸ்டு - 2007.

## தமிழக வரலாறும் மக்கள் பண்பாடும்

# Subject Code: 2024ECC005 No. of Credits: 2

#### அலகு ஐ

- 1. தமிழக வரலாற்றுக்கான அடிப்படை ஆதாரங்கள்
- 2. தமிழகத்தின் இயற்கை அமைப்புகள்.
- 3. வரலாற்றுக் காலத்துக்கு முந்திய தமிழகம்.
- 4. சிந்து வெளி அகழ்வாராய்ச்சி.

# அலகு ஐஐ

- 1. பண்டைய தமிழரின் அயல்நாட்டு தொடர்புகள்
- 2. தமிழ் வளர்த்த சங்கம்
- 3. சங்க இலக்கியம்
- 4. பண்டைய தமிழரின் வாழ்க்கை

#### அலகு ജജജ

- 1. களப்பிரர்கள்
- 2. பல்லவர்கள்
- தமிழகத்தில் நான்காம் நூற்றாண்டு முதல் ஒன்பதாம் நூற்றாண்டு வரையில் சமூக நிலை.

#### அலகு ஐஏ

- 1. சோழப் பேரரசின் தோற்றம்.
- 2. சோழப் பேரரசின் வளர்ச்சியும் வீழ்ச்சியும்.
- 3. சோழர் காலத்தில் தமிழரின் சமுதாயம்.
- 4. பாண்டியரின் ஏற்றமும் வீழ்ச்சியும்.

#### அலகு ஏ

- 1. மதுரை நாயக்கர்கள்.
- 2. தமிழகத்தில் 13 முதல் 18 ஆம் நூற்றாண்டு வரை சமூகநிலை
- 3. ஐரோப்பியரின் வரவு.
- 4. 19 ஆம் நூற்றாண்டின் அரசியலும் தமிழகத்தின் சமூக நிலையும்.
- 5. 20 ஆம் நூற்றாண்டில் தமிழகம் மேற்கோள் நூல்கள்.

பாடநூல் : தமிழக வரலாறும் மக்கள் பண்பாடும்

ஆசிரியர் - கே. கே. பிள்ளை.

உலகத் தமிழாராய்ச்சி நிறுவனம்.

செப்டம்பர் - 2016

# தமிழ் இலக்கிய வரலாறு

Subject Code: 2024ECC006 No. of Credits: 2

# அலகு ஐ

- 1. காலப்போக்கில் கன்னித்தமிழ் ஒரு கண்ணோட்டம்
- 2. தமிழ்ச்சங்கம்
- 3. அகத்தியர்
- 4. தொல்காப்பியர்
- 5. சங்க இலக்கியம்
- 6. பதினெண் கீழ்கணக்கு

# அலகு ജജ

- 1. இரட்டைக் காப்பியங்கள்
- 2. நாயன்மார்கள்
- 3. ஆழ்வார்கள்
- 4. சமயமும் தமிழும் (பௌத்தம், சமணம், சைவம், வைணவம்)
- 5. கன்னித் தமிழ் காப்பிய வளர்ச்சி 6. புராணங்களும் பிறவும்.

# அலகு ஐஐஐ

- 1. சிற்றிலக்கியங்கள். 2. பதினெண் சித்தர்கள்.
- 3. உரையாசிரியர்கள்.

- 4. பிற்காலப் புலவர்கள்.
- 5. கிருத்துவமும் தமிழும்.
- 6. இஸ்லாமியமும்

# இன்தமிழும்.

#### அலகு ஐஏ

- 1. சோழப் பேரரசின் வளர்ச்சியும் வீழ்ச்சியும். 2. கவிஞர் பெருமக்கள்.
- 3. புதக்கவிதை.
- 4. உரைநடை இலக்கியம், சிறுகதை இலக்கியம்.

## அலகு ஏ

- 1. தமிழ் நாவல் இலக்கியம்.
- 2. தாளிகைகள்.
- 3. இசைத்தமிழ் வரலாறு.
- 4. நாடகத் தமிழ் வரலாறு
- 5. 20 ஆம் நூற்றாண்டில் இன்தமிழ் வளர்ச்சி.
- 6. பிற நாடுகளில் பைந்தமிழ்

பாடநூல் : தமிழ் இலக்கிய வரலாறு

ஆசிரியர் : பேராசிரியர் மது.சா. விமலானந்தம்

முல்லைநிலையம்,

சென்னை, 2018

#### **NEW MEDIA**

Subject Code: 2024ECC007 No. of Credits: 2

# **Objectives:**

To enable the students to understand the new age media sources.

## **UNIT I:**

Spread of Internet; Salient features and advantage over traditional media; History and spread of internet in India, reach and problem of access; Internet and Knowledge Society; Convergence and Multi-media: Print, radio, TV, internet and mobile.

#### **UNIT II:**

Online journalism; Earlier websites of newspapers, E-books and E-publishing Status of online journalism today.

#### **UNIT III:**

Digital storytelling: Tools of multimedia journalists; Learn to report, write and produce in manner that is appropriate for online media; Feature writing for online media: Story idea, development and news updates.

## **UNIT IV:**

Open source journalism: Responding to the audience, Annotative reporting; Citizen Journalists, Problem of verification, accuracy and fairness.

## **UNIT V:**

Use of blogs, tweets, etc. for story generation and development; Protecting copyright, Exploring Cyberspace: Individual Blog; Group weblog

## **TEXT BOOKS:**

# Recent editions of the following books only are recommended

1.Jagdish Chakravarthy, Net, Media and the Mass Communication, Authors press, New Delhi, 2004.

2. Gopal Bhargava ,Mass Media and Information Revolution,Isha Books, New Delhi ,2004.

## **REFERENCE BOOKS:**

- 1.Nath, Shyam, Assessing the State of Web Journalism, Authors Press, New Delhi, 2002.
- 2. Narayana Menon, The Communication Revolution. National Book Trust ,1976.

#### PROOFREADING AND COPYEDITING

Subject Code: 2024ECC008 No. of Credits: 2

# **Objectives**

To enable the students to proofread and edit texts.

#### **UNIT I:**

Introduction to Proofreading and Copyediting, The use of style sheets and style guides in Proofreading and copyediting, finding the appropriate style guides, how to create and use

a style sheet.

## **UNIT II:**

Proofreaders' marks and how they are used to copyedit and proofread, your job as a proofreader.

#### **UNIT III:**

How to proofread, Proofreading practice.

## **UNIT IV:**

The job of copyediting, how to copyediting, copyediting practice.

## **UNIT V:**

How to copyedit or proofread one's own Work, copyediting or proofreading as a career.

## **TEXT BOOKS:**

# Recent editions of the following books only are recommended

- 1. Laura Anderson ,Proofreading Handbook ,McGraw-Hill ,2nd Edition2006.
- 2. Elsie Myers Stainton, The Fine Art of Copyediting ,Columbia University Press ,2002.

#### **REFERENCE BOOKS:**

- 1. <u>Suzanne Gilad</u>, Copyediting and Proofreading For Dummies, 1st Edition 2011
- 2. <u>Peter Ginna</u>, What Editors Do: The Art, Craft, and Business of Book Editing (Chicago Guides to Writing, Editing, and Publishing), University of Chicago Press, 2017

#### PERSONALITY DEVELOPMENT

Subject Code: 2024ECC009 No. of Credits: 2

# **Objectives:**

To make students groom their personality and prove themselves as good Samaritans of the society

#### **UNIT I:**

Introduction to Personality Development; The concept of personality, Theories of Freud & Erickson, Significance of personality development; The concept of success and failure: What is success-Hurdles, What is failure- Causes of failure.

## **UNIT II:**

Attitude & Motivation, Factors affecting attitudes-Positive attitude, Advantages, Negative attitude- Disadvantages - Concept of motivation - Significance – Internal and external motives -Importance of self- motivation-Factors leading to de-motivation

#### **UNIT III:**

Term self-esteem, Symptoms, Advantages - Do's and Don'ts to develop positive self-esteem, Low selfesteem, Symptoms - Personality having low self esteem - Positive and negative self esteem. Interpersonal Relationships.

#### **UNIT IV:**

Other Aspects of Personality Development, Body language - Problem-solving - Conflict and Stress Management - Decision-making skills -Leadership and qualities of a successful leader - Character building -Team-work - Time management - Work ethics -Good manners and etiquette.

## **UNIT V:**

Employability Quotient, Resume building- The art of participating in Group Discussion – Facing the Personal (HR & Technical), Interview, Psychometric Analysis, Mock Interview Sessions.

## **TEXT BOOKS**

# Recent editions of the following books only are recommended

# 1.E.B. Hurlock ,Personality Development ,Tata McGraw Hill ,28th Reprint. New Delhi: 2006

2. Stephen P. Robbins and Timothy A. Judge ,Organizational Behavior ,Prentice Hall. 16th Edition, 2014.

# **REFERENCE BOOKS**

- 1. Sudhir Andrews , How to Succeed at Interviews, New Delhi.Tata McGraw-Hill ,22st (rep.) 1988
- 2. Heller, Robert., Effective leadership, Essential Manager series. Dk Publishing, 2002.

#### **TECHNICAL WRITING**

Subject Code: 2024ECC010 No. of Credits: 2

# **Objectives**

To enable the students to practice professional writing.

#### **UNIT I:**

Technical Writing Basics, Technical Communication: Definition & Purpose.

## **UNIT II:**

Characteristics of Technical Communication, Audience, Centered Communication.

#### **UNIT III:**

Legal and Ethical Communication: Description & Importance, Implicit and Explicit Rules of Communication: Definitions & Examples.

# **UNIT IV:**

Types of Technical Documents.

# **UNIT V:**

The Technical Writing Process: Prewriting, Writing & Rewriting, Spread of Internet; Salient features and advantage over traditional media.

#### **TEXT BOOKS**

# Recent editions of the following books only are recommended

- 1. Kieran Morgan , Technical Writing Process: The simple, five-step guide that anyone can use to create technical documents such as user guides, manuals, and procedures , Better on paper publications ,2015
- 2. Thomas Arthur Rickard, A Guide to Technical Writing, Bibliolife, 2008.

## REFERENCE BOOKS

- 1. <u>Gerald J. Alred, Charles T. Brusaw & Walter E. Oliu</u>, <u>Handbook of Technical Writing</u>, <u>Bedford/St. Martin's</u>, 2008.
- 2. Mike Markel, Technical Communication, Palgrave MacMillan, 2012

#### AN INTRODUCTION TO PSYCHOLOGY

Subject Code: 2024ECC011 No. of Credits: 2

# **Objectives:**

To enable the students to articulate how psychological research adheres to ethical and scientific principles, and communicate the difference between personal views and scientific evidence in understanding behavior.

# **UNIT I:**

Introducing Psychology, Psychological Science, Brain, Body and Behavior.

#### **UNIT II:**

Sensing and Perceiving Remembering and Judging, Intelligence and Language.

#### **UNIT III:**

States of Consciousness, Growing and Developing, Learning.

#### **UNIT IV:**

**Emotions and Motivation, Personality** 

#### **UNIT V:**

Defining Psychological Disorders, Treating Psychological Disorders, Psychology in Our Social Lives.

# **TEXT BOOKS**

# Recent editions of the following books only are recommended

- 1. David Myer, David Myer's Psychology, Worth Publishers, (7th ed.) 2004.
- 2. Daniel Kahneman, Thinking Fast and Slow, Farrar, Straus and Giroux, 2011

## REFERENCE BOOKS

- 1. Roger R. Hock, Forty Studies That Changed Psychology, Prentice hall, 2008.
- 2. Robert Feldman, Understanding psychology, McGraw Hill Education, 2017
- 3. Thomas E. Ludwig, Psychsims, WortSh Publishers, 2004

## **ASTRONOMY**

Subject Code: 2024ECC012 No. of Credits: 2

# **Objectives:**

On successful completion of this course the students should gain knowledge about Astronomy.

# **UNIT I:**

General description of the Solar system. Comets and meteorites – Spherical trigonometry.

## **UNIT II:**

Celestial sphere – Celestial co – ordinates – Diurnal motion – Variation in length of the day.

# UNIT III:

Dip – Twilight – Geocentric parallex.

## **UNIT IV:**

Refration – Tangent formula – Cassinis formula.

# **UNIT V:**

Kepler's laws – Relation between true eccentric and mean anamolies.

# **TEXT BOOK**

# Recent editions of the following books only are recommended

"ASTRONOMY" by S.Kumaravelu and Susheela Kumaravelu.

#### **FUZZY MATHEMATICS**

Subject Code: 2024ECC013 No. of Credits: 2

# **Objective:**

- ✓ To know the basic concepts of fuzzy stes and its characteristics.
- ✓ To understand the concept of various operations on fuzzy sets.
- ✓ To learn the concept of fuzzy relations and its applications.

## UNIT 1

From classcal sets to Fuzzy sets: Introduction-Crisp Sets: An over vieww-Fuzzy set: Basic types-Fuzzy sets: Basic Concepts-Characteristics and significance of the paradigm Shift

# UNIT 2

Fuzzy sets of versus crisp sets: Additional properties of  $\Box$ - Cuts- Representations of fuzzy sets- Extension Principle of Fuzzy sets.

# UNIT 3

Operations on fuzzy sets: Types of Operations-Fuzzy complements-Fuzzy Intersections: t-Norms-Fuzzy unions: t-conorms

## **UNIT 4**

Fuzzy Arithmetic: Fzzy Numbers-Lnguistic Variables-Arithmetic Operations on intervals **UNIT 5** 

Fuzzy Relations: Crisp versus Fuzzy Relations-Projections and Cylndric Extensions-Binary Fuzzy Relations-Binary relations on a single set-Fuzzy Equvalence Relations-Fuzzy Compatibility Relations.

# **TEXT BOOK:**

Fuzzy Sets Uncertanity and Information, George, J.Klir and Tina A, Folger, Printice Hall of India Pvt Ltd, New Delh, 2006

**UNIT 1:** Page no: 1-30

**UNIT 2:** Page no: 35-48

**UNIT 3:** Page no: 50-96

**UNIT 4:** Page no: 97-102

**UNIT 5:** Page no: 119-135

#### **Reference Book:**

- 1. Fuzzy Logic Intellegence, Control and information, John Yuan, Reza Langari, Pearson Education, New Delh, 1999
- 2. Fuzzy logc and Neural Networks, M.Amirthavalli, Scitech Publications Pvt Ltd, Chennai and Hydrabad, 2007
- 3. Fuzzy Lgic with Engineering Applications, Timothy , Jo Ross, McGraw-Hill INC, New York, 1996.

#### **OPERATION RESEARCH**

Subject Code: 2024ECC014 No. of Credit:2

# **Objectives:**

To understand the basic concepts of Operations Research and Solving LPP

To solve Transportation and Assignment problems

To understand the concept of Game theory, Queuing theory PERT and CPM.

## **UNIT I**

Introduction to Operations Research - Meaning - Scope - Models - Limitation. Linear Programming - Formulation - Graphical method only.

#### **UNIT II**

Transportation (Non- degenerate only) - Assignment problems - Problems.

## **UNIT III**

CPM - Principles - Construction of Network for projects - Types of Floats - Slack- crash programme.

## **UNIT IV**

PERT - Time scale analysis - critical path - probability of completion of project - Advantages and Limitations.

#### **UNIT V**

Game Theory: Graphical Solution – mx2 and 2xn type. Solving game by Dominance property - fundamentals - problems . Replacement problem – Replacement of equipment that deteriorates gradually (value of money does not change with time).

#### Text Book:

# Recent editions of the following books only are recommended

Prof. V. Sundaresan., K.S. Ganapathy Subaramanian ., K.Ganesan: Resource Management Techniques (Operations Research) A.R. Publications - 2002

Unit I : Chapter 1 – Section 1.1,1.2,1.4,1.9, Chapter 2 – Section 2.1-2.5
 Unit II : Chapter 7 – Section 7.1-7.2, Chapter 8 – Section 8.1,8.2,8.4,8.5

**Unit III** : Chapter 15 – Section 15.1,15.2,15.5,15.8

**Unit IV** : Chapter 15 – Section 15.6

**Unit V**: Chapter 16 – Section 16.6, 16.7, Chapter 11 – Section 11.1, 11.2

#### **Reference:**

- 1. Kanti Swarup, Gupta P.K, Man Mohan: Operations Research, Sultan Chand & Sons- 1997
- 2. P.R. Vittal and V.Malini: Operations Research, Margham Publications -2011.
- 3.P.K.Gupta., ManMohan: Problems in Operations Research, Sultan Chand & sons-2004
- 4.V.K.Kapoor: Operations research, Sultan Chand&sons-2007

#### MATHEMATICS FOR PROFESSIONAL COURSES

Subject Code: 2024ECC015 No. of Credits: 2

#### **OBJECTIVES**

- To understand the fundamental concepts of Set Theory and Linear Equations.
- To solve the problems in Mathematics of Finance, sequence and series.
- To acquire the knowledge of correlation, regression and problem solving.

## **UNIT 1:**

Sets, Functions and Relations -Equations Linear equations-Homogeneous linear equations .

## **UNIT 2:**

Sequence and Series–Arithmetic progression-Geometric progression; Mathematics of Finance: Simple interest-Compound interest.

#### **UNIT 3:**

Limits — Basic concepts of Differentiation - Integration

#### **UNIT 4:**

Measures of Central Tendency and Dispersion, Arithmetic Mean, Median – Mode, Geometric Mean and Harmonic Mean, Standard deviation, Quartile deviation

## **UNIT 5:**

Correlation and Regression.

#### **TEXT BOOKS:**

## Recent editions of the following books only are recommended

- 1. Discrete Mathematics, B.S. Vatssa, Wishwa Prakashan Private Limited, 3<sup>rd</sup> Edition.
- 2. Business Mathematicsc and Statistics, P.A. Navanitham, Jai Publisher, June 2004.

#### **Reference Book:**

- 1 .Dr.M.K.Venketaramen,Dr.N.Sridharan,N.Chandarasekaran: DiscreteMathematics The National publishing Company 2006.
- 2.P.R. Vittal: Business Mathematics and Statistics, Margham Publications.-2011
- 3. Sanchetti, D.C and Kapoor, V.K: Business Mathematics, Sultan chand Co & Ltd-2002.
- **Unit 1:** Chapter 2 and 3, chapter 7, 7.1-7.4 (Text Book 1)
- **Unit 2:** Chapter 1 and 2 (Text Book 2, Part 1)
- Unit 3: Chapter 5, 6 and 8 (Text Book 2, Part 1)
- **Unit 4:** Chapter 7 (Text Book 2, Part 2)
- Unit 5: Chapter 12 and 13 (Text Book 2, Part 2

Chapter 3, Section 3.1-3.4 and Chapter 6, Section 6.1-6.3 (Text Book 3)

#### MULTIMEDIA AND ITS APPLICATIONS

Subject Code: 2024ECC016 No.of Credits: 2

# **Objectives:**

- To enable the students learn the overview of Multimedia systems.
- To provide knowledge about the Basic concepts of Sound and Image Processing.
- To enhance the knowledge about the Multimedia Applications.

#### **UNIT I**

Media and Data Streams: Medium – Main Properties of a Multimedia Systems – Multimedia – Traditional Data Streams Characteristics – Data Streams characteristics for continuous media.

#### **UNIT II**

 $Sound \ / \ Audio: Basics \ sound \ Concepts - Music - Speech \ . \ Video \ and \ Animation: Basics \ concepts - Television - Computer \ Based \ Animations.$ 

## **UNIT III**

Images and Graphics: Basics concepts – Computer Image Processing – Data Compression: Storage space – coding requirement – source entropy and hybrid coding – some basic compression techniques – JPEG – MPEG – DVI.

## **UNIT VI**

Multimedia Communication system : Application subsystem - Transport subsystem - quality of services and resource management.

## **UNIT V**

Multimedia Applications : Introduction – Media Preparation – Media Composition – Media Integration – Media Communication – Media Entertainment.

#### **Reference Books:**

1. Ralf Steinmetz and Klara Nahrstedt , Multimedia : Computing , Communication & Applications. ,Pearson Education.

#### MANAGEMENT INFORMATION SYSTEM

Subject Code: 2024ECC017 No. of Credits: 2

# **Objectives:**

- To familiarise the students with Business Information through Computers.
- To enable the students aware of utilization of business information for decision making.
- To bestow knowledge about Database Management System

## **UNIT I**

Management information system: meaning – features – requisites of effective MIS – MIS Model – components – subsystems of an MIS – role and importance – corporate planning for MIS – growth of MIS in an organization – centralization vs decentralization of MIS - Support – Limitations of MIS.

## **UNIT II**

System concepts – elements of system – characteristics of a system – types of system – categories of information system – system development life cycle – system enhancement.

#### **UNIT III**

Information systems in business and management: Transaction processing system: Information repeating and executive information system.

## **UNIT IV**

Database management systems – conceptual presentation – client server architectures networks.

## **UNIT V**

Functional management information system: Financial – accounting – marketing – production – Human resource – business process outsourcing.

## **TEXT BOOKS:**

- 1. Gorden B.Davis and Margrethe H.Olson: "Management Information System", Tata McGraw Hill Publication, New Delhi, 1<sup>st</sup> Edition, 2005.
- 2. Aman Jindal: "Management Information system", Kalyani Publishers, New Delhi, First Edition, 2004.

#### **Reference Books:**

- 1. Kenneth C. Laudon: "Management Information System", Pearson Education, New Delhi, First Edition, 2004.
- 2. Stephen Haag: "Management Information System", Tata McGraw Hill Publication, New Delhi, First Edition, 2008.

#### THEORY OF COMPUTATION

Sub Code: 2024ECC018 No. of Credits: 2

# **Objectives:**

- To learn about the basic of theory of computing
- To understand the concept of finite automata and push down automata
- To acquire knowledge in formal language
- To enhance the concept of conversion of deterministic automata to non deterministic automata.

#### **UNIT-I**

Introduction to theory of Computing – Why Study the theory of Computing- What is Computation- Set theory-Alphabets-Strings and Languages-Relations-Functions-Graphs and Trees.

#### **UNIT-II**

Finite Automata: Introduction-Finite state Machines -Deterministics Finite Automata(DFA)-Finite Automata with and without Epsilon Transitions-Language of Deterministic Finite Automata-Acceptability of a String by a Deterministic Finite Automata-Processing of Strings by Deterministic Finite Automata;Non-Deterministic Finite Automata(NFA)- Language of Non- Deterministic Finite Automata-Equivalence between DFA and NFA-Non Deterministic Automata with or without Epsilon Transitions.

# **UNIT-III**

Formal Language: Introduction-Theory of Formal Language-Kleene and positive Closure-Defininig Language-Recursive Definition of Language-Arithmetic Expression-Grammar-Classification of Grammar and Language-Language and their Relation-Operations On Language-Chomsky Hierrachy.

# **UNIT-IV**

Regular Language: Introduction-Regular Language and Expression-Operations of Regular Expression-Identity Rules-Algebraic Laws for Regular Expression-Finite Automata and Regular Expression- Kleene's Theorem-Problems-Context Free Grammar and Context Free Language: Introduction-Derivation Tree-Parse Tree-Right Most and Left most Derivation - Ambiguity-Problems

#### **UNIT-V**

Push Down Automata: Description and Definition-Language of PDA-Graphical Notation of PDA-Acceptance by Final State and Empty Stock, From Empty Stock to Final State and Vice versa-Deterministic Pushdown Automata and Non deterministic Pushdown Automata-Language-Problems.

# **TEXT BOOKS:**

# Recent editions of the following books only are recommended

- 1. Theory of Computing-A Gentle Introduction, Efim Kinber, Carl Smith, published by Pearson Education.(UNIT 1)
- 2. Theory of Automata, Language & Computation, Rajendra Kumar, Tata McGraw Hill Education Private Limited, New Delhi. (UNIT 1to 5)

## **REFERENCE BOOK:**

A Textbook Automata Theory, S.F.B.Nasir, P.K.Srimani, Published by Cambridge University Press India Pvt, Ltd, New Delhi.

**UNIT 1:** Chapter 1: Section 1.1, 1.2 (Text Book 1)

Chapter 1: Section 1.1-1.6 (Text Book 2)

**UNIT 2:** Chapter 2: Section 2.1-2.11

**UNIT 3:** Chapter 3: Section 3.1-3.10

**UNIT 4:** Chapter 4: Section 4.1-4.5, 4.6, 4.6.1, 4.6.2

Chapter 6: Section 6.1-6.10

**UNIT 5:** Chapter 7: Section 7.1-7.10

#### OOPS WITH JAVA PROGRAMMING

# Subject Code: 2024ECC019

# No. of Credits: 2

# **Objectives:**

- To Understand fundamentals of object oriented programming in Java, including defining classes, invoking methods, using class libraries, etc.
- To be able to use the Java SDK environment to create, debug and run simple Java programs.
- To understand the Java Programming concepts so as to enable the students of Applications and Applets using Java

#### **UNIT I**

Introduction to Object-Oriented Programming: Fundamentals – Object oriented Paradigm Elements of the OOP – Abstraction – Encapsulation – Modularity – Hierarchy – Concurrency Persistance – Inheritance – Polymorphism – Benefits of OOP – Applications of OOP.

#### **UNIT II**

Java Evolution: History – Features – Difference between Java,C,C++ - Java and Internet – Java and WWW – Web Browsers. Overview: Simple Java Program - Structure – Java Tokens- Statements -JVM - Constants – Variables – Data types – Operators and Expresions.

## **UNIT III**

Decision Making and Branching :if,if...else, nested if, switch – Decesion making and looping : while,do,for – Jumps in Loops – Labeled loops – Classes, Objects and Methods.

Arrays, Strings and vectors - Interfaces :Multiple Inheritance - Packages : Putting classes together - Multithreaded programming - Thread exceptions - Life cycle of Thread - Thread priority - Synchronization.

#### **UNIT IV**

Managing Errors and Exceptions – Types of Errors – Exceptions – Applet Programming – Applet life cycle – Graphics Programming.

## **UNIT V**

Managing Input / Output Files in Java: Concepts of Streams – Stream classes – Byte stream classes – Character stream classes – Using streams – I/O classes – File classes – I/O Exceptions – Creation of files – Reading / Writing characters, Byte - Handling Primitive data types – Random Access Files

## **TEXT BOOKS:**

# Recent editions of the following books only are recommended

- 1. Grady Booch: "Object Oriented Analysis & Design with Applications", Second Edition, Pearson Education.
- 2. E.BalaGurusamy: "Programming with Java", Third edition, Tata McGraw Hill Pvt Ltd.

# **Reference Books:**

- 1. Patrick Naughton & Hebert Schildt: "The Complete Reference Java 2", Third edition, Tata McGraw Hill Pvt Ltd.
- 2. Programming with Java John R.Hubbard, Second Edition, Tata McGraw

#### PROGRAMMING IN C

Subject Code: 2024ECC020 No. of Credits: 2

# **Objectives:** To enable the students

- To know about problem solving techniques and algorithm fundamentals.
- To know about the basics of C Programming and its various computation logics.

## UNIT I

Overview of C - Introduction - Structure of C - Character set - C tokens - Keyword & Identifiers - Constants - Variables - Data types - Declaration of variables - Assigning values to variables - Defining Symbolic Constants - Operators - Arithmetic Expressions: - Evaluation of expression - Type conversion in expression - operator precedence.

## **UNIT II**

Decision Making and Branching - Decision making with IF statement - simple IF statement - The IF ELSE Statement - Nesting of IF ...ELSE statements - The ELSE IF ladder - The switch statement - The GOTO statement -- Decision Making and Looping - The WHILE statement - The DO statement - The FOR statement - Jumps in Loop.

#### **UNIT III**

Arrays - One Dimensional - Two Dimensional - Multidimensional arrays - Character string Handling - Declaring and initializing string variables - String:Introduction- Standard Functions. Funtions: User - defined Functions - Need for user Defined functions - Types of Functions:No Arguments and no return values - Arguments with return values - Recursion.

#### **UNIT IV**

Structure: Structure definition - Giving values to members - Structure initialization - comparison of structure variables - Structures within structures- size of structures.

#### **UNIT V**

Pointers to structures. Pointers – Introduction-Features of Pointers - Declaring and initializing pointers - Accessing a variable through its pointers - pointers and arrays - pointers and character strings

#### **TEXT BOOKS:**

- 1. E. Balagurusamy: "Programming in ANSI C", Tata Mc. Graw Hill, 5<sup>th</sup>Edition (reprint), 2011. (Unit II, Unit IV, Unit V)
- 2. R.G.Dromey: "How to Solve it by Computer", Prentice Hall of India, Delhi, 2000 (Unit-I)

## **Reference Books:**

- 1. Byron Gottfried: "Programming with C"(Schaum's Outline Series), Tata Mc.Graw Hill,2<sup>nd</sup> Edition,1998.
- 2. Ashok. N. Kamathane: "Programming with ANSI and Turbo C", Pearson Education Asia,4<sup>th</sup> Edition,2002.
- 3. Yeswanth Kanethkar: "Let us C" Tata Mc. Graw Hill, 3<sup>rd</sup> Edition, 1992.

## INTERNET OF THINGS

Subject Code: 2024ECC022 No. of Credits: 2

# **Objectives:**

- To get the vision and introduction to IoT.
- To Understand IoT Market perspective, Data and Knowledge Management and use of Devices in IoT Technology.
- To understand state of the art IoT architecture, real world IoT deisgn constraints, industrial automation and commercial building automation in IoT.

## **UNIT I**

Introduction- Concepts behind the Internet of Things- The IoT Paradigm- Smart Objects-Creative Thinking Techniques – Modifications- Combination Scenarios- Breaking Assumptions-Solving Problems.

#### **UNIT II**

**M2M to IoT** – **A Market Perspective**– Introduction, Some Definitions, M2M Value Chains, IoT Value Chains, An emerging industrial structure for IoT, The international driven global value chain and global information monopolies.

# **UNIT III**

**M2M and IoT Technology Fundamentals-** Devices and gateways, Local and wide area networking, Data management, Business processes in IoT, Everything as a Service(XaaS), M2M and IoT Analytics, Knowledge Management Introduction, Technical Design constraints-hardware is popular again.

# **UNIT IV**

Introduction, State of the art, **Architecture Reference Model-** Introduction, Reference Model and architecture, IoT reference Model**IoT Reference Architecture-** Introduction, Functional View, Information View, Deployment and Operational View, Other Relevant architectural views. **Real-World Design Constraints.** 

## **UNIT V**

Service-oriented architecture-based device integration, SOCRADES: realizing the enterprise integrated Web of Things, IMC-AESOP: from the Web of Things to the Cloud of Things, Commercial Building Automation- Introduction, Case study: phase one-commercial building automation today.

# **TEXT BOOKS:**

1. Jan Holler, Vlasios Tsiatsis, Catherine Mulligan, Stefan Avesand, Stamatis Karnouskos, David Boyle: "From Machine-to-Machine to the Internet of Things: Introduction to a New Age of Intelligence", First Edition, Academic Press, 2014.

## **REFERENCE BOOKS:**

- 1. Vijay Madisetti and Arshdeep Bahga: "Internet of Things (A Hands-on-Approach)", First Edition, VPT, 2014.
- 2. Francis daCosta: "Rethinking the Internet of Things: A Scalable Approach to Connecting Everything", First Edition, Apress Publications, 2013.
- 3. Hakima chaouchi,"The Internet Of Things Connecting Objects, 2010.

#### WEB TECHNOLOGY AND ITS APPLICATIONS

Subject Code: 2024ECC022 No. of Credits: 2

**Objectives:** To enable the students

- To learn about the basic concepts of various networking model and its layers.
- To learn about the concepts of protocol and its architecture.
- To learn about the Java Scripts and XML.

#### UNIT I

Networking Protocols and OSI Model: OSI Model, Layer functions. Internetworking concepts, devices, internet basics: why internetworking, problems, virtual network, repeaters, bridges, routers, gateways, history of internet, growth.

# **UNIT II**

TCP/IP Part I: basics, addressing, IP addressing, logical addresses, concept of IP address, ARP, RARP, BOOTP, DHCP, ICMP. TCP / IP Part II: TCP, UDP – basics, features, relationship, ports and sockets, connections, TCP segment format, UDP, differences.

## **UNIT III**

DNS, Email, FTP, TFTP – DNS, Email, FTP, TFTP. TCP / IP Part IV : WWW, HTTP, TELNET – history, basics, HTML, common gateway interface, remote login (TELNET).

#### **UNIT IV**

Java Script and AJAX. PHP / MySQL – scripting language, client side vs Server side, Features of PHP, reference, MySQL basics, using MySQL with PHP.ASP.NET: overview of .NET framework, Details, Server controls and web controls, validation controls.

#### **UNIT V**

Java Web Technologies – Java servlets and JSP, Creating and testing, servlet, session management, introduction to JSP, JSP and JDBC, EJB, architecture, overview, types of EJB, session beans. Web Security: principles, cryptography, plain text and cipher text, digital certificates, signatures, secure socket layer. XML – what is XML? XML versus HTML, EDI, Terminology, Document-Type Declaration, Element-Type declarations.

## **TEXT BOOK:**

# Recent editions of the following books only are recommended

 $1. \ A chyut \ Godbole \ and \ Atul \ Kahate: "Web \ Technologies - TCP \ / \ IP, \ Web \ / \ Java \ Programming \ and \ Cloud \ Computing", \ Third \ Edition, \ McGraw \ Hill \ Education \ India \ Private \ Limited.$ 

## **REFERENCE BOOKS:**

- 1. Behrouz A. Forouzan: "TCP / IP Protocol Suite", McGraw Higher Education, Sixth Edition.
- 2. Paul Deitel, Harvey Dietel and Abbey Dietel: "Internet & Dietel

#### NETWORK SECURITY

Subject Code: 2024ECC023 No. of Credits: 2

# **Objectives:**To enable the students

- ✓ To know about cryptography and its various functions.
- To understand the concepts of hashes and public key algorithm.
- To have a knowledge on different types of authentication.
- To know about the standards, IP security and their applications.

## **UNIT I**

Cryptography - Introduction - Primer on Networking -Active and Passive Attacks - Layers and Cryptography - authorization Viruses, worms, Trojan Horses - The Multi level Model of Security. Cryptography - Breaking an Encryption Scheme - Types of Cryptographic functions - secret key Cryptography - Public key Cryptography - Hash algorithms.

#### **UNIT II**

Secret Key Cryptography - Secret Key Cryptography - Generic Block Encryption - Data Encryption Standard - International Data Encryption Algorithm (IDEA) - Advanced Encryption Standard.

## **UNIT III**

Hashes and Public Key Algorithms - Hashes and Message Digests: Introduction – Things to do with hash – MD2 – MD4 – MD5. Public Key Algorithms: Modular arithmetic – RSA – Diffie-Hellman – Digital Signature Standard – Elliptic Curve Cryptography.

## **UNIT IV**

Authentication - Overview of Authentication Systems: Password-Based Authentication - Address-Based Authentication - Cryptographic Authentication Protocols - Eavesdropping and Server Database Reading - Trusted Intermediaries - Session Key Establishment.

#### **UNIT V**

Standards, IP Security and Applications - Standards: Kerberos V4: Introduction - Tickets and Ticket-Granting Tickets - Configuration - Logging into the Network - Replicated KDCs. IP Security: Overview of IPSec - IP and IPv6 - Authentication Header - ESP.

# **Reference Books:**

- 1.Charlie Kaufman, Radia Perlman and MikeSpeciner : "Network Security Private Communication in a Public World", Pearson Education, New Delhi, 2<sup>nd</sup> Edition,2008 .
- 2.Stallings William: "Cryptography and Network Security Principles and Practices", Prentice Hall India, New Delhi, 4<sup>th</sup> Edition 2007.
- 3.Stallings William: "Network Security Essentials Applications and Standards" Prentice Hall India, New Delhi, 2004.
- 4.Atul Kahate: "Cryptography and Network Security" Tata Mc.Graw Hill, 2<sup>nd</sup> Edition, 2008.

#### MOBILE AND WIRELESS TECHNOLOGY

Subject Code: 2024ECC024 No. of Credits: 2

# **Objectives:**

To learn the wireless communication on digital mobile communication system and integration of services and applications from fixed networks into networks supporting mobility of end user and wireless access.

# UNIT - I

Introduction: Applications – A Simplified Reference Mode. Wireless Transmission: Cellular System. Medium Access Control: Motivation for a Specialized MAC: Hidden and exposed terminals – Near and far terminals – SDMA – FDMA – TDMA: Fixed TDM – Classical Aloha – Slotted Aloha – Carrier Sense Multiple Access – Demand assigned Multiple Access – PRMA Packet Reservation Multiple Access – Reservation TDMA – Multiple Access With Collision Avoidance – Polling – Inhibit Sense Multiple Access. CDMA: Spread Aloha multiple access.

#### **UNIT-II**

Telecommunication Systems: GSM: Mobile Services – System Architecture – Radio Interface – Protocols - Localization And Calling – Handover – Security – New Data Services. DECT: System Architecture – Protocol Architecture – TETRA.

## **UNIT-III**

UMTS and IMT 2000: UMTS Releases and Standardization – UMTS System Architecture -UMTS Radio Interface – UTRAN – Core Network – Handover. Satellite System: History –Applications – Basics: GEO – LEO – MEO . Routing – Localization – Handover.Broadcast Systems: Overview – Cyclical Repetition Of Data – Digital Audio Broadcasting –Digital Video Broadcasting – Convergence of Broadcasting and Mobile Communication.

## **UNIT-IV**

Wireless LAN: Infra Red Vs Radio Transmission – Infrastructure and Ad-Hoc Network –IEEE 802.11: System Architecture – Protocol Architecture – Physical Layer – MediumAccess Control Layer – MAC Management – HIPERLAN: HIPERLAN1 -WATM – BRAN–HiperLAN2. Bluetooth: User scenarios – Architecture – Radio layer – Base band layer –Link manager protocol

# **UNIT-V**

Mobile Network Layer: Mobile IP – Dynamic Host Configuration Protocol – Mobile Ad-

Hoc Networks. Mobile Transport Layer: Traditional TCP-Classical TCP Improvement-TCP Over 2.5/3G Wireless Networks – Performance Enhancing Proxies.

## **TEXT BOOKS:**

# Recent editions of the following books only are recommended

- 1. Asoke K Talukder and Roopa R Yavagal ,Mobile Computing,Tata McGraw-Hill,,Eleventh Reprint 2009.
- 2.John Schiller, Mobile communication, Pearson Edition, 2 nd Edition.

#### **REFERENCE BOOKS:**

- 1. William C.Y.Lee, Mobile Communication Design Fundamentals ,John Wiley,1993
- 2. Ivan Stojmenoric, Wireless network & Mobile communication, 1st Editio

#### **CLOUD COMPUTING**

Subject Code: 2024ECC025 No. of Credits: 2

# **Objectives:**

To Understand the Cloud computing architectures, applications and challenges and learn about various cloud storages

UNIT - I (12 Hours)

INTRODUCTION: Cloud Computing Introduction, From, Collaboration to cloud, Working of cloud computing, pros and cons, benefits, developing cloud computing services, Cloud service development, discovering cloud services.

UNIT -II (12 Hours)

CLOUD COMPUTING FOR EVERYONE: Centralizing email communications, cloud computing for community, collaborating on schedules, collaborating on group projects and events, cloud computing for corporation, mapping schedulesm managing projects, presenting on road.

UNIT -III (12 Hours)

USING CLOUD SERVICES: Collaborating on calendars, Schedules and task management, exploring on line scheduling and planning, collaborating on event management, collaborating on contact management, collaborating on project management, collaborating on word processing, spreadsheets, and databases.

UNIT -IV (12 Hours)

OUTSIDE THE CLOUD: Evaluating web mail services, Evaluating instant messaging, Evaluating web conference tools, creating groups on social networks, Evaluating on line groupware, collaborating via blogs and wikis

UNIT -V (12 Hours)

STORING AND SHARING: Understanding cloud storage, evaluating on line file storage, exploring on line book marking services, exploring on line photo editing applications, exploring photo sharing communities, controlling it with web based desktops.

## **TEXT BOOKS:**

## Recent editions of the following books only are recommended

- 1. Michael Miller, Cloud Computing, Pearson Education, New Delhi, 2009.
- 2.Anthony T. Velte, Cloud Computing A Practical Approach, Tata Mcgraw HillEducation Private Limited,1<sup>st</sup> Edition2009

#### **REFERENCE BOOKS:**

1. Arshdeep Bahga, Cloud Computing: A Hands-On Approach, Paperback-Import,,Dec 2013.

#### CROSS CULTURE MANAGEMENT

Subject Code: 2024ECC026 No. of Credits: 2

# **Objective:**

- To provide a thorough understanding
- The impact of an international context on management practices based on culture.
- Frameworks for guiding cultural and managerial practice in international business.

## **UNIT-I**

Basic framework of Cross Cultural Management: Factors influencing Decision Making – Using Culture – Cross Cultural and International Management – Implications for the Manager. Comparing Cultures. Shifts in the Culture – Organizational Culture – Culture and Communication –Needs and Incentives – Dispute Resolution and Negotiation.

#### **UNIT-II**

Structure of Cross Cultural Management: Formal Structures – Functions – Bureaucracy – Culture and Bureaucracy – Implications. Informal Systems – Informal Relationships – Patronage, Society and Culture –Government-Business Patronage – Guanxi – Managing Informal Systems –Implications.

#### **UNIT-III**

Globalization & Cross Cultural Management: Planning Change: Meaning – Planning for Change – Planning in Different Culture – Planning in an Unstable Environment – Implications. International Strategies –Globalization and Localization – Defining Globalization – Roots – Global-Local Contradictions – Implications.

## **UNIT-IV**

Models of Cross Cultural Management: Family Companies: The Anglo Model: Environment, Culture and Management. The Chinese Model: Environment and Culture. The Chinese Model: Management. Changes in the Chinese model – Implications.

#### **UNIT-V**

Strategy of Cross Cultural Management: Designing and Implementing Strategy: Formal Strategy Planning – Analyzing Resources and the Competition – Positioning the Company – Implementation – Emergent Strategy – Implications. Head Quarters and Subsidiary: Risk for the Multinational – Control – Implications.

# **TEXT BOOK:**

# Recent editions of the following books only are recommended

Jean-Francois Chanlat, Cross Culture Management, T&F publication, Edition-2013.

# **REFERENCE BOOKS:**

- 1. Neal Mark, The Culture Factor: Cross-national Management and Foreign Venture, Macmillan, Edition-1998.
- 2. Prashant Faldu, Cross Culture Management, Presence Institute of Image Consulting Pvt.Ltd., Edition-2015.
- 3. Dipak Kumar, Cross Culture Management: Text and Case, PHI Publication, Edition-2010.
- 4.Richard R.Gesteland, Cross-Culture Business Behaviour, Copenhagen Business School Press, Edition-1999.

#### INDIAN ECONOMY AND TRADE DEPENDENCIES

Subject Code: 2024ECC027 No. of Credits :2

**Objectives:** On successful completion of the course, the students should have understood

- ✓ The diversity of issues prevalent in the Indian Economy.
- ✓ Trade related issues of the Indian Economy.
- ✓ The importance of trade in the present globalized era.

#### **UNIT-I**

Introduction to Indian Economy: Alternative Development Strategies — Trends in National Income, Growth and Structure since 1991 - New Industrial Policy 1991 — Recent changes in Trade Policy - Competition Policy - Public Sector Reform - Privatization and Disinvestments — Progress of Human Development in India.

#### **UNIT-II**

Planning and Economic Development: Redefining the Role of the State –Human Capital Formation in India – Problem of Foreign Aid – Economic Reforms and Reduction of Poverty – Measures to Remove Regional Disparities.

#### **UNIT-III**

Indian Industries: Review of Industrial Growth under 10<sup>th</sup> and 11<sup>th</sup> Five year plan - Growth and present state of IT industry in India – Outsourcing, Nationalism and Globalization – Small Sector Industrial Policy.

#### **UNIT-IV**

Foreign Trade: Trends of Exports and Imports of India – Composition of India's Foreign Trade

- Direction of India's Foreign Trade Growth and Structure of India's Foreign Trade since 1991
- Balance of Payments since the New Economic Reforms of 1991. Foreign Capital: Need for
   Foreign Capital Foreign Investment Inflows –Role of Special Economic Zones (SEZ)

## **UNIT-V**

India in the Global Setting: India in Global Trade – Liberalization and Integration with the Global Economy – Globalization Strategies – India's Foreign Exchange Reserves – Convertibility of the Rupee – WTO and India.

## **TEXT BOOK:**

# Recent editions of the following books only are recommended

1.Ramesh Singh, Indian Economy, Mcgraw Hill Education, Edition-7, 2015.

# **REFERENCE BOOKS:**

- 1.P.Arunachalam-Indian Economy and Trade, Serial Publication, Edition-1,2011.
- 2.Sankarganesh,Indian Economy Key concepts, Kavin Mukhil Publications, Edition-4,2016
- 3. Gaurav Kumar, Indian Economy, Kd Publication, Edition-1, 2016.
- 4. Puri Misra, Indian Economy, Himalaya Publication, Edition-26, 2008.

## **EXPORT MARKETING**

Subject Code: 2024ECC028 No. of Credits: 2

# **Objectives:**

- To gain knowledge on Export distribution channels.
- To enable the students to understand Export and Import Procedures.
- To create awareness regarding the export promotion and export finance.

#### UNIT I

Export marketing – an overview -export marketing – meaning difference between export marketing and domestic marketing – basic function of export marketing.

# UNIT II

Export distribution channels – direct export – indirect export – channel; small manufacturer.

## **UNIT III**

Export promotion – characteristics of foreign buyers – forms of export promotion-importance of Promotional Activities.

## **UNIT IV**

Export and Import Procedure Documents used in Foreign Trade.

# **UNIT V**

Export Finanace- Needs- Short terms, Medium and long term Source of Finance types of Credit.

## **Text Book**

1.Rathor. BS-Export Marketing - Himalaya publishing House 2006

### INTERNATIONAL TRADE & FOREX

Subject Code: 2024ECC029 No. of Credits: 2

### **Objectives:**

- To learn the overview of International Trade and Globalisation.
- To make the students to understand the concepts of foreign exchange management.
- To gain the knowledge on the basic regulation of FEMA.

### **UNIT I**

International trade- Meaning- Scope- Challanges- Theories of International Trade-Balance of Payment- Trade Barriers

### **UNIT II**

Competition Law and International Trade- Competition and Consumer Protection-Regulation of anti competition activity

### **UNIT III**

Export Policy and Procedure- features- Export Promation Schemes- SEZs , EOU-Deemed Export- Export Promotion Council

### **UNIT IV**

Import Policy and Procedure- Import of Gifts- Import on Import basis- Procedure for customer clearance- Warehousing- Canalised import

### **UNIT V**

Introduction to FEMA- Forex Management-Nature- Forex Manager- Foreign Exchange Market- Foreign Exchange Rate- Types- Present status of Foreign exchange Market in India

### **TEXT BOOKS:**

### Recent editions of the following books only are recommended

1. Francis cherunilam -International trade-Himalaya publication House 2010

### **BRAND MANAGEMENT**

Sub Code: 2024ECC030 No. of Credits: 2

## **Objective:**

• To understand the methods of managing brands and strategies for brand management.

• To successfully establish and sustain brands and lead to extensions

### **UNIT I**

Basics Understanding of Brands – Definitions - Branding Concepts – Functions of Brand - Significance of Brands – Different Types of Brands – Co branding – Store brands.

### **UNIT II**

Strategic Brand Management process – Building a strong brand – Brand positioning – Establishing Brand values – Brand vision – Brand Elements – Branding for Global Markets – Competing with foreign brands.

#### **UNIT III**

Brand image Building – Brand Loyalty programmes – Brand Promotion Methods – Role of Brand ambassadors, celebrities – On line Brand Promotions.

### **UNIT IV**

Brand Adoption Practices – Different type of brand extension – Factors influencing Decision for extension – Re-branding and re-launching.

### **UNIT V**

Measuring Brand Performance – Brand Equity Management - Global Branding strategies - Brand Audit – Brand Equity Measurement – Brand Leverage -Role of Brand Managers–Branding challenges & opportunities.

### **TEXT BOOKS:**

## Recent editions of the following books only are recommended

- 1.Keller/ Parameswaran & Jacob, Strategic Brand Management: Building, Measuring, and
- 2. Managing Brand Equity, Pearson Education India; 4 Edition 2015.

- 1.Y.L.R. Moorthi, Brand Management, Vikas Publishing House, 1st Edition 2003.
- 2. Sagar Mahim, D. P. Agrawal, Brand Management, ANE Books Edition 2009.
- 3.Kirti Dutta, Brand Management: Principles and Practices, Oxford University Press, Edition 2012.
- 4. Ranjeet Verma, Brand Management, Laxmi Publications, 1st Edition 2009.

### STRESS MANAGEMENT

Subject Code: 2024ECC031 No. of Credits: 2

## **Objectives:**

- To provide a broad physical, social and psychological understanding of stress.
- To understand the management of work related stress
- To develop and implement effective strategies to prevent and manage stress at work.

### **UNIT I**

Meaning – Symptoms – Works Related Stress – Individual Stress – Reducing Stress – Burnout. **UNIT II** 

Time Management – Techniques – Importance of planning the day – Time management schedule – Developing concentration – Organizing the Work Area – Prioritizing – Beginning at the start – Techniques for conquering procrastination – Sensible delegation – Taking the right breaks – Learning to say 'No'.

### **UNIT III**

Implications – People issues – Environmental issues –Psychological fall outs – Learning to keep calm – Preventing interruptions – Controlling crisis – Importance of good communication – Taking advantage of crisis – Pushing new ideas – Empowerment.

### **UNIT IV**

Developing a sense of Humour – Learning to laugh – Role of group cohesion and team spirit – Using humour at work – Reducing conflicts with humour.

### **UNIT V**

Improving Personality – Leading with Integrity – Enhancing Creativity – Effective decision Making – Sensible Communication – The Listening Game – Managing Self – Meditation for peace – Yoga for Life.

### **TEXT BOOK:**

### Recent editions of the following books only are recommended

1.D M Pestonjee, Stress and Work: "Perspectives on Understanding and Managing Stress", SAGE Response, First Edition 2013.

### **REFERENCE BOOKS:**

- 1. Kamlesh Jani, Ratish Kakkad, Stress Management, Pothi Publishers, Edition 2008.
- 2. Aarti Guray, Time Management, Buzzing stock Publishing House, First Edition 2014.
- 3. Sanjay Kumar, Pushp Lata, Communication Skills, Oxford University Press, Second Edition 2015.

Barun Mitra, Personality Development and Soft Skills, Oxford University Press, Second Edition 2017.

### RISK AND INSURANCE IN INTERNATIONAL TRADE

Subject Code: 2024ECC032 No. of Credit :2

Objective: On successful completion of this course, the students should have understood

- ✓ basic principles of insurance and risk management
- ✓ Understanding contemporary issues related to insuran

### **UNIT-I**

Nature and History of Insurance Business - Insurance Business in India Europe, UK and USA - insurance Act 1938 -General insurance business -Nationalisation - Insurance as a social security tool — Insurance and economic development - IRDA- Entry of private players into Insurance business -Actuarial profession -Global Trends and developments in Insurance Business

### **UNIT-II**

Principles of Legal aspects of Insurance - Principles of Insurable Interest - Principles of Utmost Good Faith - Principles of Indemnity - Principles of Subrogation -Doctrine of Proximate Clause - Tariff Advisory Committee - Legal Aspects of Life Assurance - Global Insurance Regulatiory Frame work.

### **UNIT-III**

Global Non-life Insurance: Principles & Practices Fire insurance – Standard fire policy; Marine - Cargo and Hull insurance – Types; Motor insurance – Liability insurance, Types of policies; Engineering insurance – Electronic equipment insurance, Burglary insurance – Underwriting Practices – Claims settlement in International Perspectives.

### **UNIT-IV**

Risk management process – Risk identifications: perception of risk, Threat analysis, Even analysis, Safety Audit – Risk evaluation – Concept of probability –Statistical methods of risk evaluation – Value at Risk (VaR)

### **UNIT-V**

Risk Management Methods – Contingency Planning – Risk Transfer – Captive Insurance agreements – Reinsurance – Catastrophe covers – Legal Aspects of Reinsurance – Reinsurance Markets – Lloyds Markets – Risk Management techniques for global insurance market players.

## TEXT BOOK: Recent editions of the following books only are recommended

1. Mishra, M.N, Insurance principles and practices, S. Chand and Co, Delhi, Edition 4, 2007.

- 1.Tripathy N.P,Insurance principles and practices,Prentice Hall India Learning Private Limited Edition 3, 2009
- 2.Ghanashyam Panda & Monika Mahajan, Principles and Practice of Insurance, Kalyani Publishers Edition 4, 2011.
- $3. Insurance \ Regulatory \ and \ Development \ Authority \ Act, \ 1999$  , Universal Law Publishing An imprint of LexisNexis Edition 1, 2016.
- 4.S K Sarvaria, Commentary on the Insurance Regulatory and Development , Universal Law Publishing An Imprint of Lexis Nexis; Edition 1, 2016

#### RETAIL MARKETING

Subject Code: 2024ECC033 No.of

Credits: 2
Objective:

• To enable the students to understand about Global Retailing.

• To provide knowledge on Visual Merchandise Management.

• To familiarise the students with the Retail shoppers' behaviour.

### **UNIT I**

An overview of Global Retailing – Challenges and opportunities – Retail trends in India – Socio economic and technological Influences on retail management – Government of India policy implications on retails.

## **UNIT II**

Organized and unorganized formats – Different organized retail formats – Characteristics of each format – Emerging trends in retail formats – MNC's role in organized retail formats.

### UNIT III

Choice of retail locations - internal and external atmospherics - Positioning of retail shops - Building retail store Image - Retail service quality management - Retail Supply Chain Management - Retail Pricing Decisions. Merchandising and category management - buying.

#### **UNIT IV**

Visual Merchandise Management – Space Management – Retail Inventory Management – Retail accounting and audits - Retail store brands – Retail advertising and promotions – Retail Management Information Systems - Online retail – Emerging trends .

### **UNIT V**

Understanding of Retail shopper behavior – Shopper Profile Analysis – Shopping Decision Process - Factors influencing retail shopper behavior – Complaints Management - Retail sales force Management – Challenges in Retailing in India.

### **TEXT BOOKS:**

## Recent editions of the following books only are recommended

- 1. A.Sivakumar, Retail Marketing, Excel Books, Edition-1, 2007.
- 2.David Gilbert, Retail Marketing Management, Pearsons Education, Edition-2006.

- 1. Dr.L. Natarajan, Retail Marketing, Margham Publications, Edition-1,2013.
- 2.S.Banumathi, Retail Marketing, Himalaya Publishing House, Edition-2015.
- 3.B.B.Mishra, Retail Marketing, Vrinda Publication, Edition-2010

## **EXPORT AND IMPORT PROCEDURES**

Subject Code: 2024ECC034 No.of Credits: 2

## **Objective:**

- ✓ To enable the students to understand about export and import procedures
- ✓ To provide adequate knowledge on export and import documentation.
- ✓ To impact knowledge on export and import procedures.

#### UNIT I

Introduction to Export Management: Meaning – objectives – scope – Need for and importance of export trade – Distinction between internal trade and international trade – Problems faced by exporters.

#### UNIT II

Features and Functions of export marketing – Sources of market information – Product planning – Quality control – Export pricing – Export marketing channels – Strategy formulation.

### **UNIT III**

Steps involved in export – Confirmation of order – Production of goods – Shipment – Negotiation – Documents used for export – Commercial documents – Regulatory documents – ISO Certificate.

### **UNIT IV**

Import Trade law in India – Preliminaries for star ting Import Business – Registration of Importers – arranging finance for Import – Arranging letter of Credit for Imports – Balance of Payments – Liberalization of Imports.

### **UNIT V**

Retirement of Import Documents and RBI's directives for making payment for Imports – Customs clearance of Imported Goods and payments of customs Duty – Imports under special schemes.

### **TEXT BOOKS:**

### Recent editions of the following books only are recommended

- 1. Subramanian Balagopal. T.A.S", Export Marketing", Himalaya Publication House, Mumbai, Edition 1,2010.
- 2.Francis Cherunilam,"International Trade & Export Management", Himalaya Publication House, Mumbai, Edition 1,2012.

- 1. Veera Reddy.P,"Import made Easy",Commercial Law Publication,New Delhi",Edition 5,2001.
- 2.Mahajan.M.I,"Export Policy Procedure & Documentation",Snow White Publication,Mumbai,Edition 24,2011.
- 3.A Nabhi: "How to Import 2005-2006", A Nabhi Publications, 1st Edition 2006.

### LOGISTICS AND SUPPLYCHAIN MANAGEMENT

Sub Code: 2024ECC035 No. of Credits: 2

**Objective:** The objective of the subject is to explore

- The interlinking between Logistics and supply chain management.
- The course seeks to provide the key concepts and solution in the design, operation, control and management of supply chain as integrated systems.
- The impact of supply chain in gaining competitive advantage.

### **UNIT I**

Introduction to logistics – Business logistics – marketing logistics – objectives –importance – logistics and customer services – physical supply and distribution –elements and evolution of purchasing and integrated logistics – Integrated logistical activities – strategic integrated logistics management.

### **UNIT II**

Transportation – types – transportation decision making service selection – sea transport, Air, Courier, road and pipe lines – infrastructure – vehicle routing and scheduling – MTO / Intermodal transportation – regulation.

#### **UNIT III**

Warehousing – concepts & development – types – operations location analysis –storage – need – functionality and principles – materials handling considerations – packaging – perspectives – purposes – functions – design and costs –Traffic inventory management models – pull and push methods – EOQ – assumptions –policies and control – methods of improved inventory management.

### **UNIT IV**

Logistics information system – system design – Information functionality and principles of information architecture – application of new information technology – EDI standards.

### **UNIT V**

Future management of logistics – logistics and outsourcing – Benefits – third party logistics – value added services – reverse logistics.

### **TEXT BOOKS:**

### Recent editions of the following books only are recommended

1.Donald J. Bowersox & David J. Closs, Supply Chain Logistics Management, McGraw Hill Education , 3<sup>rd</sup> Edition 2016.

- 1.Raghuram, Logistics And Supply Chain Management: Cases and Concepts, Laxmi Publications, Edition 2015.
- 2. Janat Shah, Supply Chain Management, Pearson Education, 1st Edition 2009
- 3.Ballou, Business Logistics/Supply Chain Management, Pearson Education India, 5th Edition 2007
- 4. Chopra & Kalra, Supply Chain Management, Pearson Education India; 6th Edition 2016.

## **QUALITY MANAGEMENT**

Sub Code: 2024ECC036 No. of Credits: 2

**Objective:** On successful completion of the course the students should have understood

- ✓ To introduce the fundamental concepts of total quality management, statistical process control, six sigma and the application of these concepts
- ✓ To provide a basic understanding of "widely-used" quality analysis tools and techniques.

### **UNIT I**

Definitions – TOM framework, benefits, awareness and obstacles. Quality – vision, mission and policy statements. Customer Focus – customer perception of quality, Translating needs into requirements, customer retention. Dimensions of product and service quality. Cost of quality.

## **UNIT II**

Overview of the contributions of Deming, Juran Crosby, Masaaki Imai, Feigenbaum, Ishikawa, Taguchi techniques – introduction, loss function, parameter and tolerance design, signal to noise ratio. Concepts of Quality circle, Japanese 5S principles and 8D methodology.

### **UNIT III**

Meaning and significance of statistical process control (SPC) – construction of control charts for variables and attributed. Process capability – meaning, significance and measurement – Six sigma concepts of process capability. Reliability concepts – definitions, reliability in series and parallel, product life characteristics curve. Total productive maintenance (TMP) – relevance to TQM, Terotechnology. Business process re-engineering (BPR) – principles, applications, reengineering process, benefits and limitations.

### **UNIT IV**

Quality functions development (QFD) – Benefits, Voice of customer, information organization, House of quality (HOQ), building a HOQ, QFD process. Failure mode effect analysis (FMEA) – requirements of reliability, failure rate, FMEA stages, design, process and documentation. Seven old (statistical) tools. Seven new management tools. Bench marking and POKA YOKE.

### **UNIT V**

Introduction to IS/ISO 9004:2000 – quality management systems – guidelines for performance improvements. Quality Audits. TQM culture, Leadership – quality council, employee involvement, motivation, empowerment, recognition and reward.

### **TEXT BOOK:**

## Recent editions of the following books only are recommended

1.R. Janakiraman and R,K Gopal, Total Quality Management, PHI Learning, 1<sup>st</sup> Edition 2009.

- 1. Howard S.Taylor and Francis, Quality Management Systems, New century Publications, Edition 2000
- 2. L.Suganthi Anand Samuel, Total Quality Management, PHI learning, 1<sup>st</sup> Edition 2009,
- 3.Joseph M.Juran, Quality Handbook, Mc Grawhill,6<sup>th</sup> Edition .
- 4.Bell Desmond Heivemann, Managing Quality, Butterworth Publications, Edition 1994.

### MANAGEMENT OF SMALL AND NEW ENTERPRISES

Sub Code: 2024ECC037 No. of Credits: 2

**Objective:** On successful completion of the course the students should have understood

.Identification, organization and building of new enterprise

.To prepare, analyze and execute business plan

.The logical decision making in business

### **UNIT I**

Entrepreneurship: Small Scale Introduction Institutional- Small scale Enterprises – Infrastructure-Entrepreneurial Competencies for Small Scale Enterprises -Institutional Interface **UNIT II** 

Establishing small scale enterprises -opportunities scanning—choice of enterprise - market assessment for sse - choice of technology and selection of site

### **UNIT III**

Small scale enterprises — getting organized- financing the new/small enterprise - preparation of the business plan - ownership structure and organization framework

### **UNIT IV**

Operating the small scale enterprise - financial management issues in SSE -operations management issues in SSE- Marketing management issues in SSE - organizational relations in SSE

### **UNIT V**

Performance appraisal and growth strategies - management performance lessons growth and Assessment and control from stabilization - strategies for stabilization and successful strategies Growth entrepreneurs of small - managing family enterprises

### **TEXT BOOK:**

## Recent editions of the following books only are recommended

1.Prof.Nirali Pandt, Management of new and small Enterprise, Dotcom Publications, 5<sup>th</sup> Edition, 2016.

- 1.C.S.Prasad, Small and Mdium Enterprise in global Perspective, New Century Publications, I Edition, 2009
- 2.Taxmann, Small and Medium Enterprises in India, Tax mann Publication, Edition 2013.
- 3.Karen Patten Ayman, Information Technology for small business, Sprnger publications, Edition 2012.
- 4.Sarika Lohana, Medium, Micro and Small Enterprises, New century Publications, 1<sup>st</sup> Edition 2014.

#### TOURISM MANAGEMENT

Sub Code: 2024ECC038 No. of Credits: 2

**Objective:** On successful completion of the course the students should have understood

- The handling of human resource in the context of complex work situations of the tourism industry.
- The complexities of marketing the tourism product
- The challenges and rewards of Tourism industry

#### UNIT I

1. History of Tourism both International and National, Definition, nature, importance, components and typology of tourism.

### **UNIT II**

Concepts of domestic and international tourism, recent trends. Organization of both national and international in world in promotion and development – WTO, IATA, UPTAA, AI, IATO, etc.

## **UNIT III**

Growth and development of tourism in India, National Action Plan 1992.

### **UNIT IV**

Impacts of tourism-economics, social, physical and environmental, Tourism trends world over and its futuristic study.

### **UNIT V**

Emerging trends in tourism—health tourism, adventure tourism, ecotourism.

### **TEXT BOOKS:**

### Recent editions of the following books only are recommended

1. Rajan chauhan, Tourism Management, APH Publishing Corporation-Edition-2012.

- 1.David Weaver Laura Lawton, Tourism Management, Jhon Wiley & Sons Inc., Edition-2, 2006.
- 2. Ratandeep Singh, Tourism and Transport Management, Kanishka Publishiners, Edition-1, 2008
- 3.Atul Shrivastava, Tourism Planning & Management, Anmol Publications Pvt., Ltd., Edition-2010.
- 4. Vandhana Joshi, Achana Biwal, Tourism Operations & `Management, Oxford University Press, Edition-1, 2009.

#### **EVENT MANAGEMENT**

Sub Code: 2024ECC039 No. of Credits: 2

**Objective:** On successful completion of the course the students should have understood

- Organization and management of events
- The management of accounting and financial aspects in organizing an event
- Planning the logistics and coordinating the technical aspects

### **UNIT I**

Why Event Management, Requirement of Event Manager, Analyzing the events, Scope of the Event, Decision-makers, Technical Staff, Developing Record-Keeping Systems, Establishing Policies & Procedures

### **UNIT II**

Preparing a Planning Schedule, Organizing Tasks, Assigning Responsibility, and Communicating, Using the Schedule Properly, The Budget, Overall Planning tips, Checklists, Expert Resources, Computer Software Required.

## **UNIT III**

Who are the people on the Event, Locating People, Clarifying Roles, Developing content Guidelines, Participant Tips, Reference Checks, Requirement Forms, Introduction, Fees & Honorariums, Expense Reimbursement, Travel Arrangements, Worksheets.

### **UNIT IV**

Types of Events, Roles & Responsibilities of Event Management in Different Events, Scope of the Work, Approach towards Events

### **UNIT V**

Introduction to PR – Concept, Nature, Importance, Steps, Limitations, Objectives Media – Types of Media, Media relations, Media Management PR strategy and planning – identifying right PR strategy, Brain Storming sessions, Event organization, writing for PR

### **TEXT BOOKS:**

## Recent editions of the following books only are recommended

1. Sita Ram Singh, Event Management, Aph Publishing Corporation, Edition 2009.

- 1. Wagen, Event Management, Pearson, 1st edition 2005.
- 2.C.P. Harichandan, Event Management, Global Vision Publishing House, 1st edition 2010.
- 3. Tony Rogers, A Global Industry (Events Management), S.Chand (G/L) & Company Ltd, 3rd Edition 2013.
- 4. D. G. Conway, The Event Manager's Bible: The Complete Guide to Planning and Organising a Voluntary or Public Event, Viva Books 1st Edition 2010.

### HOSPITALITY MANAGEMENT

Sub Code: 2024ECC040 No. of Credits: 2

**Objective:** On successful completion of the course the students should have understood

- To plan and execute hospitality events in coordination with back-of-the-house managers
- To Design and evaluate a hospitality operations plan, employing control systems and technologies, with guest preferences
- To Supervise and coordinate personnel, demonstrating clear communication and cultural sensitivity

### **UNIT I**

The World of Hospitality: Introduction to Hotel, Travel and tourism Industry - Nature of Hospitality: Communication, Turnover, Demands and Rewards - Economic and Other Impacts of Hotel, Tourism, and Travel Industry - Early History of Lodging - Globalization of the Lodging Industry - Franchising

### **UNIT II**

The Organization and Structure of Lodging Operations: Size and Scope of the Industry - Classifications of Hotels - Hotel Market Segments - Organization of Hotels - Food Service Industry: Composition and Size of Food Service Industry - Organization of Hotel and Restaurant Food Service - Management and Operation of Food Services

### **UNIT III**

The Rooms Division: The Front Office Department - The Reservation Department - The Telecommunications Department - The Uniformed Service Department

### **UNIT IV**

Functional areas: Engineering and Maintenance Division - Marketing and Sales Division - Accounting Division - Human Resources Division - Security Division

## **UNIT V**

Hospitality Marketing: Distinctive characteristics - Seven Ps of Marketing - Segmentation., Targeting and Positioning - Future trends in Hospitality Industry: Usage of CRS in Hotel Industry, Chain of hotels- Role of Associations in hospitality management

### **TEXT BOOKS:**

### Recent editions of the following books only are recommended

1. Jhon R. Walker, Introduction to Hospitality Management, Pearson India, Edition-2, 2008.

- 1. Teason.D, Principles of Management for Hospitality Industry, Routledge, Edition 2009.
- 2. Dr.Saurabh Dixit, Tourism & Hospitality Management, APH Publishing Corporation, Edition-2013.
- 3. Gajanan Shirke, Hospitality Management, Shorff Publishers, Edition-2011.
- 4. Aadesh Sinha, Hospitality Operation Management, Centrum Press, Edition-2012

### **CONSUMER BEHAVIOUR**

Sub Code: 2024ECC041 No. of Credits: 2

**Objective:** On successful completion of the course the students should have understood

- Consumer motivation and perception
- Learning and attitude
- Consumer decision making

### **UNIT-I**

Introduction - Consumer Behaviour — definition - scope of consumer behaviour — Discipline of consumer behaviour — Customer Value Satisfaction — Retention — Marketing ethics.

### UNIT -II

Consumer research — Paradigms — The process of consumer research - consumer motivation — dynamics — types — measurement of motives - consumer perception

### UNIT - III

Consumer Learning — Behavioural learning theories - Measures of consumer learning — Consumer attitude — formation — Strategies for attitude change

### UNIT - IV

Social class Consumer Behaviour — Life style Profiles of consumer classes — Cross Cultural Customers Behaviour Strategies.

### **UNIT-V**

Consumer Decision Making — Opinion Leadership — Dynamics — Types of consumer decision making — A Model of Consumer Decision Making

### **TEXT BOOKS**

## Recent editions of the following books only are recommended

1. Leon G. Schiffman, Joseph Wisenblit, Consumer Behaviour, Pearson publication, 11th Edition, 2015.

- 1. Sathis K Batra, Shhkazmi, Consumer Behaviour, Excel publication, 2nd Edition, 2008.
- 2. Suja R.Nair, Consumer Behaviour, Himalaya publication, 1st Edition, 2016.
- 3. Majumdar, Ramanuj, Consumer Behaviour, Prentice Hall India Learning Pvt Ltd, 7th Edition, 2009.
- 4. Rajneesh Krishna, Consumer Behaviour, Oxford University Press, 1st Edition, 2014.

### **HUMAN RESOURCE MANAGEMENT**

Subject Code: 2024ECC042 No. of Credits: 2

### **Objectives:**

- ✓ To understand the nature of human resources and its significance to the organization
- ✓ To familiarise students with the various techniques in HRM that contribute to the overall effectiveness of an organization.
- ✓ To bring the attention of the students on the latest trends in managing human resources in an organization.

### UNIT I

Human Resource Management:Definition – Objectives – Functions - Evolution And Growth Of HRM– Qualities Of A Good HR Manager – Changing Roles of a HR Manager–Problems And Challenges of a HR Manager.

### **UNIT II**

Planning The Human Resources :definitions Of Human Resource Planning – Objectives – Steps In Human Resources Planning – Dealing With Surplus And Deficient Man Power - Job Analysis – Job Description – Job Specification.

### **UNIT III**

Recruitment & Selection: Recruitment And Selection – Objectives of Recruitment – sources – Internal And External Recruitment – Application Blank – Testing – Interviews.

## **UNIT IV**

Training & Development: Training and development – Principles of Training – Assessment Of Training Needs – on the Job Training methods - off the Job Training Methods – Evaluation of Effectiveness of Training Programmes.

### **UNIT V**

Performance Appraisal :Performance Appraisal – process – Methods of Performance Appraisal – Appraisal Counseling – Motivation process – Theories of motivation – Managing Grievances and Discipline.

### **TEXT BOOKS:**

## Recent editions of the following books only are recommended

- 1. Tripathi: "Personnel Management", Sultan Chand & Sons, New Delhi, 2000.
- 2. L M Prasad: "Human Resource Management", Sultan Chand & Sons, New Delhi, 2005.

- 1. Aswathappa: "Human Resource Management", Tata Mc Graw Hill Publishing Company, New Delhi, 1999.
- 2. Davis and Werther: "Human Resource Management", Tata Mc Graw Hill Publishing Company, New Delhi, 2000

### PRINCIPLES AND PRACTICE OF MARKETING SERVICES

Subject Code: 2024ECC043 No. of Credits: 2

## **Objectives:**

- To enable the students to gain knowledge on marketing of various services.
- To enlighten the students'knowledge on marketing services.
- To make the students understand about practice of marketing services.

### UNIT I

Meaning of Services Marketing – Definitions – Its importance – characteristics of services – Growth of Services Marketing – Types of services – Comparative analysis between services and products.

### **UNIT II**

Concept of services marketing – Societal concept – Buyer behaviour concept – Factors influencing buyer behaviour – Decision making process of buyer.

## **UNIT III**

Services Marketing Mix – Product Strategy – Product Life Cycle concept – Strategic during the P.L.C. – Product Planning Strategy – Development of new products – its simplification – Diversification and elimination.

### **UNIT IV**

Services Marketing – I: Bank Marketing – Insurance Marketing – Transport Marketing.

### **UNIT V**

Services Marketing – II: Tourism and Hotel Marketing - Education Marketing – Communication Services Marketing.

- 1. S.M.Jha,: "Services Marketing", Himalaya Publication House, Mumbai, Sixth Edition, 2003.
- 2. Christopher love lock: "Services Marketing", Person Education Chennai, Sixth Edition, 2010.
- 3. Philip Kotler: "Marketing Management", Person Education Chennai, Sixth Edition, 2013
- 4. S.Sherlekar: "Marketing Management", Himalaya Publication House, Mumbai, Sixth Edition, 1997.

### **CONSUMER MARKETING**

Subject code: 2024ECC044 No. of Credits: 2

### **Objectives:**

- To make the students to understand the concepts of consumer marketing and the motivation theories.
- To understand the customer value chain and their demography.
- To understand market segmentation and their uses.

### UNIT I

Introduction- Definition of Consumer Marketing- Need and importance- Scope-Consumer Needs- Theories of Motivation and their application- Process Theories— Content theories- Personality and Self Concept- Theries of Personality – Trait Theory

### **UNIT II**

Building Customer Value and Satisfaction- Delivering Customer Value- Value Chain – Value Delivery Network- Attracting and Retaining Customer Retention- Relationship Marketing- Customer Demand- Demography- Market Segmentation- Benefits- Criteria for Market Segmentation.

### **UNIT III**

Learning Theories and their application- Brand Loyality- Brand Extention- Conditioning Theories- Cognitive Learning Theory- Attitude and Attitribute theory- Cognitive Dissonance-Self Concept- Development of Self- Fashion – Cosmetics- and Conspicious Consumption

### **UNIT IV**

Perception- Thershold of perception- Sublinieal of Perception- Perception- Perceptual Process- Dynamics- Positioning Methods- and Measurement- Perceptual Mapping-Multidimensional Scaling- Consumer Imaginaries

### **UNIT V**

Advertising- Role in Marketing Process- Legal and Ethical Process- Social Aspects-Function and Types of Advertising- Integrated Marketing Communication- Brand Management-Brand Equity- Image in Brand Equity Building- Ethics in Advertisement

### **TEXT BOOKS:**

## Recent editions of the following books only are recommended

- 1. Schiffman L.G and Kanuk L: "Relationship Marketing", Tata MC Graw Hill, Twelfth Edition 2009.
- 2. R.S.N Pillai and Bhavathi: "Modern Marketing Principles and Practices", S.Chand & Co., Ltd., New Delhi, Seventh Edition, 2011.
- 3. Paul green Berg: "Customer Relationship Management", Tata MC Graw Hill, Seventh Edition, 2009.

- 1.Philip Kotler and Gray Armstrong: "Principles of Marketing", Pearson Education Pvt Ltd., Seventh Edition, Reprinted 2011.
- 2. Dr.Rajan Nair: "Marketing Management", Sulthan Chand & Sons, Eleventh Edition, NewDelhi

### MARKETING OF HEALTH SERVICES

Subject Code: 2024ECC045 No. of Credits: 2

### **Objectives:**

- ✓ To enable the students understand about health services.
- ✓ To make the students aware of different marketing mix in health industry.
- ✓ To confer knowledge about online health services.

### UNIT - I

Marketing plans for services: process, strategy formulation, resource allocation and monitoring services communications- customer focused services- service quality- SERV QUAL model

### UNIT - II

Hospital services- Selecting Health Care Professionals- Emerging trends in Medicare- Marketing Medicare – Thrust areas for Medicare services.

### UNIT - III

Marketing Mix for Hospitals- Product Mix- Promotion Mix- Price Mix- Place Mix- Strategic Marketing for Hospitals.

### UNIT - IV

Online Health Services- Organization of Online Health Care Business- Online Marketing and On-line financial & clinical transaction.

## UNIT - V

Legal system: Consumer Rights & Protection, medicine safety rules- Food & Nutrition Security in India - Health Promotion Agencies
Note: Question paper shall cover 100% Theory

- 1. Richard K. Thomas, Health Services Marketing, A Practitioner's Guide, Edition-2, 2008.
- 2. Zeithaml, Services Marketing, Mcgraw Hill Education, Edition-6, 2013.
- 3. Lovelock, Services Marketing, Pearson India, Edition-7, 2011.
- 4. Er.I.C. N.Berkowitz, Essentials of Health care Marketing, Jones & Bartlett Learning, Edition-3, 2010.

### INTERNATIONAL BANKING

Subject Code: 2024ECC046 No. of Credits: 2

**Objectives:** 

The course aims to provide the students with

- ✓ a sound grasp of the practices of modern international banking
- ✓ the central themes and issues will be examined in an international and comparative context.

### **UNIT-I**

Global trends and development in international banking — Outline of international banking and finance. Wholesale banking — Retail banking — Private banking — Interbank business — Regulatory framework — BASEL-II.

### **UNIT-II**

International financial centers — Offshore banking units — Special Economic Zones — Foreign exchange management control — International loan agreements — International debt management.

#### UNIT-III

Asset liability management — Profitability of international banking operations — Investment banking — Correspondent banking — Bank Regulation: Regulation and prudential supervision of banks in the UK and EU. International regulatory and supervisory convergence. Regulating the multifunctional bank.

### **UNIT-IV**

International financial institutions – IMF, IBRD, BIS, IFC, ADB, WTO – international competitiveness – implications and effectiveness and country risk.

### **UNIT-V**

Treasury and risk management – bank risk management – letters of credit mechanism – buyers and sellers credit – bilateral and counter trade.

### **TEXT BOOKS:**

## Recent editions of the following books only are recommended

 $1. In dian\ In stitute\ of\ Banking\ and\ Finance,\ International\ Banking,\ Macmillan,\ Edition-2011.$ 

- 1. Ruonarayan Bose, Fundamentals of International Banking, Laxmi Publications, Edition-2014.
- 2.Indaian Institute of Banking and Finance, International Banking Operations, Macmillan, Edition-2017.
- 3. Yoon S. Park, International Banking and Financial Centers, Springer Publications, Edition-2011.
- 4.Emmanuel N Roussakis, International Banking, Greenwood Press, Edition-1983.

#### **E-COMMERCE**

Subject Code: 2024ECC047 No. of Credits: 2

## **Objectives:**

- To provide knowledge about Electronic Commerce.
- To enable the students understand the technology of e-Commerce for Business Application.
- To make the student aware of the Techniques in the Application of e-Commerce.

### **UNIT I**

E-commerce – framework – classification of electronic commerce – Anatomy of E-Commerce Applications – components of the I way –network access equipment – internet terminology.

### **UNIT II**

Electronic Data Interchange – Benefits – EDI Legal, Security & privacy issues – DEI software implementation – value added networks – internal information systems – work flow atomization and coordination – customization and internal commerce.

## **UNIT III**

Network security and firewalls – client server network security – emerging client server security threats – firewalls and network security – data and message security – encrypted documents and electronic mail – hypertext publishing – technology behind the web – security and the web.

### **UNIT IV**

Consumer oriented electronic commerce: consumer oriented applications – mercantile process models – mercantile models from the consumer's perspective – mercantile models from the merchant's perspective.

### **UNIT V**

Electronic payment systems – types – digital token based electronic payment system – smart cards & credit card electronic payment systems – risk designing electronic payment.

#### TEXT BOOKS:

## Recent editions of the following books only are recommended

- 1. Ravi Kalakota and Andrew B.Whinston: "Frontiers of Electronic Commerce", Pearson Education, First Edition, 2006.
- 2. Elias M Awand: "Electronic Commerce", Phi Learning Pvt Ltd, Third Edition, 2007.

- 1. Daniel Minoli and Emma Minoli: "Web Commerce Technology Handbook", Tata McGraw Hill Publishing, New Delhi, First Edition, 2006.
- 2. Efrain Turban and David King: "Electronic Commerce", Pearson Education, First Edition 2009.
- 3. Pete Loshin: "Electronic Commerce", Firewall Media, Fourth Edition, 2005.

### INTERNATIONAL ACCOUNTING

Subject Code: 2024ECC048 No. of Credits: 2

**Objective:** To make the students understand

- the concept and nuances of international accounting standards and practices for international business firms
- the importance of financial reporting in international environment.

### **UNIT-I**

Objective of International Financial Reporting – Concept International Accounting Practices, introduction to inter corporate investments – inter company transaction – Global Joint Venture Accounting, Foreign Currency Translation accounting

#### **UNIT-II**

Financial instruments – Presentation and disclosure – Convertible securities – recognition and measurement of financial instruments –comprehensive income – settlement Date Vs Trade Date Accounting.

### **UNIT-III**

Inter corporate investment – Temporary and Portfolio investments –Business combination and reporting methods – consolidation procedures –Financial statements disclosure.

### **UNIT-IV**

Global mergers & acquisitions accounting — consolidating wholly, non wholly owned subsidiary under equity and cost recording — Inter company revenue, expenses & inter company profile profit & expenses.

### **UNIT-V**

Financial reporting in an international environment – Integrated Vs Self Sustaining foreign subsidiary – GAAP for public sector organizations.

### **TEXT BOOKS:**

### Recent editions of the following books only are recommended

1. A. K. Das Mohapatra, International Accounting, Prentice Hall India Learning Private Limited, Edition 2, 2012.

- 1. Med ,Accounting and Finance for Bankers, Macmillan Education Edition 3, 2012.
- 2. Timothy Doupnik, International Accounting, McGraw-Hill Higher Education; Edition 3, 2011
- 3. Frederick D.S. Choi, International Accounting, Pearson Education; Edition 5, 2007
- 4. Shirin Rathore, International Accounting, PHI, Edition 2,2011.

### CORPORATE SOCIAL RESPONSIBILITY AND GOVERNANCE

Subject Code: 2024ECC049 No. of Credits: 2

## **Objectives:**

- To make the students to understand the concepts of corporate governance
- To gain knowledge on legislative framework of corporate governance and Corporate Social Responsibility and good corporate citizenship.
- To understand the Business Ethics and Genesis.

## **UNIT-I:**

Evolution -Concept-Principles and development-Management structure for corporate governance-Board structure-Stake holder's relationship committee-Appraisal of Board performance-Transparency and disclosure.

### **UNIT-II:**

Legislative framework of corporate governance:UK,USA,India-Corporate communication-Art and Craft of investors relation-Shareholders activism-Investor protection-changing role of Institutional Investors

### **UNIT-III:**

Corporate social responsibility and good corporate citizenship: Various governance forums-Common Wealth Association for Corporate Governance-Organization for Economic Cooperation Development (OECD)-International Corporate Governance Network (ICGN)-National Foundation for Corporate Governance(NFCG)

### **UNIT-IV:**

Business Ethics-Business dilemma versus decision-Dilemma resolution process-Business ethics as a strategic management tool-stakeholders protection-corporate leadership

### **UNIT-V:**

Genesis-Meaning-Nature-Objectives-Scope of Corporate Sustainability. Legal framework -conventions and treaties on environmental- Health and safety-Social security issues.

### **TEXT BOOKS:**

- 1. Corporate Governance in India: An Evaluation by Das, Subash Chandra.
- 2. Baxi CV-Corporate Social Responsibility And Governance Excel books 2006.

### ENTERPRISE RESOURCE PLANNING

Subject Code: 2024ECC050 No. of Credits: 2

## **Objectives:**

- To enable the students understand about the different organizational processes and work flows in ERP.
- To bestow knowledge on ERP services and Business Process Re-engineering.
- To give knowledge on ERP project and its implementation.

## UNIT 1

**`ERP: Introduction: Define – Functional Module in** ERP System – Evolution of ERP Systems - Characteristics of ERP – Process Integration With ERP Systems. Benefits of ERP Applications – Technology Behind ERP Systems. **ERP Market and Vendors:** ERP Market – ERP Vendors – Service Oriented Architecture - ERP Package features.

### **UNIT II**

**Extended ERP Services**: Defining Extended ERP – SCM and ERP – ERP and BI – ERP and E-Commerce. **Business Process Re-engineering And ERP:** Defining Business Process Reengineering – Enterprise redesign principles – Business process reengineering – BPR and Change Management – Different Approaches BPR Implementation – Methodology for BPR Implementation – Role of IT in BPR – BPR and EPR Systems – BPR success / failure factors.

## **UNIT III**

**Planning for ERP** – Planning for ERP Implementation – Understanding Organizational Requirements. - Understanding Economic and Strategies Justification – Analysing Project Scope – Determine Resources – Creating Budget for ERP Implementation – Selecting the Right ERP Package- Preparing Organizations for ERP Implementation. **Implementation of ERP:** Designing for ERP systems – ERP implementation approaches – ERP implementation Life cycle.

### **UNIT IV**

**Managing ERP Projects:** Risk Failure factors in ERP Implementation – Examples of ERP Failure- Mitigating implementation risks – Management and complexity of Large scale ERP Projects- Training users to use ERP Systems. - Evaluating ERP Projets.

### **UNIT V**

**ERP Going live and post implementation:** Preparing to go live – Strategies for migration – to new ERP systems – Go live performance surprises – Managing ERP after go live – Maintenance of ERP Systems. **Expanding ERP Boundaries:** Service oriented architecture – Enterprises application integration – Application Services provider – Model for ERP implementation.

### **TEXT BOOKS:**

### Recent editions of the following books only are recommended

Ashim raj singla – Enterprise Resource Planning – Cengage Learning india Pvt. Ltd 2008

# கல்வியும் சமுதாயமும்

Subject Code: 2024ECC051 No.of Credits: 2

# நோக்கம் ;

- 1. கல்வி வாழ்க்கைக்கு இன்றியமையாத தேவை என்பதை உணர்த்துதல்.
- 2. கல்வியின் குறிக்கோள்கள், கல்வி நிறுவனங்களைப் பற்றி அறிதல்.
- 3. இந்தியக் கல்வியாளர்களின் கல்விக் கொள்கைகளை அறியச் செய்தல்.
- 4. கல்வி கற்பிக்கும் முறைகள், பெண் கல்வி, வயது வந்தோர் கல்வி, அமைதி, நன்னெறிக் கல்விகளை அறியச் செய்தல்.
- 5. தாய்மொழி வழிக்கல்வி, உலகமயமாதலின் குறிக்கோள்கள், தரமான கல்வியின் அளவுகோல்களை அறிதல்.

பாடப்பகுதி கற்றலின் வெளிப்பாடு - Course Outcome (CO)

	СО Statement
CO	CO Statement
Number	
CO1	கல்வி ஒரு சமூகத் தேவை, தத்துவத்திற்கும் கல்விக்கும் உள்ள
	உறவு, வேதகாலக் கல்விமுறை, குறிக்கோள்கள், ஆசிரியர்
	மாணவர் உறவு முறைகளை அறிந்து கொள்ளல்.
CO2	மெக்காலேயின் கல்வி குறிப்புகள், ஹண்டர் கல்விக்குழு,
	மரியா மாண்டிசோரி, பெர்ட்ரண்ட் ரஸ்ஸல் கல்வி முறைகளை
	தெரிந்து கொள்ளல்.
CO3	விவேகானந்தர், இரவீந்திரநாத்தாகூர், அரவிந்தர்,
	வினோபாபாவே, ஜெ. கிருஷ்ணமூர்த்தி, காந்தியடிகள்
	போன்றோரின் கல்வி முறைகளை அறிந்து கொள்ளல்.
CO4	பெண் கல்வி, வயது வந்தோர் கல்வி, அறிவுசார் மனித
	சமுதாயத்தை நோக்கி, சுற்றுச்சூழல், இயற்கைக் கல்வி பற்றி
	அறிந்து கொள்ளல்.
CO5	தாய்மொழி வழிக்கல்வி, தேசிய மதிப்பீடு மற்றும் தரநிருணய
	குழுமம், கட்டட வசதி மற்றும் தளவாடங்கள், கல்வி
	நிறுவனங்களுக்கிடையே ஆரோக்கியமான போட்டிகளைப்
	பற்றி தெரிந்து கொள்ளல்.

# கல்வியும் சமுதாயமும்

## அலகு – 1

கல்வி – ஒரு விளக்கம் – கல்வி ஒரு மும்முனைப் பயிற்சி – கல்வியின் முக்கியத்துவம் - கல்வி வாழ்க்கைக்கு இன்றியமையாதது – கல்வி ஒரு சமூகத்தேவை – கற்றல் ஒரு தனித்தன்மை – குழந்தையின் நுண் உணர்வுப் பருவம் – தத்துவம் – கல்வி கோட்பாடுகளின் வகைகள் – தத்துவத்திற்கும் கல்விக்கும் உள்ள உறவு – வேதகாலக் கல்வி முறை – வேதகாலக் கல்வியின் குறிக்கோள்கள் – பாடத்திட்டம் – கற்பிக்கும் முறைகள் - ஆசிரியர் - மாணவர் உறவு – குருகுலத்தில் மாணவர்கள் வாழ்க்கை – பெண்கல்வி. (3 – 61)

## அலகு - 2

கல்வியின் குறிக்கோள் – கல்வி நிறுவனங்கள் – மெக்காலேயின் குறிப்புகள் – ஹண்டர் கல்விக்குழு – கல்வி குறிக்கோள்கள் – இயற்கையான வளர்ச்சி – உடல்வளர்ச்சி – எதிர்மறைக் கல்வி – குழந்தையின் வளர்ச்சிப் படிகளும் கலைத்திட்டமும் – டூயிமின் தத்துவம் – மரியா மாண்டிசோரி – பெர்ட்ரண்ட் ரஸ்ஸல் (64-111)

# அலகு - 3

இந்தியக் கல்வியாளர்கள் – விவேகானந்தர் – இரவீந்தரநாத் தாகூர் – அரவிந்தர் – வினோபாவு - குருகுலக் கல்வி முறை – ஜே.கிருஷ்ணமூர்த்தி – கல்வியின் குறிக்கோள்கள் – கல்வியில் ஒழுக்கமும் கட்டுப்பாடும் – கல்விக் கொள்கையின்படி ஆசிரியர் பணி – ஜாகீர் உசேன் குழு அறிக்கை – கல்வியின் படிகள் – காந்தியக் கல்விக் கொள்கை – காந்தியடிகளின் கல்வித் தத்துவம் – காந்தியடிகளும் பெண்கல்வியும். (112 – 162)

# அலகு – 4

பல்கலைக்கழகக் கல்விக் குழு அறிக்கை – கல்வியின் குறிக்கோள்கள் – கற்பிக்கும் முறைகள் – கோத்தாரிக் கல்விக் குழு அறிக்கை – தேசியக் கல்விக் கொள்கை – பெண்கல்வி – வயது வந்தோர் கல்வி – கல்வி நிலைகள் – அறிவுசார் மனித சமுதாயத்தை நோக்கி – கிராமத்தை மையமாகக் கொண்ட திட்டம் – சுற்றுச் சூழல் கல்வி – இயற்கையை காப்பதில் கல்வியின் பங்கு – பெண்கல்வியும் தேசிய வளர்ச்சியும் – அமைதிக் கல்வி – நன்னெறிக் கல்வி. (163 – 196)

## அலகு – 5

மனித உரிமைக் கல்வியின் அவசியம் – தாய்மொழி வழிக்கல்வி – உலகமயமாதலின் குறிக்கோள்கள் – அனைவருக்கும் கல்வி – ஆசிரியர் திறன் மேம்பாடு – கல்வியும், தேசிய நிறுவனங்களும் – தொலை நோக்குப் பார்வை – தேசிய மதிப்பீடு மற்றும் தரநிருணய குழுமம் – தரமான கல்வியின் அளவுகோல் – கட்டட வசதி மற்றும் தளவாடங்கள் – கல்வி நிறுவனங்களுக்கிடையே ஆரோக்கியமான போட்டி.

**பாடநூல்** : கல்வியும் சமுதாயமும்,டாக்டர் ஜி. பங்ககஜம் – சுரதா பதிப்பகம், ஜி4 காந்தி

அடுக்ககம் ராயப்பேட்டை சென்னை.

# அறிவியல் தமிழ்

Subject Code: 2024ECC052 No.of Credits: 2

## நோக்கம் :

- தமிழ்மொழி அறிவியல் துறையில் சிறப்பிடம் பெற்ற பாங்கை உணர்த்துதல்.
- 2. தமிழ்மொழி வளர்ச்சி, தாய்மொழிக் கல்வியின் பயன்களை அறிதல்.
- 3. அறிவியல் துறையில் கலைச்சொற்களின் பங்கினை அறியச் செய்தல்.
- 4. தமிழ் ஆட்சிமொழியாகவும், சட்டத் தமிழாகவும் சிறப்பிடம் பெற்றமையை அறிதல்.
- 5. தாய்மொழி வழிக் கல்வியால் அறிவுத்திறன் மேம்பாடும் என்ற நோக்கில் மொழிபெயர்ப்பு அவசியம் என்பதை அறிதல்.

பாடப்பகுதி கந்நலின் வெளிப்பாடு - Course Outcome (CO)

CO Number	ந்றலின் வெளிப்பாடு - Course Outcome (CO) СО Statement
Condition	CO Statement
CO1	தமிழ்மொழியின் தொன்மை, அறிவியல் கணினி,உளவியல்,
	தாவரவியல், வானியல் போன்ற துறைகளில் தமிழ்மொழி
	இடம்பெறும் தன்மையினை அறிந்து கொள்ளல்
CO2	தமிழ்வழிக்கல்வி சிக்கல்களும் சில தீர்வுகளும், தமிழ்
	இலக்கியங்களில் அறிவியல், தமிழில் புனைகதைகள்,
	புதுக்கவிதைகள் முதலிய கருத்துக்களை தெரிந்து கொள்ளல்
CO3	கலைச் சொற்கள், மூலச்சொற்கள், வட்டார வழக்கு,
	அறிவியல் வாக்கிய அமைப்பு முறைகளை அறிதல்
CO4	ஆட்சி மொழி வரலாறு, ஆட்சிமொழிச் சட்டம், தமிழில்
	கையொப்பம், சொற்களின் செறிவும், செறிவின்மையும் பற்றி
	அறிந்து கொள்ளல்.
CO5	அறிவியல் தமிழ் மொழிபெயர்ப்பு மற்றும் சொல்லாக்கம்,
	சொல்லாக்க விதிகள், அறிவியல் தமிழும் இதழ்களும்,
	அறிவியல் தமிழ் முயற்சியும் பயிற்சியும் பற்றி தெரிந்து
	கொள்ளல்.

# பாடத்திட்டம் - அறிவியல் தமிழ்

## அலகு – 1

தொன்மை மொழிகள் – தமிழ்மொழி – முத்தமிழ் – இலக்கியமும் அறிவியலும் – ஐரோப்பியர் வருகை – நியூட்டனின் இயக்க விதிகள் – சார்புக் கொள்கை – உளவியல் – உயிரியல் – தாவரவியல் – வானியல் கருத்துக்கள் – அறிவியல் கூறுகள் – அறிவியல் தமிழ் வரலாறு – தோற்றமும் வளர்ச்சியும் – அறிவியல் தமிழ் ஆக்கம் வழிமுறைகள் – தமிழில் அறிவியல் நூல்கள் – அறிவியல் பார்வை அன்றும் இன்றும் – மண்ணில் விண்ணைக் கானுதல் – அறிவியல் மறுமலர்ச்சி – அறிவியல் இயக்கங்கள்.( 1- 47)

# அலகு – 2 தமிழ்மொழி வளர்ச்சி நிலை

தமிழில் பிறமொழிச் சொற்கள் – பயிற்றுமொழி – தமிழ்வழிக்கல்வி சிக்கல்களும் சில தீர்வுகளும் – தமிழில் அறிவியலைக் கூறுதல் – ஆசிரிய, மாணவ மனப்பாங்கு – மருத்துவ, பொறியியல் துறையில் தமிழ் – அறிவியல் நூல்கள் – தமிழ் இலக்கியங்களில் அறிவியல் – தமிழில் அறிவியல் புனைகதைகள் – புதுக்கவிதையில் அறிவியல். (48 – 92)

# அலகு – 3

கலைச்சொல்லாக்கம் – பயன் – கோட்பாடுகள் – புதுமையாக்கம் – ஒலிபெயர்ப்பு – கிரந்த எழுத்துக்கள் – புதிய குறியீடு மொழிபெயர்ப்பு மூலச்சொல்லறிதல் – புதுச்சொல் – தொகைச் சொற்கள் – பொது வழக்குச் சொற்கள் – வட்டார வழக்கு – கலைச்சொல் வரைவு – கணினியின் பங்கு – கலைச்சொல் வங்கி அறிவியல் வாக்கிய அமைப்பு முறைகள் – தரவுரு நோக்கமும் – கொள்கை.(92 – 127)

# அலகு -4 ஆட்சி மொழியும் சட்டத்தமிமும்

அரசமைப்பும் ஆட்சிமொழியும் – ஆட்சிமொழிச் சட்டம் – சட்டமன்றத்தில் தமிழ் –நீதிமன்ற மொழி – நீர்ப்பு மொழி – தமிழ் ஆட்சிமொழி வரலாறு – ஆட்சி மொழித் திட்டம் செயலாக்கமும் – பணிப் பதிவேடுகள் தமிழில் பேணுதல் – தமிழில் கையொப்பம் – சட்டத்தமிழை – சட்டத்தமிழ் இலக்கியம் – சட்டத்தமிழ் நூல்தொகுப்பு – சட்டத்தமிழ் கலைச் சொற்கள் – சொற்களின் செறிவும் செறிவின்மையும் – சட்டக் கலைச் சொல்லாக்கங்கள். (128 – 165)

# அலகு – 5 அறிவியல் தமிழ் மொழி பெயர்ப்பு

அறிவியல் தமிழ் மொழிநடை – மொழிபெயர்ப்பு மற்றும் கலைச்சொல்லாக்க நெறிமுறைகள் – மூன்று வழிகள் – கலைச் சொல்லாக்கம் – மொழிபெயர்ப்பும் சொல்லாக்கமும் – சில அடிப்படைக் கூறுகள் – சொல்லாக்க விதிகள் – அறிவியல் தமிழும் இதழ்களும் – கலைக்கதிர் – 20 ஆம் நூற்றாண்டு – அறிவியல் தமிழ் முயற்சியும் வளர்ச்சியும். (166 – 204)

# பாடநூல்

அறிவியல் தமிழ் – முனைவர் ச. ஈஸ்வரன் **வெளியீடு** : சாரதா பதிப்பகம், ஜி4 சாந்தி அருக்ககம், 3, மரு கிருஷ.ணாபுரம் தெரு,

ராயப்பேட்டை, சென்னை – 600014.

## பெண்ணியம்

Subject Code: 2024ECC053 No.of Credits: 2

## நோக்கம் :

- 1. பெண்ணியம் தோன்றுவதற்குரிய காலச்சூழல், பெண்களின் வாழ்க்கை முறையில் விழிப்புணர்வை ஏற்படுத்துதல் பற்றி அறிதல்.
- 2. பெண் விடுதலை பெறுவதற்குரிய இயக்கங்கள், அமைப்புகள் முன்னேற்றத்திற்குரிய வழிமுறைகள், அடிமைத்தனத்திற்குரிய காரணங்களை அறிதல்.
- 3. இந்தியாவில் பெண்களுக்கு இழைக்கப்பட்ட அநீதிகள், சமூக நிலை, சமூக மாற்றங்களுக்கான வழி முறைகளை அறிதல்.
- 4. சுதந்திரப் போராட்டத்தில் பெண்களின் பங்கு, இந்திய சட்டத் திருத்தம், பெண்கள் மறுமலர்ச்சிக்காக ஏற்படுத்தப்பட்ட அமைப்புகள் பற்றி அறிதல்.
- 5. பெண்களுக்குரிய சட்டங்கள், வாரியங்கள், பெண்களின் வாழ்வை மேம்படுத்தும் அமைப்புகள், சிக்கல்கள், பெண்ணின் வாழ்வை உயர்த்தும் வழிமுறைகள் பற்றி அறிதல்.

பாடப்பகுதி கற்றலின் வெளிப்பாடு - Course Outcome (CO)

	pipowi were in the course of t
CO	CO Statement
Number	
CO1	பெண்ணியம் என்பதற்குரிய விளக்கம், தொழில்
	புரட்சியினால் ஏற்பட்ட சக மாற்றம், பெண்ணியம் சார்ந்த
	பல்வேறு கருத்துக்கள் விழிப்புணர்வு ஏற்படுத்துதல்.
CO2	தேசியப் பெண்கள் அமைப்பின் மூலம் ஏற்பட்ட, தீவிரவாதப்
	பெண்ணியம், மிதவாதப் பெண்ணியம் வகைப்பாடுகள்,
	முன்னே பற்றியும், பெண்ணடிமையின் காரணங்களையும்
	உணர்ந்து கொள்ளல்.
CO3	இந்தியாவில் தோன்றிய பெண்ணிய இயக்கத்தினால்
	ஏற்பட்ட சமூக மாற்றங்களும், பெண்களின்
	முன்னேற்றத்திற்காக செய்யப்பட்ட முயற்சிகள் பற்றி
	அறிதல்.
CO4	சுதந்திரப் போராட்டத்தில், பெண்களின் பங்களிப்பு பற்றியும்,

	இந்திய சட்டத் தெரிந்துகொள்		, மகளி	ர் தற்சார்பு அ	புமைப்புகள் பற்றி
CO5	விடுதலைக்கு	பின்	பெண்	களுக்காக	ஏற்படுத்தப்பட்ட
	சட்டங்கள்,	வாரியா	ப்கள்,	மகளிர்	அமைப்புகளின்
	பிரச்சனைகள்,	பெண்	களின்	நிலையை	உயர்த்துகின்ற
	வழிமுறைகல	ள அறிந்த	துகொள்	ளல்.	

## பாடத்திட்டம் : பெண்ணியம்

## அலகு – 1

பெண்ணியம் – விளக்கம் - மேலை நாடுகளில் பெண்ணியத்தின் தோற்றம் – தொழில் புரட்சியின் விளைவுகளில் பெண்ணியத்தின் தோற்றம் – தொழில் புரட்சியின் விளைவுகள் – பெண்ணியம் மிதவாதக் கருத்துக்கள் – சோஷலிசக் கருத்துக்கள் – வாக்குரிமை – பெண்ணியத்தின் தேக்கநிலை – பெண்களின் வாழ்க்கை வாய்ப்புகள். (1 – 58)

## அலகு – 2

பெண் விடுதலை இயக்கம் – தேசியப் பெண்கள் அமைப்பு – தீவிரவாதப் பெண்ணியத்தின் தோற்றம் – பெண்ணியத்தின் வளர்ச்சி – மிதவாதப் பெண்ணியம் – முன்னேற்ற வழி முறைகள் – பெண்ணடிமையின் காரணங்கள் – பழமைவாதக் குடும்பம் சார்ந்த பெண்ணியம் (59 – 106)

# அலகு – 3

இந்தியப் பெண்ணியம் அறிமுகம் – 19 – 20 ஆம் நூற்றாண்டுகளில் இந்தியப் பெண்களின் வாழ்க்கையில் இழைக்கப்பட்ட கொடுமைகள் சமூகநிலை – சமூக மாற்றங்களும் இந்தியப் பண்பாட்டின் மறுமலர்ச்சிக்காக உருவாக்கிய நிறுவனங்கள்.( 106 – 146)

# அலகு – 4

காந்தியடிகளும் இந்திய சுதந்திரப் போராட்டத்தில் பெண்களின் பங்கும் – தலைமைப் பொறுப்பேற்ற இந்தியப் பெண்கள் –இந்தியச் சட்டத்திருத்தம் – மகளிர் தற்சார்பு அமைப்புகள் – இந்தியப் பெண்களின் வாழ்க்கையில் இழைக்கப்பட்ட கொடுமைகளை மாற்ற எடுக்கப்பட்ட முயற்சிகள் ( 146 – 180)

## அலகு – 5

பெண்களும் சட்டங்களும் – திருமணச் சட்டங்கள் – மணவிலக்குச் சட்டங்கள் – வாரிசுரிமை – இந்திய அரசுத் திட்டங்களும் பெண்களும் – பெண்களுக்காக அமைக்கப்பட்டிருக்கும் வாரியங்கள் – உழைக்கும் பெண்களின் வாழ்வை மேம்படுத்துதல் – மகளிர் தற்சார்பு அமைப்புகளின் பிரச்சனைகள் – மேலைநாட்டுப் பெண்ணியமும் – இந்தியப் பெண்ணியமும் இந்தியப் பெண்ணியமும் இந்தியப் பெண்களின் நிலையை உயர்த்தும் வழிமுறைகள். (180 – 244)

பாட நூல் – பெண்ணியம் தோற்றமும் வளர்ச்சியும் ந. முத்துச் சிதம்பரம். வெளியீடு – தமிழ் புத்தகாலயம், சென்னை பார்வை நூல் - பெண்ணியம் - பிரேமா

# தமிழக வரலாறு – 1

Subject Code: 2024ECC054 No.of Credits: 2

# நோக்கம் :

- 1. தமிழகத்தின் புவியியல் கூறுகள், வரலாற்றுக்கு முந்திய கால தமிழகம், சங்ககால மக்களின் வாழ்க்கை முறை, மூவேந்தர்கள், களப்பிரர்களின் ஆட்சி, அரசியல், பண்பாட்டு மாற்றங்கள் பற்றி அறிதல்.
- 2. பல்லவ மன்னர்களின் ஆட்சிமுறை, சமுதாய பொருளாதார பண்பாட்டு நிலை, பக்தி இயக்கம், முற்கால பாண்டியர்கால சமுதாயப் பொருளாதார பண்பாட்டு மாற்றங்கள் பற்றி அறிதல்.
- 3. பிற்காலச் சோழ மன்னர்களின் மைய, மாநில, கிராம ஆட்சி முறை கலை இலக்கிய வளர்ச்சி, சமுதாய பொருளாதார பண்பாட்டு மாற்றம் பற்றி அறிதல், பிற்கால பாண்டியர் வரலாறு பற்றி அறிதல்.
- 4. முஸ்லீம்களின் வருகை விஜய நகரப் பேரரசின் ஆட்சி சமுதாய, பொருளாதார பண்பாடு, நாயக்க மன்னர்கள் கால அரசியல், சமுதாயம், சமயம், இலக்கியம் பற்றி அறிதல்.
- 5. பாளையக்காரர் ஆட்சி முறை, தமிழகத்தில் மராட்டியர் ஆட்சி, அரசியல், சமுதாய, பொருளாதார சமயம், சேதுபதிகளின் ஆட்சி, கர்நாடக நவாப்புகள் தமிழகத்தில் ஆட்சி செய்த மறை பற்றி அறிதல்.

பாடப்பகுதி கற்றலின் வெளிப்ghL - Course Outcome (CO)

<u> </u>	குந்தல்ன் வள்ளதாட் - Course Outcome (CO)
CO	CO Statement
Number	
CO1	தமிழகத்தின் புவியியல் கூறுகள், மன்னர்களின் ஆட்சி,
	வாழ்க்கை முறை – சமுதாய, பொருளாதார, பண்பாட்டு
	மாறுதல்களை மாணவர்கள் அறிந்து கொள்ளல்.
CO2	பல்லவ மன்னர்கள் ஆட்சி, சமுதாய மாற்றம் – பக்தி
	இயக்கம் மறுமலர்ச்சி முற்கால பாண்டிய மன்னர்களின்
	அரசாட்சி முறை பற்றி அறிந்து கொள்ளுதல்.
CO3	சோழ மன்னர்களின் பொற்கால ஆட்சி – இலக்கிய வளர்ச்சி,
	பிற்கால பாண்டிய மன்னர்களின் வரலாறு
	தெரிந்துகொள்ளுதல்.

CO4	தமிழகத்தில் முஸ்லீம்களின் படையெடுப்பு – விஜய நகரப்
	பேரரசு நாயக்க மன்னர்களின் ஆட்சி – சமுதாய மாற்றங்கள்
	பற்றி அறிந்துகொள்ளல்.
CO5	பாளைக்காரர், மராட்டியர்களின் ஆட்சிக்காலம் – சேதுபதிகள்
	– கர்நாடக நவாப்புகள் தமிழகத்தில் ஆட்சிமுறை –
	சமுதாயத்தில் ஏற்பட்ட பொருளாதார, இலக்கிய மாற்றங்கள்
	குறித்து மாணவர்கள் தெரிந்து கொள்ளல்.

# பாடத்திட்டம் – தமிழக வரலாறு -1

## அலகு -1

தமிழக வரலாற்றில் புவியியல் கூறுகளின் தாக்கம் – வரலாற்றுக்கு முந்தைய கால தமிழகம் – தமிழக வரலாற்றுச் சான்றுகள் – சங்ககாலம் – கால வரையறை - சங்க காலச் சான்றுகள் – அரசியல் நிலை – பொருளாதார நிலை – சமுதாய நிலை – சேர, சோழ, பாண்டிய மன்னர்கள் – சங்ககால குறுநில மன்னர்கள் – களப்பிரர்கள் (1 – 83)

## அலகு -2

பல்லவர்களின் தோற்றம் – முதலாம் மகேந்திரவர்மன் – முதலாம் நரசிம்மவர்மன் – முதலாம் பரமேஸ்வரன் – இரண்டாம் நரசிம்மவர்மன் – இரண்டாம் நந்திவர்மன் – பல்லவர் கால ஆட்சிமுறை – பல்லவர் கால சமுதாயம் – பொருளாதாரம் – பண்பாட்டு நிலை – பக்தி இலக்கியம் – முதலாம் பாண்டியப் பேரரசு – திருப்புறம்பியம் போர் – முற்காலப் பாண்டியர் கால சமுதாயப் பொருளாதார பண்பாட்டு நிலை (84 – 150)

# அலகு -3

பிற்காலச் சோழர்கள் – முதலாம் இராஜராஜ சோழன், முதலாம் இராஜேந்திரச் சோழன் – முதலாம் குலோத்துங்கச் சோழன் – மூன்றாம் குலோத்துங்கச் சோழன், சோழர் கால மைய, மாநில, கிராம ஆட்சி முறை – சோழர்கால கலை, இலக்கிய வளர்ச்சி – சோழர் கால சமுதாய பொருளாதார பண்பாட்டு நிலை – இரண்டாம் பாண்டியப் பேரரசு – பிற்கால பாண்டியர் கால சமுதாயப் பொருளாதார பண்பாட்டு நிலை (151 – 250)

# அலகு – 4

தமிழகத்தில் முஸ்லீம் படையெடுப்புகள் – விஜயநகர ஆட்சியின் கீழ் தமிழகம் – தமிழகத்தில் விஜய நகர ஆட்சிமுறை – விஜய நகர ஆட்சியின் போது தமிழகத்தின் சமுதாய, பொருளாதார பண்பாட்டு நிலை – மதுரை நாயக்கர்கள் – செஞ்சி நாயக்கர்கள் - தஞ்சை நாயக்கர்கள் – நாயக்கர் கால அரசியல் நிலை ( 233 – 323)

# அலகு – 5

பாளையக்காரர் முறை – நாயக்கர்கால சமுதாய, பொருளாதார பண்பாட்டுநிலை – தமிழகத்தில் மராட்டியர் ஆட்சி – தஞ்சை மராட்டியக் கால அரசியல், சமுதாய, பொருளாதார பண்பாட்டு நிலை – இராமநாதபுரம் சேதுபதிகள் – கர்நாடக நவாபுகளின் காலம் ( 324 – 399).

# தமிழகவரலாறு -2

Subject Code: 2024ECC055 No.of Credits: 2

# நோக்கம் :

- 1. தமிழகத்திற்கு ஐரோப்பியர்களின் வருகை உள்நாட்டு பூசல், கர்நாடகப்போர்கள், மைசூர் போர்கள் ஏற்படக் காரணம், பூலித்தேவன், வீரபாண்டிய கட்டபொம்மன், ஊமைத்துரை போன்றவர்களின் எழுச்சி, தென்னிந்திய புரட்சி பற்றி அறிதல்.
- 2. வேலூர் புரட்சி ஆங்கிலேயரின் நிர்வாகம், மேற்கத்திய கல்வி முறையின் தாக்கம் – கிறிஸ்துவர்களின் மதமாற்ற முயற்சியின் விளைவுகள், சீர்திருத்த இஙக்கங்கள் பற்றி அறிதல்.
- 3. பெரியாரின் நீதிக்கட்சி, சுயமரியாதை இயக்க ஆதரவாளர்கள், காமராசரின் பணி, மொழி வழி மாநில மறுசீரமைப்பு போன்ற செய்திகள் அறிதல்.
- 4. தமிழகத்தை ஆட்சி செய்த இராஜாஜி, காமராசர், பக்தவச்சலம், இந்தி எதிர்ப்பு போராட்டம், தி.மு.கவின் எழுச்சி, நிர்வாக முறை, ஆட்சியாளர்களின் பங்களிப்பு – மாற்றங்கள் பற்றி அறிதல்.
- 5. இன்றைய தமிழகத்தின் பொருளாதாரம், தொழில் வளர்ச்சிக்கு சமுதாய நலத்திட்டங்கள் – பத்திரிக்கைகளின் பங்களிப்பு – சட்டமன்ற வரலாறு – கருணாநிதியின் ஆட்சிக்காலம் பற்றிய சமகால நிகழ்வுகளை அறிதல்.

பாடப்பகுகி கள்ளலின் வெளிப்பாடு - Course Outcome (CO)

CO Number	CO Statement
CO1	ஐரோப்பியர்கள் வருகை, தமிழகத்தில் ஏற்பட்ட உள்நாட்டு
	குழுப்பம்,நடைபெற்ற போர்களின் விளைவுகள்,
	தென்னிந்தியாவில் ஏற்பட்ட புரட்சி மாற்றங்கள் பற்றி
	மாணவர்கள் தெரிந்து கொள்ளல்.
CO2	வேலூர் புரட்சி, ஆங்கிலேயர்களின் நிர்வாக முறை, கல்வி
	முறையில் ஏற்பட்ட மாற்றங்கள், கிறித்துவர்களின் சமய
	மதமாற்றம், மதமாற்றத்தால் ஏற்பட்ட விளைவுகள், சமூக,
	சமய சீர்திருத்த இயக்கங்கள் தோன்றியது பற்றி அறிந்து
	கொள்ளல்.
CO3	அரசியலில் ஏற்பட்ட மாற்றங்கள் நீதிக்கட்சி சுயமரியாதை

	இயக்கம், தலைவர்களிடையே ஏற்பட்ட கருத்து
	வேறுபாடுகள், காமராசர் நிர்வாகம், மொழி வழி மாநில மறு
	சீரமைப்பு போன்ற பல்வேறு நிகழ்வுகளை தெரிந்து
	கொள்ளுதல்.
CO4	தமிழகத்தின் அரசியல் நிலை – நிர்வாகமுறை – இந்தி எதிர்ப்பு
	போராட்டம் – தி.மு.கவின் வளர்ச்சி, சமுதாய பொருளாதார
	மாற்றங்கள் குறித்து அறிதல்.
CO5	இன்றைய தமிழககத்தின் பொருளாதாரம், தொழில் வளர்ச்சி,
	நலத்திட்ட உதவிகள், சட்டமன்ற நிகழ்வுகள், அரசியல்
	நிகழ்வுகள் பற்றி அறிந்து கொள்ளல்.

# பாடத்திட்டம் – தமிழக வரலாறு -2

## அலகு - 1

தமிழகத்தில் ஐரோப்பியர்கள் – கர்நாடகப்போர் – மைசூர் போர்கள் – கான்சாகிப் – பூலித்தேவன் – வீரபாண்டிய கட்டபொம்மன் – ஊமைத்துறை – தென்னிந்தியப் புரட்சி (399 – 468)

# அலகு -2

வேலூர் புரட்சி – ஆங்கிலேயரின் நிலவருவாய் நிர்வாகம் – நீதித்துறை நிர்வாகம் – மேற்கத்திய கல்வி முறையின் வளர்ச்சி – கிறிஸ்தவ சமயப் பரப்பாளர்கள் – சமூக சமய சீர்திருத்த இயக்கங்கள் – ஆலய நுழைவு இயக்கம் (469 – 542).

# அலகு -3

நீதிக்கட்சி – சுய மரியாதை இயக்கம் – வ.உ.சிதம்பரனார் – சுப்பிரமணிய பாரதி – வீரவாஞ்சி – சுப்பிரமணிய சிவா – இராஜாஜி – தீரர் சத்திய மூர்த்தி – பெருந்தலைவர் காமராசர் – மொழிவழி மாநில மறு சீரமைப்பு (543 – 612)

# அலகு – 4

இராஜாஜியின் நிர்வாகம் – காமராசரின் நிர்வாகம் – பக்தவத்சலத்தின் நிர்வாகம் – இந்தி எதிர்ப்புப் போராட்டம் – தி.மு. கவின் எழுச்சி – அண்ணாத்துரையின் நிர்வாகம் – கருணாநிதியின் நிர்வாகம் – எம்.ஜி.ஆரின் நிர்வாகம் – ஜெயலலிதாவின் நிர்வாகம் (613 – 677)

## அலகு – 5

தமிழகத்தில் பொருளாதார வளர்ச்சி – தமிழகத்தில் தொழில் வளர்ச்சி – தமிழகத்தில் சமுதாய நலத்திட்டங்கள்- பத்திரிக்கைகளின் தோற்றமும் வளர்ச்சியும் – தமிழக சட்டமன்ற வரலாறு – தமிழ்நாட்டில் விடுதலைப் போராட்டம் – கருணாநிதியின் ஐந்தாவது ஆட்சிக் காலம் – ஜெயலலிதாவின் ஆட்சிக்காலம் – தமிழகத்தைப் பற்றிய சில தகவல்கள். (678 – 740)